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Question 1

Question Type: MultipleChoice

The Cloud Kicks security team has seen an increase in unattended device attacks, where hackers can view sensitive information when users leave devices unlocked in public settings. The security team wants to ensure Salesforce data cannot be viewed after 10 minutes of inactivity.

What is the recommended security setting to configure?

Options:

- A- Enforce login IP ranges on every request.
- B- Lock sessions to the domain in which they were first used.
- C- Require a high assurance session.
- D- Force logout on session timeout.

Answer:

D

Question 2

Question Type: MultipleChoice

The administrator at Cloud Kicks recently replaced several case workflow rules with a single before save flow. Since this change, some cases are routing in unexpected ways.

What could be the cause or the changes to routing?

Options:

- A- The old workflow rules are still active and impacting routing.
- B- The flow precedes assignment rules; workflow rules are after assignment rules.
- C- Assignment rules no longer reference the correct fields.
- D- Multiple automation tools have been used and the automation is executed in a different order.

Answer:

B

Question 3

Question Type: MultipleChoice

The sales manager at Cloud Kicks wants a way to report on information from a form their clients fill out during the sales cycle. Once a form has been submitted, the client is unable to access it. This form may need to be filled out more than once during the sales cycle. There are more than 30 fields on this form, and the sales team needs to be able to see what changed from one submission to the next.

Which two options should an administrator use to solve this scenario?

Choose 2 answers

Options:

- A-** Add forms as attachments.
- B-** Make custom fields.
- C-** Create a custom object.
- D-** Turn on Field Tracking.

Answer:

A, C

Question 4

Question Type: MultipleChoice

Universal Containers' support team wants to use Salesforce Knowledge to allow customers and the support team to have access to the product documentation. There are many different types of documentation with usage across the globe.

What feature should the administrator configure?

Options:

- A- Enable the Case Feed.
- B- Create article types.
- C- Define data categories and visibility.
- D- Setup record types and page layouts.

Answer:

C

Question 5

Question Type: MultipleChoice

Cloud Kicks wants to implement multi-factor authentication (MFA) to help better secure its Salesforce org.

Which two options should the administrator consider to use MFA?

Choose 2 answers

Options:

- A- An Authentication App
- B- A Username and Password
- C- A Security Token
- D- An Encryption Key

Answer:

A, B

Question 6

Question Type: MultipleChoice

An administrator at AW Computing noticed that a custom field on the Contact object was changed from text to text area.

What tool should the administrator use to investigate this change?

Options:

- A- Developer Console
- B- Field History Tracking
- C- Debug Log
- D- View Setup Audit Trail

Answer:

D

Question 7

Question Type: MultipleChoice

Ursa Major Solar has a global customer base. Recent issues with customs have greatly delayed shipping to Canadian customers. While the Country field is already on the page layout, the sales team wants Canadian customers highlighted as a potential challenge for

fulfillment until the shipping issue is resolved.

How should the administrator solve this issue?

Options:

- A-** Modify the page layouts to move the Country field into its own section.
- B-** Add a rich text component to the Lightning page. Use conditional visibility to only show the component if the account is Canadian.
- C-** Create an in-app guidance prompt for Canadian records.
- D-** Create a new record type and page layout for Canadian customers, ensuring their pages look different.

Answer:

C

Question 8

Question Type: MultipleChoice

Cloud Kicks is a large company with many divisions. Some divisions have a higher turnover, so each division wants to be able to create and manage users only within their division.

What should the administrator do to set this up?

Options:

- A- Set up delegated administrators for the division leaders.
- B- Assign a flat territory role hierarchy for the divisions.
- C- Create a permission set group for the division leaders.
- D- Customize and assign profiles for the division teams.

Answer:

A

Question 9

Question Type: MultipleChoice

What should an administrator do to keep secure fields protected in email templates'?

Options:

- A- Implement GDPR.
- B- Set up an approval process for email alerts.
- C- Remove the fields from the email.
- D- Use classic encrypted fields.

Answer:

D

Question 10

Question Type: MultipleChoice

At Cloud Kicks, the distributor account information is sensitive information. The administrator needs to make sure this information is unavailable to testers in the full sandbox.

What should the administrator recommend?

Options:

- A- Refresh the sandbox.

- B-** Assign the users a new permission set.
- C-** Use the data masking tool.
- D-** Delete the sensitive information.

Answer:

C

Question 11

Question Type: MultipleChoice

A user at Ursa Major Solar is experiencing a flow error while trying to process a record to the next status. The users with the same access can process records without any errors.

What should the administrator do to troubleshoot the issue?

Options:

- A-** Use the flow debug option and set the selection to Run as another user.
- B-** Grant the user more data access by moving them higher in the role hierarchy.

C- Change the flow to run as System Context Without Sharing - Access All Data.

D- Grant the user the Modify All permission to ensure they have full system access.

Answer:

B

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