



**Free Questions for C\_C4H510\_21 by [braindumpscollection](#)**

**Shared by [Medina](#) on [15-04-2024](#)**

**For More Free Questions and Preparation Resources**

**[Check the Links on Last Page](#)**

## Question 1

---

**Question Type:** MultipleChoice

---

When should you use the templates provided in the Data Workbench?

### Options:

---

- A- When the Mass Change Account Data tool is used
- B- When customer data needs to be loaded quickly
- C- When there is unstructured legacy data
- D- When data volume is low

### Answer:

---

D

## Question 2

---

**Question Type:** MultipleChoice

---

Which of the following configuration activities are part of SAP Service Cloud? Note: There are 2 correct answers to this question.

**Options:**

---

- A- Set up deals
- B- Maintenance plan
- C- Scoping attribute set
- D- Maintenance measurement and readings

**Answer:**

---

B, D

## Question 3

---

**Question Type: MultipleChoice**

---

Which best practice actions are suggested for incident management? Note: There are 3 correct answers to this question.

### Options:

---

- A- Report the incident from the screen in which the issue occurs.
- B- Keep the incident lightweight and use screenshots only if it is necessary.
- C- Check for solutions in the Help Center.
- D- Always create the incident with medium priority and adjust it later if applicable.
- E- Always include step-by-step instructions on how to recreate the issue.

### Answer:

---

A, C, E

## Question 4

---

**Question Type:** MultipleChoice

---

Depending on defined conditions, the status of the ticket needs to be set to escalated. Which tool is suitable for this?

### Options:

---

- A- Workflow rule
- B- Activity planner
- C- Activity list
- D- Visit planner

**Answer:**

---

A

## Question 5

---

**Question Type:** MultipleChoice

---

Which of the following access restriction types are available in SAP Service Cloud? Note: There are 3 correct answers to this question.

**Options:**

---

- A- Full Access
- B- Unrestricted
- C- Restricted

**D-** No Access

**E-** Define Specific Restriction

**Answer:**

---

B, C, D

## Question 6

---

**Question Type: MultipleChoice**

---

Which of the following objects can be replicated from SAP Service Cloud to SAP Field Service Management? Note: There are 2 correct answers to this question.

**Options:**

---

**A-** Installed bases

**B-** Service contracts

**C-** Contacts

**D-** Registered products

**Answer:**

---

B, C

## Question 7

---

**Question Type: MultipleChoice**

---

Which of the following applies to time recording? Note: There are 3 correct answers to this question.

**Options:**

---

- A-** You can activate Microsoft Outlook integration for time recording.
- B-** Code list restrictions are not possible for the Time Type field.
- C-** Time recording can be done online or in offline mode.
- D-** Automatic time recording can be done by clicking 'Start recording' and 'Stop recording'.
- E-** Time sheets can be submitted for approval.

**Answer:**

---

C, D, E

## Question 8

---

**Question Type:** MultipleChoice

---

Which of the following statements is correct in the context of scoping and fine-tuning? Note: There are 2 correct answers to this question.

### Options:

---

- A-** Scoping is the process of matching your individual business requirements to predefined solution capabilities.
- B-** Scoping is automatically generated by the system based on your fine-tuning decisions.
- C-** The activity list is automatically generated by the system based on your scoping decisions.
- D-** Fine-tuning is the process of generating the activity list by answering questions about which business processes will implemented.

### Answer:

---

C

## Question 9

---

**Question Type:** MultipleChoice

---



Which tool would you use to create high data volumes in SAP Service Cloud?

**Options:**

---

- A- Data Workbench
- B- Job Manager
- C- Form Templates
- D- Mass data maintenance

**Answer:**

---

A

**To Get Premium Files for C\_C4H510\_21 Visit**

[https://www.p2pexams.com/products/c\\_c4h510\\_21](https://www.p2pexams.com/products/c_c4h510_21)

**For More Free Questions Visit**

<https://www.p2pexams.com/sap/pdf/c-c4h510-21>

