Atlassian ACP-620 Practice Questions

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Question 1

Question Type: MultipleChoice

You need to write a JQL query that returns all issues without the label "discard".

Identify the JQL statement that returns the correct results.

Options:

A- labels != discard OR labels is EMPTY
B- labels in (discard, EMPTY)
C- label!- discard
D- labels != discard
E- labels not in (discard, NULL)

Answer:

A

Explanation:

This JQL correctly returns all issues that do not have the label 'discard', including those where the labels field is empty. Without the OR labels is EMPTY clause, issues with no labels would be excluded.

Question 2

Question Type: MultipleChoice

Identify two project roles that must be granted to Robbo. (Choose two.)

Options:

A- Users
B- Managers
C- Developers
D- Auditors
E- Administrators

Answer:

A, E

Explanation:

Users: Grants Robbo access to browse and interact with issues in the project.

Administrators: Grants Robbo the ability to configure the project, including workflows, boards, and permissions - essential for managing project settings.

Question 3

Question Type: MultipleChoice

The Control Chart for the Orange team board is shown.



What two items can you interpret from this report? (Choose two.)

Options:

A- Issues in the report use time-based estimation.
B- The fastest time any issue transitioned to done was less than one minute.
C- The team slowly became faster at transitioning issues to done.
D- Issues on average take over one week to transition to done.
E- The team's cycle time is slowly becoming more predictable.

Answer:

B, D

Explanation:

The minimum time shown is <1 minute, which indicates the fastest an issue transitioned to done.

The average time shown is 1w 13h 17m, which confirms that on average, issues take over one week to complete.

Question 4

Question Type: MultipleChoice

Team members need to indicate the affected feature when they report bugs in your company-managed project.

They need to select the affected feature from a dropdown list.

They need to be able to select more than one affected feature per issue.

Only project administrators should to be able to control and manage the feature list themselves.

Which field satisfies these requirements?

Options:

A- Select List (single choice) custom field
B- Select List (multiple choices) custom field
C- labels
D- components

Answer:

D

Explanation:

Components allow users to select multiple values from a predefined list (e.g., affected features). They are managed by project administrators, making them ideal for controlled, multi-select classification within a company-managed project.

Question 5

Question Type: MultipleChoice

DEV is a company-managed Kanban project with many statuses.

Users should never see issues in Cancelled or Rejected status when viewing their project board.

You want to remove the issues from the board but still have them counted in project reports.

Identify the approach that satisfies this requirement.

Options:

A- remove the statuses from the project workflow
B- add a board sub-filter to exclude the two statuses
C- exclude the two statuses from the board filter
D- hide the two statuses through a quick filter
E- create swimlanes for all the statuses except these two

Answer:

B

Explanation:

Adding a board sub-filter to exclude the Cancelled and Rejected statuses removes those issues from the board view while still including them in project-level reports. This approach hides them from the board without deleting or modifying workflow data.

Question 6

Question Type: MultipleChoice

One issue type is always included in the same sprint as its parent issue. Identify it.

Options:

A- Epic
B- Story
C- Task
D- Sub-task
E- Bug

Answer:

D

Explanation:

A Sub-task is always tied to its parent issue and cannot exist independently in a sprint. It is automatically included in the same sprint as its parent, ensuring the work is tracked together.

Question 7

Question Type: MultipleChoice

When working on an issue, users often need to add URLs to relevant resources, such as:

another Jira issue

knowledgebase article in an associated space

industry white paper

Select three features available to users on an issue that facilitate this. (Choose three.)

Options:

A- Shortcut
B- Link issue
C- Pages
D- Link Confluence page
E- Add web link

Answer:

B, D, E

Explanation:

Link issue: Allows users to link to another Jira issue, providing contextual connections between related work items.

Link Confluence page: Enables linking a Confluence knowledgebase article directly to the Jira issue.

Add web link: Lets users attach external URLs, such as industry white papers, to the issue for easy reference.

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Question 8

Question Type: MultipleChoice

You work in a company-managed project, and your team needs a new field called Colors.

Team members have to flag incoming issues using one or more colors and add new colors if the values don't already exist.

Identify the custom field type that you should request from the Jira administrator.

