

# Free Questions for CIS-EM by braindumpscollection

**Shared by Petersen on 12-12-2023** 

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## **Question 1**

**Question Type:** MultipleChoice

Agent Client Collector can perform application service monitoring by configuring what option?

#### **Options:**

- A- An alert management rule
- B- A proxy agent
- C- A distributed cluster
- D- An event rule
- E- A REST API

#### **Answer:**

В

## **Question 2**

**Question Type:** MultipleChoice

What event will cause Agent Client Collector self-monitoring to pause data collection?

#### **Options:**

- A- Communication with the MID server is lost
- B- The amount of host memory being used by the agent exceeds a threshold
- C- Communication with the ServiceNow instance is lost
- D- The amount of host disk space used by the agent exceeds a threshold
- E- The amount of host CPU being utilized by the agent exceeds a threshold

#### **Answer:**

Ε

### **Question 3**

**Question Type:** MultipleChoice

In order for SNMP trap notifications to appear in ServiceNow as events, what option must be enabled in the required MID server?

| Options:                                                                                                                                |
|-----------------------------------------------------------------------------------------------------------------------------------------|
| A- MID SNMP trap listener                                                                                                               |
| B- SNMP event manager module for MID                                                                                                    |
| C- Event collector MID server extension                                                                                                 |
| D- SNMP agent for MID                                                                                                                   |
|                                                                                                                                         |
| Answer:                                                                                                                                 |
| A                                                                                                                                       |
|                                                                                                                                         |
|                                                                                                                                         |
| Question 4                                                                                                                              |
| Question Type: MultipleChoice                                                                                                           |
| The additional information field is a JSON string that gives more information about an event. An example of a supported JSON string is: |

Options:

**A-** {'CPU':100}

- B- {'CPU':100,'Status':3}
- **C-** {'CPU':'100','Status':3}
- **D-** {'CPU':'100'}

#### **Answer:**

C

## **Question 5**

#### **Question Type:** MultipleChoice

In your environment, no alert CMDB, automated, or text based grouping is occurring. What is most likely the problem?

#### **Options:**

- A- No correlation rules have been defined
- B- No event management rules have been defined
- C- Application services are not operational
- D- No CMDB is configured

| Answer:                                      |  |  |
|----------------------------------------------|--|--|
| D                                            |  |  |
|                                              |  |  |
|                                              |  |  |
| Question 6                                   |  |  |
| Question Type: MultipleChoice                |  |  |
|                                              |  |  |
| By default, when are idle alerts are closed? |  |  |
|                                              |  |  |
|                                              |  |  |
| Options:                                     |  |  |
| A- After 7 days                              |  |  |
| B- After 14 days                             |  |  |
| C- After 30 days                             |  |  |
|                                              |  |  |
| D- Never                                     |  |  |
| D- Never                                     |  |  |

## **Question 7**

### **Question Type:** MultipleChoice

What is the minimum role needed to view alerts?

### **Options:**

A- alert\_operator

B- evt\_mgmt\_user

**C-** evt\_mgmt\_operator

D- alert\_user

#### **Answer:**

Α

## **Question 8**

| uestion Type: MultipleChoice                                                          |
|---------------------------------------------------------------------------------------|
| If events are not matching to alerts as you would like, what field should be changed? |
| Options:                                                                              |
| A- Resource                                                                           |
| B- Message Key                                                                        |
| C- Node                                                                               |
| D- Metric Name                                                                        |
| Answer:                                                                               |
| D                                                                                     |
|                                                                                       |

## **Question 9**

**Question Type:** MultipleChoice

Within an event rule, how would you parse a nodename out of your raw event data?

| Question Type: MultipleChoice                                                                  | Options:                                                                                                                  |  |
|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|--|
| C- PowerShell script D- Regex statement  Answer: A  Question 10  Question Type: MultipleChoice | A- JavaScript                                                                                                             |  |
| Answer: A  Question 10  Question Type: MultipleChoice                                          | B- Groovy script                                                                                                          |  |
| Answer: A  Question 10  Question Type: MultipleChoice                                          | C- PowerShell script                                                                                                      |  |
| Question 10 Question Type: MultipleChoice                                                      | D- Regex statement                                                                                                        |  |
| Question 10 Question Type: MultipleChoice                                                      |                                                                                                                           |  |
| Question 10 Question Type: MultipleChoice                                                      | Answer:                                                                                                                   |  |
| Question Type: MultipleChoice                                                                  | A                                                                                                                         |  |
| Question Type: MultipleChoice                                                                  |                                                                                                                           |  |
| Question Type: MultipleChoice                                                                  |                                                                                                                           |  |
| Question Type: MultipleChoice                                                                  |                                                                                                                           |  |
|                                                                                                | Ouestion 10                                                                                                               |  |
| The Event Management operator workspace can display all of the following except?               | Question 10                                                                                                               |  |
| The Event Management operator workspace can display all of the following except?               |                                                                                                                           |  |
| The Event management operator workspace can display all of the following except:               |                                                                                                                           |  |
|                                                                                                |                                                                                                                           |  |
|                                                                                                | Question Type: MultipleChoice                                                                                             |  |
|                                                                                                | Question Type: MultipleChoice                                                                                             |  |
| Options:                                                                                       | Question Type: MultipleChoice  The Event Management operator workspace can display all of the following except?           |  |
| Options:                                                                                       |                                                                                                                           |  |
| Options: A- Alert groups                                                                       | Question Type: MultipleChoice  The Event Management operator workspace can display all of the following except?  Options: |  |
|                                                                                                | Question Type: MultipleChoice  The Event Management operator workspace can display all of the following except?  Options: |  |

- B- Manual application services
- C- Discovered application services from Service Mapping
- **D-** Correlation groups
- E- Technical services

#### **Answer:**

В

## **Question 11**

**Question Type:** MultipleChoice

Which two methods can be used to improve the processing of events in large network environments? (Choose two.)

#### **Options:**

- A- Enable multi-node processing
- B- Increase the source polling interval
- C- Ensure the bucket value in the event table is greater than 0

| D- Increase the number of scheduled jobs processing events          |  |
|---------------------------------------------------------------------|--|
|                                                                     |  |
| Answer:                                                             |  |
| A, C                                                                |  |
|                                                                     |  |
| Question 12                                                         |  |
| Question Type: MultipleChoice                                       |  |
| The default polling time to collect events from an event source is: |  |
| Options:                                                            |  |
| A- 5 seconds                                                        |  |
| B- 30 seconds                                                       |  |
| C- 60 seconds                                                       |  |
| D- 120 seconds                                                      |  |
|                                                                     |  |
|                                                                     |  |

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