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**Shared by Hanson on 20-10-2022**

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# Question 1

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## Question Type: MultipleChoice

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You develop a Power Virtual Agents chatbot in a Microsoft Teams channel named Expenses.

You need to identify the operations the chatbot can perform.

Which two actions can the chatbot perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

### Options:

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- A- Transfer a chat to a live person if the chatbot cannot answer the question.
- B- Staff who are not members of the Expenses team can use the chatbot.
- C- Trigger a request for approval from a senior manager for high-value expenses.
- D- Upload and process a PDF file.

### Answer:

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A, C

## Question 2

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**Question Type:** MultipleChoice

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A company has an online store to sell toys. The volume of order tracking requests has increased.

You need to allow customers to use an interactive interface on the website to request order tracking information.

Which technology should you use?

### Options:

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**A-** Customer Service Insights

**B-** Power BI

**C-** Power Virtual Agents chatbots

**D-** Power Automate flows

### Answer:

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A

## Question 3

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**Question Type: MultipleChoice**

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You are using Power Virtual Agents to create a chatbot for your Power Apps portal.

You need the chatbot to start from the beginning of the conversation if user input is unrecognized.

What should you configure?

**Options:**

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- A- Trigger
- B- Error message
- C- Fallback topic
- D- At features

**Answer:**

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C

## Question 4

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**Question Type: MultipleChoice**

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You create a multi-page Power BI report for an organization.

You must enable salespeople in the organization to use the report to view data relevant to their sales region only.

You need to enable security for the report.

What should you use?

**Options:**

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- A- Microsoft Trust Center
- B- row-level security
- C- data loss prevention policies
- D- sensitivity labels
- E- Microsoft Azure Active Directory

**Answer:**

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A

## Question 5

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**Question Type: MultipleChoice**

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A Power Apps developer has sufficient permissions to create apps, connections, and flows. The developer does not have permissions needed to access company data.

a. You need to grant the developer access to company data for an app. Which predefined security role should you assign to the developer?

**Options:**

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A- Basic User

B- System Customizer

C- Environment Maker

D- Delegate

**Answer:**

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B

## Question 6

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**Question Type: MultipleChoice**

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A company uses a manual process to manage escalations for customer support calls. You must use Power Automate to automate the process for routing escalated calls. You need to create the flow. Which type of connector should you use?

**Options:**

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- A- Office 365 Users
- B- Microsoft Excel
- C- Microsoft Dataverse

**Answer:**

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C

## Question 7

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**Question Type: MultipleChoice**

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You create a model-driven app for a department.

You need to make the model-driven app available to other department members. Which two methods should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

**Options:**

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- A-** Publish the app to AppSource.
- B-** Send the application's Web URL to other team members by email.
- C-** Deploy the application to other user's instances through PowerShell.
- D-** Use the Share feature in the Power Apps designer.

**Answer:**

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A, D

## Question 8

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**Question Type: MultipleChoice**

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A company uses Dynamics 365 Supply Chain Management.

When a sales order is created for one of the customers that a specific user manages, a Microsoft Outlook task must be created to remind the user to perform any follow up activities that are required.



You need to implement the functionality to create Outlook tasks.

Which feature should you use?

**Options:**

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- A- Power Automate
- B- AI Builder
- C- Power BI
- D- Business Events
- E- Common Data Service

**Answer:**

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A

## Question 9

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**Question Type: MultipleChoice**

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You are creating a Power Automate flow.

The flow must read each item in a Microsoft SharePoint list that details sales opportunities and set the value for a field named Status to Overdue if the value of a field named Follow up is less than or equal to the current date.

You need to select the appropriate component to cycle through the entire list.

Which component should you use?

**Options:**

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A- Connector

B- Action

C- Trigger

D- Condition

**Answer:**

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D

**Explanation:**

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<https://docs.microsoft.com/en-us/power-automate/use-expressions-in-conditions>

## Question 10

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**Question Type:** MultipleChoice

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You are building a Power Virtual Agents chatbot for a company.

You are working with an existing topic and would like to call an action.

Which technology is available to perform the action?

### Options:

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**A-** Power Virtual Agent Entity

**B-** Power Apps

**C-** Power Automate

**D-** Power BI

### Answer:

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C

### Explanation:

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<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-flow>

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