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Question 1

Question Type: MultipleChoice

When can a process be rated as 'Largely achieved' for a particular attribute of that process?

Options:

- A-** There is some evidence of some achievement of the attribute for that process.
- B-** There are no significant weaknesses related to the attribute of that process.
- C-** There is evidence of a systematic approach to the attribute of that process.
- D-** When all the process attributes of the five capability levels, rate an average score of process capability Level 2.

Answer:

C

Question 2

Question Type: MultipleChoice

Which of the following statements about the Process performance indicators and the Process capability indicators are true?

1 Process capability attribute indicators apply to capability levels 1 to 5.

2 Process performance indicators apply to capability levels 1 to 5.

Options:

A- Only 1 is true

B- Only 2 is true

C- Both 1 and 2 are true

D- Neither 1 or 2 is true

Answer:

B

Question 3

Question Type: MultipleChoice

Which attribute is associated with an established process?

Options:

- A- Process definition
- B- Process measurement
- C- Process optimization
- D- Performance management

Answer:

A

Question 4

Question Type: MultipleChoice

What Change Enablement component in the Implementation Life Cycle supports the defining of the target state?

Options:

- A- Operating and using the new approaches
- B- Forming the implementation team
- C- Identifying the role players
- D- Communicating outcome

Answer:

B

Question 5

Question Type: MultipleChoice

What Programme Management component in the implementation Life Cycle is linked to embedding the new approaches?

Options:

- A- Realise benefits

- B- Review effectiveness
- C- Plan programme
- D- Execute the plan

Answer:

A

Question 6

Question Type: MultipleChoice

What term is used to describe changes in the enterprise's internal and external environment caused by a recent merger with another enterprise?

Options:

- A- Duplication of resources
- B- IT Risk

C- Trigger event

D- Pain point

Answer:

D

Question 7

Question Type: MultipleChoice

What term is used to describe how a governance implementation should not be perceived as an isolated project?

Options:

A- Continual improvement life cycle

B- Change enablement

C- Sustain

D- Programme management

Answer:

D

Question 8

Question Type: MultipleChoice

Which information should a business case include?

Options:

A- The proposed detailed solutions and definitions of the initiative

B- Roles & responsibilities of the enterprise

C- Further requirements for continual improvement

D- The expected benefits of operating in the changed way

Answer:

B

Question 9

Question Type: MultipleChoice

Which activity is a good practice within the organization structures enabler relating specifically to composition?

Options:

- A- Publishing a schedule of board meetings in advance
- B- Identifying appropriate internal or external members
- C- Defining the structure to delegate decision rights
- D- Issuing the boundaries of the organizational structure decision rights

Answer:

B

Question 10

Question Type: MultipleChoice

Which requirement is related to the Framework element within the principles, policies and framework enabling model?

Options:

- A- To express the core values of the enterprise
- B- To describe the desired outcome of a process
- C- To provide comprehensive coverage for an enterprise
- D- To provide a logical flow for staff to comply with the framework

Answer:

B

Question 11

Question Type: MultipleChoice

Which practice would be LEAST likely to drive desired behavior in an enterprise?

Options:

A- Communication of desired behaviors

B- Awareness of desired behaviors

C- HR Principles & Policies

D- Incentives and rewards

Answer:

D

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