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Question 1

Question Type: MultipleChoice

A colleague has a laptop that has been working as expected for several years wall outlet. The MOST likely component that needs to be replaced is the:

Options:

A- power adapter.

B- battery.

C- system fan.

D- hard drive.

Answer:

B

Question 2

Question Type: MultipleChoice

An online retailer wants to save money and is considering migrating to the public cloud so peak is over. Which of the following BEST describes this aspect of cloud computing?

Options:

- A- Rapid elasticity
- B- Metered utilization
- C- Shared resources
- D- High availability

Answer:

A

Question 3

Question Type: MultipleChoice

A laptop has been returned for a screen repair. The owner insists the screen is broken, but occasionally a faded image is able to be seen in very bright settings on the desktop. Which of the following steps should the repair technician take FIRST?

Options:

- A- Replace the graphics card.
- B- Replace the screen, as the customer insists.
- C- Recommend the usage of an external display instead.
- D- Ensure the backlight is functioning as expected.

Answer:

D

Question 4

Question Type: MultipleChoice

A technician is setting up a device to use two-factor authentication. Which of the following meets this requirement?

Options:

- A- Thumbprint/retinal scan

- B- Password/password
- C- Password/thumbprint
- D- Password/PIN

Answer:

C

Question 5

Question Type: MultipleChoice

A user reports that a PC occasionally fails to boot. The user reboots the PC. but the performance is degrading. The technician hears a strange, repetitive, ticking noise coming from the PC. Which of the following should the technician do FIRST?

Options:

- A- Try to extract data.
- B- Reseat the RAM modules.
- C- Inspect the fan.

D- Check the CD tray.

Answer:

B

Question 6

Question Type: MultipleChoice

A technician is receiving reports that the entire office sporadically loses network connectivity thrc cable mediums would be the MOST cost effective without sacrificing system performance?

Options:

A- Coaxial

B- Shielded Cat 6

C- Plenum Cat 5e

D- Multimode fiber

Answer:

B

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