ABPMP CBPA Practice Questions

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Question 1

Question Type: MultipleChoice

[Process Modeling]

Which techniques are typically used to gather information for a process model?

Options:

A- Direct observation, one-on-one interviews, and database analysis
B- Direct observation, written feedback, and structured workshops
C- Simulation, process mining, and video recording
D- Web conferencing, surveys, and one-to-one interviews

Answer:

A

Question 2

Question Type: MultipleChoice

[Process Analysis]

During process analysis, an understanding of the business environment is necessary to determine

Options:

A- How the process supports the goals of the organization
B- Stakeholder and shareholder feedback
C- What technical requirements are necessary
D- The process and enterprise goals

Answer:

A

Question 3

Question Type: MultipleChoice

[Process Design]

What is a workflow?

Options:

A- A sequential grouping of activities within a business area
B- A summary of activities and tasks in a process
C- The routing of task automation
D- Employee task descriptions

Answer:

A

Question 4

Question Type: MultipleChoice

[Process Design]

What must any process design have to be considered effective?

Options:

A- Activity at both the process and workflow levels
B- Tasks at the subprocess level as well as at the workflow level
C- Steps both at the task level and at the subprocess level
D- Subprocesses that break down into tasks and steps

Answer:

D

Question 5

Question Type: MultipleChoice

[Business Process Management (BPM)]

The five phases of the BPM Lifecycle Framework align processes to strategy to enable operational execution by

Options:

A- Strategic alignment, design and planning, execution, measurement and improvement
B- Strategic alignment, execution, measurement and improvement in primary processes
C- Strategic alignment, analysis and design, execution, measurement and improvement
D- Strategic alignment, modeling, analysis and design, measurement and improvement

Answer:

C

Question 6

Question Type: MultipleChoice

[Process Modeling]

Which represents the BEST description of Business Process Model and Notation (BPMN)?

Options:

A- The main process modeling notation within the ARIS tool suite
B- A graphical representation for specifying business processes in a process model
C- A diagram showing a set of activities in a company operating in a specific industry
D- A visual tool that summarizes the inputs and outputs of one or more processes

Answer:

B

Question 7

Question Type: MultipleChoice

[Process Modeling]

Which statement is true regarding process modeling?

Options:

A- It is a responsibility of the Information Technology (IT) department.
B- The model represents the process sufficiently for generating the expected result.
C- It is a tool that is primarily used by the managers and process owners.
D- It is the most important tool to secure the future of an organization.

Answer:

B

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Question 8

Question Type: MultipleChoice

[Enterprise Process Management (EPM)]

Which statement is true regarding the introduction of Enterprise Process Management?

Options:

A- It is not possible in established organizations.
B- It does not require any special knowledge.
C- It may be implemented within a short period of time.
D- It must be systematically implemented over time.

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Answer:

D

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