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# Question 1

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## Question Type: MultipleChoice

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Northern Trail Outfitters (NTO) has an affiliate company that would like immediate notifications of changes to opportunities in the NTO Salesforce instance. The affiliate company has a CometD client available.

Which solution is recommended in order to meet the requirement?

### Options:

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- A-** Create a connected app in the affiliate org and select the 'Accept CometD API Requests'.
- B-** Implement a polling mechanism in the client that calls the SOAP API getupdated method to get the ID values of each updated record.
- C-** Configure External Services to call the subscriber in Apex in the Onchange Trigger event as part of the flow.
- D-** Create a PushTopic update event on the Opportunity Object to allow the subscriber to react to the streaming API.

### Answer:

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D

## Question 2

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**Question Type:** MultipleChoice

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Northern Trail Outfitters (NTO) has an integration set up between a Salesforce org and a quoting system. NTO would like to show a notification to all sales representatives that use Salesforce anytime the quoting system will be taken down for maintenance.

Which Salesforce API should an Integration Architect use to fulfill this requirement?

### Options:

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- A- Connect REST API
- B- Tooling API
- C- REST API
- D- Streaming API

### Answer:

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D

## Question 3

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**Question Type: MultipleChoice**

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A conglomerate is designing a Lightning Web Component (LWC) to display transactions aggregated from different sources. Their current system landscape is as follows:

1. Transactions are created at any time through their various on-premise and cloud-based systems.
2. All necessary transactions are replicated to a custom Transaction object in Salesforce. It is updated periodically so it only has a subset of the necessary transactions between updates.
3. Middleware supports publish-subscribe interactions and provides RESTful Enterprise APIs that can retrieve transactions from on-premise and cloud-based systems.

The company wants to address a usability concern regarding incomplete data displayed on the LWC component. What should the Integration Architect specify so the LWC will be able to display all the required transactions?

**Options:**

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- A-** Use the Continuation class to call the Enterprise APIs and then process the response in a callback method.
- B-** Let the Lightning Data Service with an wire adapter display new values when the custom object records change.
- C-** Call the Enterprise APIs directly from the LWC's JavaScript code and redisplay the LWC on receipt of the API response.
- D-** Publish a Platform Event, have the middleware subscribe and update the custom object on receipt of Platform Event.

