Avaya ACSS 72301X Practice Questions

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Question 1

Question Type: MultipleChoice

A customer reports that none of their users can IM or see each other's presence. After troubleshooting you discover that default gateway of the Avaya Breeze SM100 has the wrong IP Address in the configuration.

Where would you go to correct this problem?

Options:

A- Use Avaya Aura System Manager web GUI to access the Breeze < Server Administration, and edit the
Server Instance.
B- Use Avaya Aura System Manager web GUI to update the SIP Entity screen.
C- Use SSH to Avaya Breeze , and use the route command to correct the routing table.
D- Use SSH to Avaya Breeze , and run SMnetSetup.

Answer:

B

Question 2

Question Type: MultipleChoice

A customer reports that they cannot place calls to the Public Network using the SIP Service Provider after a technician had finished fixing an issue in the Session Border Controller (SBC).

Within Avaya SBC, in which three places do you check the configuration of the SIP Trunks? (Choose three.)

Options:

A- PPM Services
B- Media Interface
C- Routine Configuration
D- Signaling Interfaces
E- Server Configuration

Answer:

C, D, E

Question 3

Question Type: MultipleChoice

Avaya Aura Messaging (AAM) needs to communicate with Avaya Aura Session Manager (SM) whose

identity certificates have been signed by Avaya Aura System Manager (SMGR) Certificate Authority (CA).

How does AAM get a copy of the Trusted SMGR CA Certificate?

Options:

A- The certificate is retrieved from SMGR automatically when AAM services are started.
B- The certificate needs to be manually installed.
C- The certificate installs as a result of running 'initTM --f'.
D- The certificate installs as a result of the enrollment process.

Answer:

B

Question 4

Question Type: MultipleChoice

Considering the message flow to an Avaya Aura Contract Center (AACC) Agent Desktop, which protocol is used to communicate between AACC and Avaya Aura Application Enablement Services (AES)?

Options:

A- WCF
B- TSAPI
C- TR87
D- DMCC

Answer:

B

Question 5

Question Type: MultipleChoice

traceSBC is a tool that can be used to trace the calls that cross through the Avaya Session Border Controller (SBC), calls to the public network, or calls from the public network.

Which two statements describe another function of traceSBC? (Choose two.)

Options:

A- traceSBC can only be used to view PPM messages if they are transported using HTTP instead HTTPS
B- traceSBC can trace SIP trunk calls but not Remote Workers calls at the same time
C- traceSBC command can be used from CLI ipsec user
D- traceSBC can be used to view STUN/TURN messages.
E- traceSBC parses Avaya SBCE log files and displays SIP and PPM messages, you can use the tool even in case of TLS and HTTPS

Answer:

D, E

Question 6

Question Type: MultipleChoice

In which way can you check the version of Presence Services snap-in installed on the Avaya Breeze

platform?

Options:

A- Use puTTY SSH to the Avaya Breeze platform, login as cust, then execute the swversion command.
B- Use Avaya Aura System Manager and navigate to Elements > Breeze > Server Administration, and read the version displayed.
C- Use Avaya Aura System Manager and navigate to Elements > Breeze > Service Management

>
Services, and read the version displayed.
D- Use puTTY SSH to the Avaya Breeze platform, login as cust, then execute the swversion --PresenceServices command.

Answer:

C

Question 7

Question Type: MultipleChoice

Which statement about Avaya Tier 2/Business Partners is true?

Options:

A- They immediately escalate to Tier 3 as issue is encountered.
B- They describe the problem to Tier 3 in an escalation ticket and Tier 3 isolates and resolves the issue.
C- They isolate issue, resolve issue then escalate to Tier 3 for corrective action.
D- They isolate the issue, and if no root cause is found, escalate to Tier 3 to resolve the issue.

Answer:

D

Question 8

Question Type: MultipleChoice

A customer called in stating they cannot place WebRTC calls. You discover that when the WebRTC snap-in sends an Invite to Avaya Aura Media Server (AAMS), Avaya Breeze is not sending the correct information in the Request URI to match a regular expression in Session Manager.

Where do you configure the Media Server URI (ce-msml@avayA.com) that Avaya Breeze will send to

AAMS via Avaya Aura Session Manager (SM)?

Options:

A- Use Avaya Aura System Manager web GUI to access the Engagement Development Platform > Configuration > Attributes.
B- Use SSH to Avaya Breeze and edit the ''/etc/config.properties'' file.
C- Use Avaya Aura System Manager web GUI to access the Inventory > Manage Elements, and then edit the Avaya Breeze element.
D- Use Avaya Aura System Manager web GUI to access the Engagement Development Platform > Configuration > Avaya Aura Media Server.

