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## Question 1

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**Question Type:** MultipleChoice

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What are some of the main advantages of using the scope item Service Order Processing with SAP Field Service Management (49X)?

Note: There are 2 correct answers to this question

### Options:

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- A) A seamless, fast and flexible delivery of field services by using SAP Field Service Management to support a service technician
- B) A more efficient billing process by using SAP Field Service Management to support a billing clerk out in the field
- C) Automatic status updates in the service order out of SAP Field Service Management
- D) A seamless, fast and flexible delivery of field services by using SAP S/4HANA Cloud to support a service technician

### Answer:

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C, D

## Question 2

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**Question Type:** MultipleChoice

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What type of account assignment object can you assign to a service order to allow for the association of the cost and revenue of the service order with a project?

**Options:**

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- A) A project phase
- B) A network activity
- C) A cost center
- D) A work breakdown structure element (WBS element)

**Answer:**

---

D

## Question 3

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**Question Type: MultipleChoice**

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The scope item Procurement for Service Management (3NI) has been activated. A purchase requisition was created out of a service order line item. Which apps can be used to create a purchase order for this requisition? Note: There are 2 correct answers to this question

**Options:**

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- A) Create Purchase Order - Advanced
- B) Schedule Purchasing Job - Advanced
- C) Manage Purchase Requisitions - Advanced
- D) Schedule MRP run

**Answer:**

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A, B

## Question 4

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**Question Type:** MultipleChoice

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Which tool can a customer use to develop low/ no-code applications hosted in SAP Business Technology Platform?

**Options:**

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- A) SAP HANA Studio
- B) SAP Build
- C) SAPADK
- D) SAPUI5 SDK

**Answer:**

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C

## Question 5

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**Question Type:** MultipleChoice

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What type of account assignment object can you assign to a service order to allow for the association of the cost and revenue of the service order with a project?

**Options:**

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- A) A project phase
- B) A network activity

- C) A cost center
- D) A work breakdown structure element (WBS element)

**Answer:**

---

D

## Question 6

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**Question Type: MultipleChoice**

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The scope item Procurement for Service Management (3NI) has been activated. A purchase requisition was created out of a service order line item. Which apps can be used to create a purchase order for this requisition? Note: There are 2 correct answers to this question

**Options:**

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- A) Create Purchase Order - Advanced
- B) Schedule Purchasing Job - Advanced
- C) Manage Purchase Requisitions - Advanced

D) Schedule MRP run

**Answer:**

---

A, B

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