**Answer:**

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C

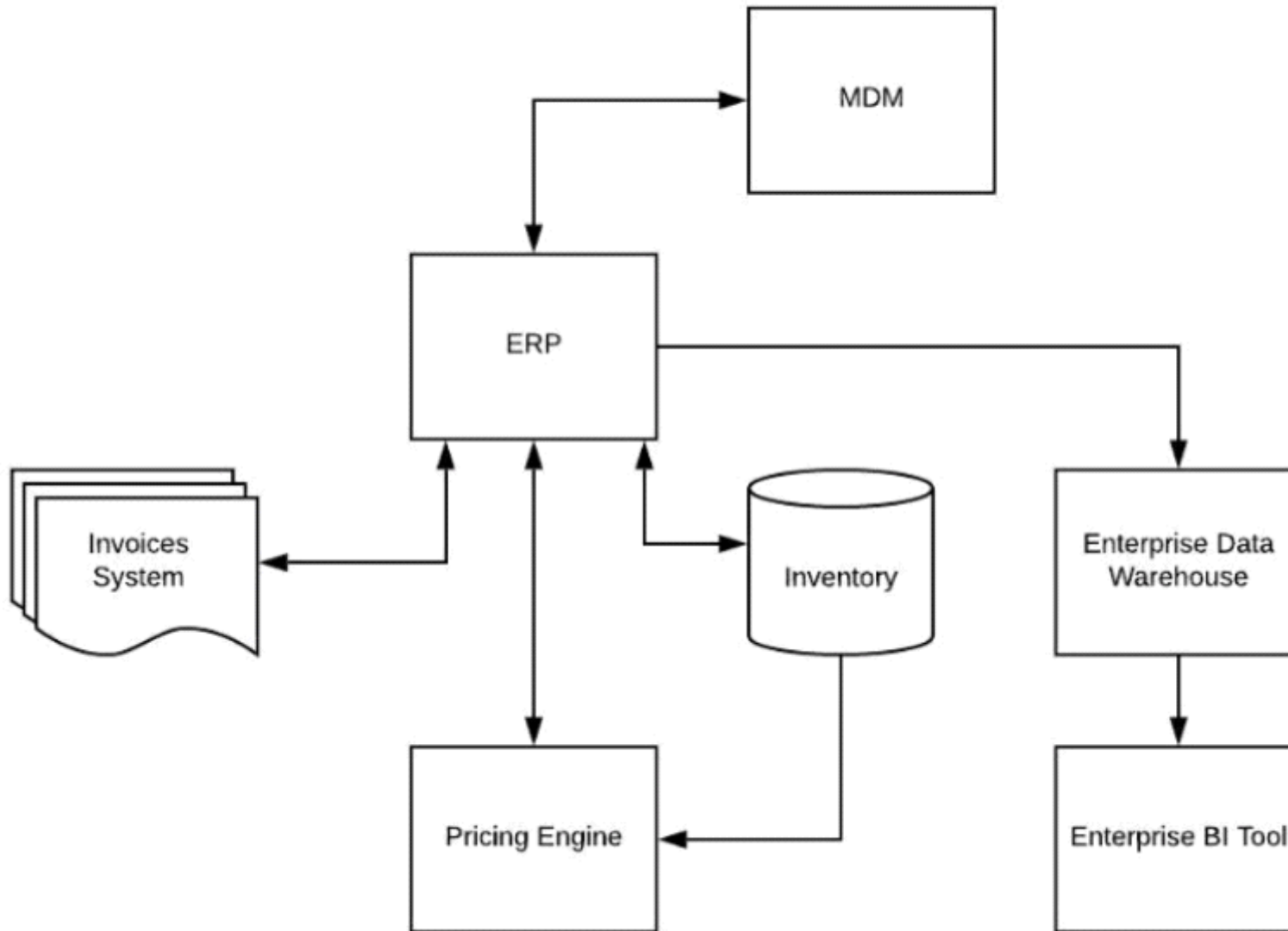
## Question 4

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**Question Type:** MultipleChoice

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A large enterprise customer with the following system landscape is planning to implement Salesforce Sales Cloud.



The following business processes need to be supported in Salesforce:

1. Sales Consultants should be able to have access to current inventory.
2. Enterprise Resource Planning System(ERP) is the system of record for pricing information.
3. Quotes should be generated in Salesforce with pricing from ERP.
4. Sales Management uses a Enterprise Business Intelligence (BI) tool to view Sales dashboards.
5. Master Data Management (MDM) is the system of record for customers and prospects.
6. Invoices should be accessible in Salesforce.

Which systems in the landscape should the Integration Consultant consider to be integrated with Salesforce to support the business requirements?

**Options:**

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- A-** ERP, Invoices system, Data Warehouse and BI Tool
- B-** ERP, Inventory, Pricing Engine, Invoices system
- C-** ERP, MDM, BI tool and Data Warehouse
- D-** ERP, MDM, Data Warehouse, Invoices system

**Answer:**

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B

## Question 5

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### Question Type: MultipleChoice

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Northern Trail Outfitters (NTO) uses different shipping services for each of the 34 countries it serves. Services are added and removed frequently to optimize shipping times and costs. Sales Representatives serve all NTO customers globally and need to select between valid service(s) for the customer's country and request shipping estimates from that service.

Which two solutions should an architect propose?

Choose 2 answers

### Options:

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- A- Use Platform Events to construct and publish shipper-specific events.
- B- Invoke middleware service to retrieve valid shipping methods.
- C- Use middleware to abstract the call to the specific shipping services.
- D- Store shipping services in a picklist that is dependent on a country picklist.

### Answer:

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B, C



## Question 6

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**Question Type:** MultipleChoice

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A company needs to be able to send data from Salesforce to a home grown system behind a corporate firewall. The data needs to be pushed only one way and doesn't need to be sent in real time. The average volume is 2 million records per day.

What should an integration architect consider when choosing the right option in building the integration between the external system and Salesforce?

### Options:

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- A-** Due to high volume of records, number of concurrent requests can hit the limit for the REST API call to external system.
- B-** Due to high volume of records, a third party integration tool is required to stage records off platform.
- C-** Due to high volume of records, the external system will need to use a BULK API Rest endpoint to connect to salesforce.
- D-** Due to high volume of records, salesforce will need to make a REST API call to external system.

### Answer:

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B

## Question 7

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**Question Type:** MultipleChoice

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Universal Containers (UC) uses Salesforce to track the following customer data:

1. Leads,
2. Contacts
3. Accounts
4. Cases

Salesforce is considered to be the system of record for the customer. In addition to Salesforce, customer data exists in an Enterprise Resource Planning (ERP) system, ticketing system, and enterprise data lake. Each of these additional systems have their own unique identifier. UC plans on using middleware to integrate Salesforce with the external systems.

UC has a requirement to update the proper external system with record changes in Salesforce and vice versa.

Which two solutions should an Integration Architect recommend to handle this requirement?

Choose 2 answers

**Options:**

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- A- Locally cache external ID'S at the middleware layer and design business logic to map updates between systems.
- B- Store unique identifiers in an External ID field in Salesforce and use this to update the proper records across systems.
- C- Use Change Data Capture to update downstream systems accordingly when a record changes.
- D- Design an MDM solution that maps external ID's to the Salesforce record ID.

**Answer:**

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C, D

## Question 8

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**Question Type:** MultipleChoice

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A company wants to standardize exception tracking, handling, and analytics. Given the following actions:

1. Build a company wide logging service hosted on a middleware platform
2. Create case object records for exceptions based thresholds
3. Change all their Apex Loggers to publish Application Exceptions as custom Platform Events.

Which two specifications should the integration architect include in the logging service architecture?

Choose 2 answers

**Options:**

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- A-** Receive Application Events through Change Data Capture (CDC).
- B-** Create Salesforce Cases using the Salesforce REST, SOAP or Bulk API.
- C-** Create Salesforce Cases conditionally using automatic Case creation rules.
- D-** Subscribe to the Application Exceptions using the Salesforce Streaming API.

**Answer:**

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B, C

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