Options:

A- Labels
B- Select List (single choice)
C- Checkboxes
D- Radio Buttons
E- Select List (multiple choices]

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Answer:

A

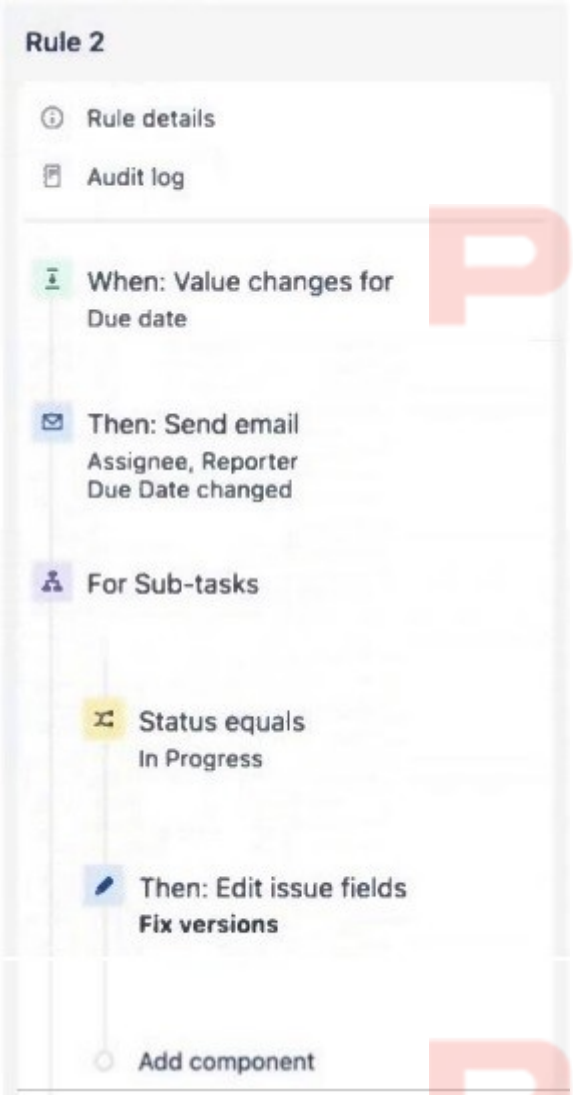
Explanation:

The Labels field type allows users to select multiple values and add new ones on the fly if they don't already exist. This meets the team's need to flag issues with one or more colors and dynamically add new color options.

Question 9

Question Type: MultipleChoice

The rule shown is configured to run in your project.



The rule actor is missing a permission which is causing the rule to error.

Identify that permission.

Options:

A- Transition Issues
B- Modify Reporter
C- Schedule Issues
D- Assign Issues
E- Resolve Issues

Answer:

C

Explanation:

The Schedule Issues permission is required to edit date-related fields, such as the Due Date and Fix Versions. Since the rule edits the Fix versions field and responds to Due Date changes, lacking this permission will cause the rule to fail.

Question 10

Question Type: MultipleChoice

Your project is configured as shown.

Project lead	Alana Grant
Default Assignee	Project Lead

Component	Component Lead	Default Assignee
Hardware	Vincent Choy	Component lead
Software	Fatima Ali	Project default
Infrastructure	Raj Mathusuthanan	Unassigned

An issue is created with all three components selected: Hardware, Software, and Infrastructure. The assignee is set to Automatic. Who will be automatically assigned to the issue?

Options:

A- Fatima Ali
B- Unassigned
C- Vincent Choy
D- Raj Mathusuthanan
E- Alana Grant

Answer:

B

Explanation:

When multiple components are selected on issue creation, Jira cannot determine a single default assignee if each component has a different assignee rule. In this case:

Hardware Component lead (Vincent Choy)

Software Project default (Alana Grant)

Infrastructure Unassigned

Since the assignee logic conflicts, Jira defaults to Unassigned to avoid ambiguity.

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Question 11

Question Type: MultipleChoice

You configured an automation rule as shown.

Trigger	Condition	Action
Issue Updated	Issue matches JQL VIP = yes and priority = high	Send email to management group

At the end of the day, you notice that some issues match the condition, but no email was sent. Identify the reason.

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Options:

A- The condition does not accept JQL.
B- There is no management group.
C- The issues were not updated.
D- The email subject and content are empty.
E- You do not have permission to send email.

Answer:

C

Explanation:

The rule is triggered by the 'Issue Updated' event. If the issues that match the JQL condition (VIP = yes and priority = high) were not actually updated, the trigger does not fire, and the rule doesn't execute - hence, no email is sent.

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