



Free Questions for 1Z0-1003-22 by actualtestdumps

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Question 1

Question Type: MultipleChoice

Which two statements are correct regarding String and Integer property types?

Options:

- A-** Both property types can contain alphanumeric characters and punctuation.
- B-** Both property types can contain Geolocation elements.
- C-** Integer property types can be used for check box elements, whereas String property types can be used for phone numbers or email addresses.
- D-** Both property types can include regular expressions.

Answer:

B, D

Question 2

Question Type: MultipleChoice

Which two settings must be configured to ensure that an alert will display in the Dispatch Console when a resource does NOT activate their route on time?

Options:

- A-** Configure a message associated with the 'Route is not activated' launch condition within a Message Scenario.
- B-** Create a resource filter that has an 'Activated contains Activated' condition for use in the List/Time/Map/Daily views.
- C-** Configure the 'Route has not been started XX minutes after the start time of resource work day' alert setting from the Display screen.
- D-** Select the 'Enable 'Not activated in time' alert and trigger' within the appropriate Resource Types configuration screen.

Answer:

C, D

Question 3

Question Type: MultipleChoice

A customer wants to create a message scenario that, when launched, sends an email to the address of the immediate parent of the resource the activity is assigned to within the Oracle Field Service Cloud (OFSC) organizational hierarchy.

Which describes the correct message scenario configuration to support this requirement?

Options:

- A-** In the Step Info section of the message scenario, select Recipient: 'Resource', Delivery Channel: 'Email1'.
- B-** In the Step Info section of the message scenario, select Recipient: 'Customer', Delivery Channel: 'Email'.
- C-** In the Step Info section of the message scenario, select Recipient: 'Dispatcher', Delivery Channel 'Email'.
- D-** In the Step Info section of the message scenario, select Recipient: 'Use static address', Delivery Channel: 'Email'; In the Message Pattern section, enter the resource's email address property label.

Answer:

A

Question 4

Question Type: MultipleChoice

A customer has a few back office workers that need to be able to move certain activities to field technicians regardless of whether those technicians have the corresponding work skills that the jobs require or not.

Which configuration option ensures that those workers have the ability to override potential work skill mismatches when moving activities to field technicians?

Options:

- A-** Enable the 'Ignore work zones / work skills mismatch on activity moves' feature for the Activity Type(s) that require the override ability.
- B-** Enable the 'Ignore work zones / work skills mismatch on activity moves' feature for the Resource Type(s) that those back office workers are assigned.
- C-** Enable the 'Ignore work zones / work skills mismatch on activity moves' feature for the User Type (s) that those back office workers are assigned.
- D-** Enable the 'Ignore work zones / work skills mismatch on activity moves' feature for the Resource Type(s) of the field technicians to which the activities could be moved.

Answer:

D

Question 5

Question Type: MultipleChoice

A customer supports a particular type of activity that requires a security clearance to gain access to the job site, and they only have a few resources that have clearances.

These activities don't happen all that often, and as such, they are not concerned with quota management for them. Instead, when an activity of this type needs to be booked, the customer will directly assign it to one of their qualified resources.

Which API request will provide this customer with the information they need to directly assign the activity to the right resource?

Options:

- A- GET 'resources' request
- B- 'activityBookingOptions' request
- C- 'bookingStatuses' request
- D- 'findMatchingResources' request

Answer:

A

Question 6

Question Type: MultipleChoice

Your customer has enabled the setting 'Personalize the estimation of activity duration' for a given Resource Type.

What is the consequence of this setting for resources of that type?

Options:

- A-** It ensures that all new resources of this type will have the same duration ratios based on the company-level duration estimations.
- B-** It ensures that the same activity durations for resources of this type will be applied to all Activity Types.
- C-** It ensures that activity durations recorded for resources of this Resource Type will not be applied to company-level estimations.
- D-** It permits the ability to set duration ratios based on the company-level duration estimations for new resources of this type.

Answer:

B

Question 7

Question Type: MultipleChoice

A dispatcher notices that there are a lot of yellow dots within the resource trace route on the map of their technicians.

Upon investigation, they find out that their technicians occasionally have to stop for about five minutes to verify the equipment in their truck enroute to a customer site. It is determined that this is acceptable behavior and should not be flagged on the resource trace.

Which configuration setting will ensure that these 5-minute stops along the route do not result in yellow dots displaying on the Map view?

Options:

- A-** Set the 'Departure/Parking time = 15 minutes' on the Statistics configuration screen.
- B-** Deselect 'Use durations reported to enhance company-wide estimations' setting on the Resource Type configuration screen.
- C-** Set 'Resource is considered idle if remains at the same location for more than 15 minutes and does not have started activity' on the Business Rules configuration screen.
- D-** Set 'Resource is considered to be at the activity location if the distance to it is less than 100 meters' on the Business Rules configuration screen.

Answer:

C

Question 8

Question Type: MultipleChoice

When assigning work zones to field resources, each zone assignment can be either 'regular' or 'temporary' (override).

Which statement is accurate regarding how those types of work zone assignments interact?

Options:

- A-** If a 'temporary' zone is assigned to a resource, then during its configured date range, the resource will only be able to work in that zone, regardless of any other 'regular' assigned work zones.
- B-** If a 'regular' zone is assigned to a resource, then during its configured date range, the resource will only be able to work within that zone, regardless of any other 'temporary' assigned work zones.
- C-** If a 'temporary' zone is assigned to a resource, then during its configured date range, the resource will be able to work within that zone as well as within any other 'regular' assigned work zones.
- D-** If a 'regular' zone is assigned to a resource, then during its configured date range, the resource will be able to work within that zone as well as within any other 'temporary' assigned work zones.

Answer:

A

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