



**Free Questions for CSSGB by certsdeals**

**Shared by Fitzgerald on 12-12-2023**

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## Question 1

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**Question Type:** MultipleChoice

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When looking at a distribution graph, the Mean is defined as the \_\_\_\_\_.

### Options:

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- A- Average based on the sample size
- B- Aggression measured
- C- Total sample size
- D- Measurement based off a quarter of the sample size

### Answer:

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A

## Question 2

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**Question Type:** MultipleChoice

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Nominal Scale data consists of names, labels or categories and cannot be arranged in any mathematical ordering scheme. Complex arithmetic functions cannot be easily applied to Nominal Data:

**Options:**

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**A-** True

**B-** False

**Answer:**

---

A

## Question 3

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**Question Type:** MultipleChoice

---

Which of these is Discrete data?

**Options:**

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- A- Train arrived at 4:17 pm.
- B- Race car consumed 23 gallons of fuel.
- C- Of the 42 people on the bus, 12 went into the station.
- D- It took 3 hours and 32 minutes to complete the marathon.

**Answer:**

---

C

## Question 4

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**Question Type:** MultipleChoice

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With the use of Statistics we define the population to be a large enough sample set of data such that you can analyze it and draw conclusions as to all of the data.

**Options:**

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- A- True
- B- False

**Answer:**

---

B

## Question 5

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**Question Type:** MultipleChoice

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The FMEA is used to analyze potential source of defects in the process of interest and stands for \_\_\_\_\_.

**Options:**

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- A- Failure Measure for Effective Automation
- B- Failure Modes and Effect Analysis
- C- Focused Mental Efforts Analyze
- D- Failed Manufacturing Efforts Analyzed

**Answer:**

---

B

## Question 6

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**Question Type:** MultipleChoice

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The X-Y Diagram is a tool used to identify/collate potential X's and assess their relative impact on multiple Y's.

**Options:**

---

**A-** True

**B-** False

**Answer:**

---

A

## Question 7

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**Question Type:** MultipleChoice

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The very best way to begin an effort to map a process is to do which of these?

**Options:**

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- A- Interview the process owner
- B- Interview the manager of the department
- C- Walk the actual process from beginning to end
- D- Take pictures of the factory floor at each shift

**Answer:**

---

C

## Question 8

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**Question Type: MultipleChoice**

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The purpose of a Process Map is to identify the complexity of the process and to record all actions and decision points in the process.

**Options:**

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- A- True

**B-** False

**Answer:**

---

A

## Question 9

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**Question Type:** MultipleChoice

---

When creating a Cause and Effect Diagram the team needs to continually broaden their view as well as drill down until they identify all the potential \_\_\_\_\_ impacting their process.

**Options:**

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**A-** Line operators

**B-** Root Causes

**C-** Inventory issues

**D-** Customer requests



**Answer:**

---

B

## Question 10

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**Question Type:** MultipleChoice

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Use of the \_\_\_\_\_ approach is the most classic arrangement when constructing a Fishbone Diagram.

**Options:**

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A- Chronological

B- 6M

C- 5M

D- Alphabetical

**Answer:**

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B

# Question 11

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**Question Type:** MultipleChoice

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The proper functioning of a Visual Factory is dependent upon which of these?

**Options:**

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- A- Technically skilled workers
- B- Work space with active 5S
- C- Availability of visual tools
- D- Breakthrough projects

**Answer:**

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C

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