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# **Question 1**

**Question Type:** MultipleChoice

When can a process be rated as 'Largely achieved' for a particular attribute of that process?

#### **Options:**

- A- There is some evidence of some achievement of the attribute for that process.
- B- There are no significant weaknesses related to the attribute of that process.
- **C-** There is evidence of a systematic approach to the attribute of that process.
- D- When all the process attributes of the five capability levels, rate an average score of process capability Level 2.

#### **Answer:**

C

### **Question 2**

**Question Type:** MultipleChoice

Which of the following statements about the Process performance indicators and the Process capability
indicators are true?
indicators are true:
1 Process capability attribute indicators apply to capability levels 1 to 5.
2 Process performance indicators apply to capability levels 1 to 5.
Options:
A- Only 1 is true
B- Only 2 is true
C- Both 1 and 2 are true
D- Neither 1 or 2 is true
Answer:
В

# **Question 3**

**Question Type:** MultipleChoice

Which attribute is associated with an established process?

### **Options:**

- A- Process definition
- **B-** Process measurement
- **C-** Process optimization
- **D-** Performance management

#### **Answer:**

Α

## **Question 4**

**Question Type:** MultipleChoice

What Change Enablement component in the Implementation Life Cycle supports the defining of the target

state?

Options:
A- Operating and using the new approaches
B- Forming the implementation team
C- Identifying the role players
D- Communicating outcome
Answer:
В
Question 5
Question Type: MultipleChoice
What Programme Management component in the implementation Life Cycle is linked to embedding the new approaches?
Options:
A- Realise benefits

- **B-** Review effectiveness
- C- Plan programme
- D- Execute the plan

#### **Answer:**

Δ

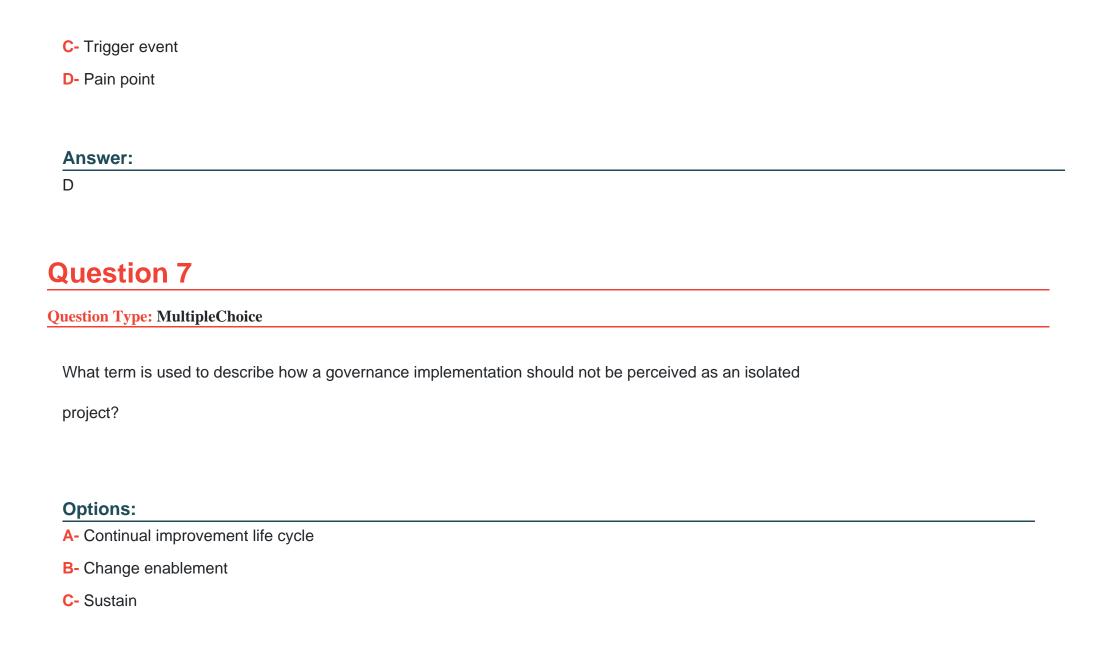
# **Question 6**

### **Question Type:** MultipleChoice

What term is used to describe changes in the enterprise's internal and external environment caused by a recent merger with another enterprise?

### **Options:**

- A- Duplication of resources
- B- IT Risk



D- Programme management	
Answer:	
D	
Question 8	
Question Type: MultipleChoice	
Which information should a business case include?	
Options:	
A- The proposed detailed solutions and definitions of the initiative	
B- Roles & responsibilities of the enterprise	
C- Further requirements for continual improvement	
D- The expected benefits of operating in the changed way	
Answer:	

### **Question 9**

#### **Question Type:** MultipleChoice

Which activity is a good practice within the organization structures enabler relating specifically to composition?

### **Options:**

- A- Publishing a schedule of board meetings in advance
- B- Identifying appropriate internal or external members
- C- Defining the structure to delegate decision rights
- D- Issuing the boundaries of the organizational structure decision rights

#### **Answer:**

В

## **Question 10**

#### **Question Type:** MultipleChoice

Which requirement is related to the Framework element within the principles, policies and framework enabling model?

#### **Options:**

- A- To express the core values of the enterprise
- B- To describe the desired outcome of a process
- **C-** To provide comprehensive coverage for an enterprise
- D- To provide a logical flow for staff to comply with the framework

#### **Answer:**

В

## **Question 11**

**Question Type:** MultipleChoice

Which practice would be LEAST likely to drive desired behavior in an enterprise?

### **Options:**

- A- Communication of desired behaviors
- **B-** Awareness of desired behaviors
- C- HR Principles & Policies
- **D-** Incentives and rewards

#### **Answer:**

D

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