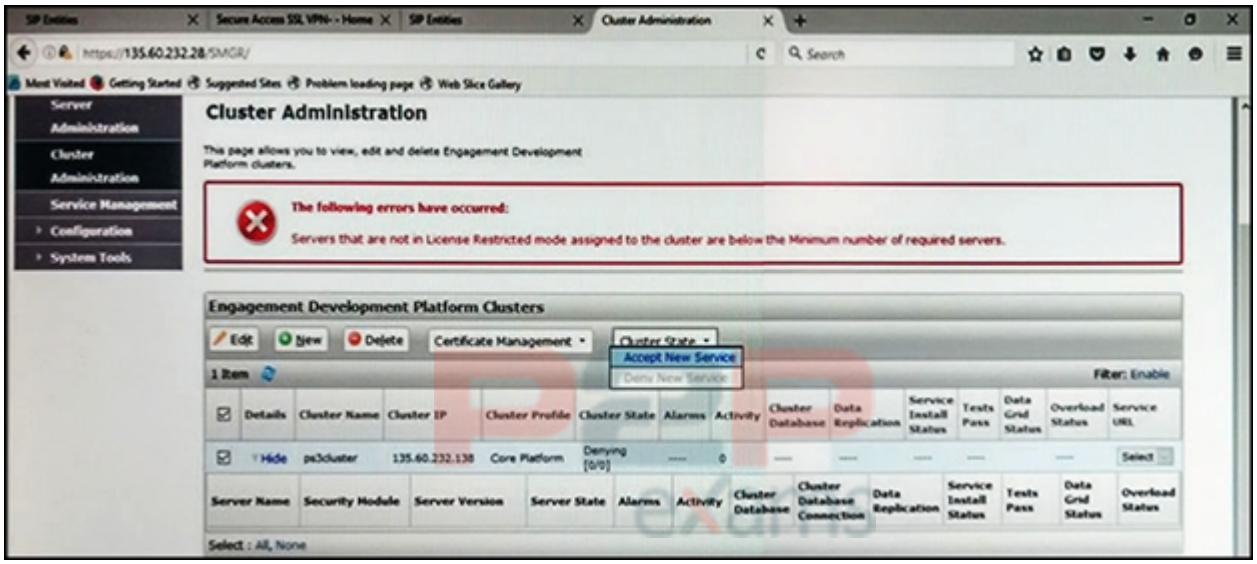
Answer:

D

Question 9

Question Type: MultipleChoice

Refer to the exhibit.



In the Cluster Administration screen of a PresenceServices cluster, when you try to change the cluster state to Accept New Service, you receive the error:

Servers that are not in License Restricted mode assigned to the cluster are below the Minimum number of required servers.

You check that a server has been administered under Breeze > Server Administration which shows green check under License Mode, and a System State of Denying.

Which action needs to be taken to solve this problem?

Options:

A- Edit the Cluster, access the Servers tab, and assign the server to the cluster; then set the cluster to Accept New Service.
B- Under Avaya Breeze > Server Administration, select the server and change the System State to Accept New Service, then return to the Cluster Administration screen and set the cluster to Accept New Service.
C- Obtain and install an Avaya Breeze license on webLM with more instances of Avaya Breeze nodes.
D- Edit the cluster to change the cluster profile from Core Platform to General Purpose.

Answer:

B

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Question 10

Question Type: MultipleChoice

Which three statements are true about Avaya Aura Messaging (AAM)? (Choose three.)

Options:

A- 20 Voice Ports are always reserved for retrieving messages.
B- AAM can run on Avaya-provided hardware that runs Linux and Avaya Aura System Platform, or
VMware in a virtualized environment.
C- You can choose to use the Avaya Message Store or Microsoft Exchange Store.
D- AAM Multi-Server configuration separates Application Servers from Avaya Message Store.
E- Each message application server allows for up to 100 simultaneous SIP or H323 sessions, with 300 active ports permitted per Voice Mail Domain (VMD).

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Answer:

B, C, D

Question 11

Question Type: MultipleChoice

To log on the one-X Communicator to Avaya Aura Presence Services server, what do you enter in the IM and Presence / Server field of the one-X Communicator?

Options:

A- the management IP-Address of FQDN of Avaya Breeze server
B- the management IP-Address of FQDN of Avaya Aura Session Manager (SM)
C- the SM100 IP-Address of FQDN of Avaya Aura Session Manager (SM)
D- the SM100 IP-Address or FQDN of Avaya Breeze server

Answer:

C

Explanation:

The SIP one-X Communicator needs to be configured to use a specific protocol and port when registering to Session Manager.Enter the IP address of the Session Manager virtual SM-100 card for Session Manager SIP Element.

References: Application Notes for Configuring Avaya AuraTM Presence

Services 6.0 with Avaya AuraTM Session Manager 6.0, and Avaya AuraTM Communication Manager for one-XTM Communicator clients as part of Avaya Unified Communication Mobile Worker Solution -- Issue 1.0, page 30

https://www.devconnectprogram.com/fileMedia/download/dba93412-03c6-4fda-8d6a-280ae2193d6f

Question 12

Question Type: MultipleChoice

Which two methods can be used to determine the status of the Switch/CTI Link between Avaya Aura

Communication Manager (CM) and Avaya Aura Application Enablement Services (AES)? (Choose two.)

Options:

A- Observe the AES Alarm Report.
B- Run an ASAI test on AES.
C- Observe the CM dashboard.

D- Observe the AES dashboard.
E- Run the status aesvcs cti-link command on CM.

Answer:

B, E

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