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Question 1

Question Type: MultipleChoice

Studies comparing self-reports with proxy reports do not consistently support the hypothesis that self-reports are more accurate than proxy reports. However, conclusions drawn from studies in which responses were verified using hospital and physician records show that, on average:

Options:

- A- Self-reports tend to be more accurate than proxy reports
- B- Health events are underreported in both populations
- C- Proxy reports tend to be more accurate than self-reports
- D- Health events are reported in both populations

Answer:

A, B

Question 2

Question Type: MultipleChoice

In every survey, some people agree to be respondents but do not answer every question. Although non-response to individual questions is usually low, occasionally it can be high and can affect estimates. Categories of patients mentioned below selected to be in the sample; do not actually provide data. Which of the following is odd one?

Options:

- A-** Patients the data collection procedures do not reach, thereby not giving them a chance to answer questions
- B-** Patients asked to provide data who refuse to do so (do not respond to the survey)
- C-** Patients asked to provide data who are unable to perform the task required of them (e.g., people who are too ill to respond to a survey or whose reading and writing skills preclude them from filling out self-administered questionnaires)
- D-** Patients do not truly provide demographic information

Answer:

D

Question 3

Question Type: MultipleChoice

All patients who have been selected to provide feedback should have an equal opportunity to respond. Any situation that makes certain patients less likely to be included in a sample leads to bias. Survey vendors also can minimize sampling bias through:

Options:

- A- Judgment
- B- Experience
- C- Probability sampling
- D- Cluster sampling

Answer:

C

Question 4

Question Type: MultipleChoice

An optimal response rate is necessary to have a representative sample; therefore boosting response rates should be a priority. Methods to improve response rates include all of the following EXCEPT:

Options:

- A-** Making telephone reminder calls for certain types of surveys
- B-** Using the Dillman method, a three wave mailing protocol designed to boost response rates
- C-** Ensuring that telephone numbers or addresses are drawn from as accurate rate a source as possible
- D-** Offering incentives appropriate for the focus group population

Answer:

D

Question 5

Question Type: MultipleChoice

The weighting issue also arises when comparing hospitals or clinics within a system. What happens if the service case mix is similar?

Options:

- A-** One can compare by hospitals or clinics within a system

- B-** Scores should be weighted before comparisons are made among hospitals
- C-** One can compare by hospitals or clinics even out of a system
- D-** Scores should be weighted after comparisons are made among hospitals

Answer:

A

Question 6

Question Type: MultipleChoice

Weighting of scores is frequently recommended if members of a (patients) population have unequal probabilities of being selected for the sample. If necessary, weights are assigned to the different observations to provide a representation picture of the total population. Weighting should be considered when

Options:

- A-** An equal distribution of patients exists by discharge service, nursing unit, or clinic
- B-** An unequal distribution of patients exists by discharge service, nursing unit, or clinic

C- An unequal distribution of patients exists by laboratories

D- An equal distribution of patients exists by ICUs

Answer:

B

Question 7

Question Type: MultipleChoice

The test-retest reliability coefficient is a method to measure instrument reliability. This method measures the degree of correspondence between:

Options:

A- Answers to the different questions asked of the same respondents at different points in time

B- Answers to the same questions asked of the same respondents at same point in time

C- Answers to the same questions asked of the same respondents at different points in time

D- Answers to the different questions asked of the same respondents at same point in time

Answer:

C

Question 8

Question Type: MultipleChoice

Reliability is a matter of whether a particular technique applied repeatedly to the same object yields the same results each time. The reliability of a survey is initially addressed within _____.

Options:

- A- Questionnaire development phase
- B- Questionnaire analysis phase
- C- Evaluation phase
- D- Implementation phase

Answer:

A

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