Question 1

Question Type: **MultipleChoice**

In the call center, to prevent an agent from dialing "off-net" to particular number-;, which action should you take?

Options:

A) Create a class of service (COS) for the dialing features.

B) Create a class of restriction (COR) for calling privileges.

C) Create a class of restriction (COR) for the feature access code.

D) Create a class of service (COS) for a collection of feature access codes.

Answer:

D

Question 2

Question Type: **MultipleChoice**

Refer to the exhibit.

```
CALL VECTOR

      Number: 1996          Name: Variable A

Multimedia?  n  Attendant Vectoring? n   Meet-me Conf? n   Lock? n

Basic?       y  EAS? y  G3V4 Enhanced? y  ANI/II-Digits? y   ASAI
Routing? y

Prompting?   y  LAI? y  G3V4 Adv Route? y  CINFO? y  BSR? y  Holidays? y

Variables?   y  3.0 Enhanced? y


01 set                A    = B          CATL 9432


                  VARIABLES FOR VECTORS

Var   Description  Type    Scope  Length Start      Assignment  VAC

A     XYZ          collect             L          4          3

B     ABC          collect             G          5          1   87654
```

Given existing variable values on the vector step in the exhibit, what will be the resulting value of Variable "A"?

Options:

A) 9432

B) 876549432

C) 3876

D) 87654

Answer:

B

Question 3

Question Type: MultipleChoice

Refer to the exhibit.

CALL VECTOR

Number: 1996   Name: Variable A

Multimedia? n   Attendant Vectoring? n   Meet-me Conf? n   Lock? n

Basic?   y   EAS? y   G3V4 Enhanced? y   ANI/II-Digits? y   ASAI
Routing? y

Prompting?   y   LAI? y   G3V4 Adv Route? y   CINFO? y   BSR? y   Holidays? y

Variables?   y   3.0 Enhanced? y

01 set   A   = B   CATL 9432

VARIABLES FOR VECTORS

Var	Description	Type	Scope	Length	Start	Assignment	VAC
A	XYZ	collect		L	4	3	
B	ABC	collect		G	5	1	87654

Given existing variable values on the vector step in the exhibit, what will be the resulting value of Variable "A"?

Options:

A) 9432

B) 876549432

C) 3876

D) 87654

Answer:

B

Question 4

Question Type: **MultipleChoice**

In the call center, to prevent an agent from dialing "off-net" to particular number-;, which action should you take?

Options:

A) Create a class of service (COS) for the dialing features.

B) Create a class of restriction (COR) for calling privileges.

C) Create a class of restriction (COR) for the feature access code.

D) Create a class of service (COS) for a collection of feature access codes.

Answer:

D