Question 1

Question Type: MultipleChoice

A flow consists of . (Choose two.)

Options:

A- Scripts

B- Actions

C- Processes

D- Actors

E- Triggers

Answer:

B, E

Question 2

Question Type: MultipleChoice

The EmailUserReportedPhishing script include processes inbound emails and creates a record in which table?

A- ar_sn_si_phishing_email

B- sn_si_incident

C- sn_si_phishing_email_header

D- sn_si_phishing_email

Answer:

A

Question 3

Question Type: **MultipleChoice**

Using the KB articles for Playbooks tasks also gives you which of these advantages?

Options:

A- Automated activities to run scans and enrich Security Incidents with real time data

B- Automated activities to resolve security Incidents through patching

C- Improved visibility to threats and vulnerabilities

D- Enhanced ability to create and present concise, descriptive tasks

Answer:

C

Question 4

Question Type: MultipleChoice

Why is it important that the Platform (System) Administrator and the Security Incident administrator role be separated? (Choose three.)

Options:

A- Access to security incident data may need to be restricted

B- Allow SIR Teams to control assignment of security roles

C- Clear separation of duty

D- Reduce the number of incidents assigned to the Platform Admin

E- Preserve the security image in the company

Answer:

B, C, D

Question 5

Question Type: **MultipleChoice**

What is calculated as an arithmetic mean taking into consideration different values in the CI, Security Incident, and User records?

Options:

A- Priority

B- Business Impact

C- Severity

D- Risk Score

Answer:

B

Question 6

Question Type: **MultipleChoice**

What role(s) are required to add new items to the Security Incident Catalog?

Options:

A- requires the sn_si.admin role

B- requires the sn_si.catalog role

C- requires both sn_si.write and catalog_admin roles

D- requires the admin role

Answer:

D

Question 7

How do you select which process definition to use?

Options:

A- By selecting the desired process within the Process Definition module

B- By selecting the desired process within the Process Selection module

C- By setting the process definition record to Active

D- By setting the Script Include record to Active

Answer:

B

Question 8

In order to see the Actions in Flow Designer for Security Incident, what plugin must be activated?

Options:

A- Performance Analytics for Security Incident Response

B- Security Spoke

C- Security Operations Spoke

D- Security Incident Spoke

Answer:

C

Question 9

Question Type: **MultipleChoice**

Which ServiceNow automation capability extends Flow Designer to integrate business processes with other systems?

Options:

A- Workflow

B- Orchestration

C- Subflows

D- Integration Hub

Answer:

D

Question 10

Question Type: MultipleChoice

Chief factors when configuring auto-assignment of Security Incidents are .

Options:

A- Agent group membership, Agent location and time zone

B- Security incident priority, CI Location and agent time zone

C- Agent skills, System Schedules and agent location

D- Agent location, Agent skills and agent time zone

Answer:

D

Question 11

Question Type: MultipleChoice

Which of the following State Flows are provided for Security Incidents? (Choose three.)

Options:

A- NIST Open

B- SANS Open

C- NIST Stateful

D- SANS Stateful

Question 12

Question Type: MultipleChoice

Why should discussions focus with the end in mind?

Options:

A- To understand desired outcomes

B- To understand current posture

C- To understand customer's process

D- To understand required tools

Answer:

A