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Question 1

Question Type: MultipleChoice

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The company has a well-defined and effectively implemented security policy. As in case of access control, the security controls vary in different client relationships based on the client requirements but certain basic or hygiene security practices / controls are implemented organization wide. The consultants have advised the information security function to realign the company's security policy, risk assessment, data classification, etc to include privacy aspects. But the consultants are struggling to make information security function understand what exact changes need to be made and the security function itself is unable to figure it out.

(Note: Candidates are requested to make and state assumptions wherever appropriate to reach a definitive conclusion)

Introduction and Background

XYZ is a major India based IT and Business Process Management (BPM) service provider listed at BSE and NSE. It has more than 1.5 lakh employees operating in 100 offices across 30 countries. It serves more than 500 clients across industry verticals --- BFSI, Retail, Government, Healthcare, Telecom among others in Americas, Europe, Asia-Pacific, Middle East and Afric

a. The company provides IT services including application development and maintenance, IT Infrastructure management, consulting, among others. It also offers IT products mainly for its BFSI customers.

The company is witnessing phenomenal growth in the BPM services over last few years including Finance & Accounting including credit card processing, Payroll processing, Customer support, Legal Process Outsourcing, among others and has rolled out platform based

services. Most of the company's revenue comes from the US from the BFSI sector. In order to diversify its portfolio, the company is looking to expand its operations in Europe. India, too has attracted company's attention given the phenomenal increase in domestic IT spend esp. by the government through various large scale IT projects. The company is also very aggressive in the cloud and mobility space, with a strong focus on delivery of cloud services. When it comes to expanding operations in Europe, company is facing difficulties in realizing the full potential of the market because of privacy related concerns of the clients arising from the stringent regulatory requirements based on EU General Data Protection Regulation (EU GDPR).

To get better access to this market, the company decided to invest in privacy, so that it is able to provide increased assurance to potential clients in the EU and this will also benefit its US operations because privacy concerns are also on rise in the US. It will also help company leverage outsourcing opportunities in the Healthcare sector in the US which would involve protection of sensitive medical records of the US citizens. The company believes that privacy will also be a key differentiator in the cloud business going forward. In short, privacy was taken up as a strategic initiative in the company in early 2011.

Since XYZ had an internal consulting arm, it assigned the responsibility of designing and implementing an enterprise wide privacy program to the consulting arm. The consulting arm had very good expertise in information security consulting but had limited expertise in the privacy domain. The project was to be driven by CIO's office, in close consultation with the Corporate Information Security and Legal functions.

Can you please guide the information security function to realign company's security initiatives to include privacy protection, keeping in mind that the client security requirements would vary across relationships? (250 to 500 words)

Options:

A- Explanation:

The information security function of XYZ needs to realign the company's security initiatives to include privacy protection and make sure that it meets its client's requirements. The Information Security team must understand the legal and regulatory requirements for data

privacy for each region in which XYZ operates, as well as industry standards such as ISO 27001/2 or NIST 800-53. This will help ensure that the organization is complying with applicable laws and regulations, while also helping build trust with clients by demonstrating that they take privacy seriously.

The Information Security team should also identify the most important risks associated with data privacy in order to determine what additional measures need to be taken in order to protect sensitive data from misuse or loss. The team should then assess the appropriate risk management and privacy controls to ensure that the data is being managed in a secure manner. This could include encryption of sensitive data, access control measures such as role-based permissions, and regular reviews of user access rights to ensure proper security protocols are being followed.

In addition, XYZ should create an internal privacy policy which outlines its commitment to protecting the privacy of customers and employees. The policy should be reviewed periodically to ensure it meets changing regulatory requirements and industry standards. The policy must also be communicated to all staff members so they know what their responsibilities are with regards to protecting personal data.

Finally, XYZ should have a robust incident response plan in place for when breaches or unauthorized access occur. This should cover procedures for detecting, investigating, and responding to potential data breaches. It should also include measures to prevent future incidents and ensure that customer data is protected going forward.

By taking these measures, XYZ will be able to meet its client's security requirements while also demonstrating its commitment to protecting the privacy of their customers. This can help build trust with existing clients as well as new ones, making it easier for them to do business with the company. In addition, a comprehensive privacy protection program can help protect XYZ from costly legal or regulatory penalties in case of a data breach. Therefore, it is crucial for XYZ to invest in robust privacy protection initiatives in order to realize the full potential of the market.

Answer:

A

Question 2

Question Type: MultipleChoice

Can a DSCI Certified Lead Assessor for Privacy, not currently an employee of a DSCI Accredited Organization, conduct external assessment leading to DSCI Privacy certification?

Options:

A- True

B- False

Answer:

A

Question 3

Question Type: MultipleChoice

What are the two phases of DSCI Privacy Third Party Assessment?

Options:

- A- Initial and Detailed
- B- Primary and Secondary
- C- Initial and Final
- D- None of the above

Answer:

C

Question 4

Question Type: MultipleChoice

Classify the following scenario as major or minor non-conformity.

"The organization is aware of the PI dealt by it at a broad level based on the business services provided but does not have the detailed view of which business functions, processes or relationships deal with what types of PI including usage, access, transmission, storage, etc."

Options:

A- Major

B- Minor

C- Both Major & Minor

D- None of the above

Answer:

A

Question 5

Question Type: MultipleChoice

Certification once granted, will be valid for period of _____ years subject to surveillance assessments.

Options:

A- 4

B- 5

C- 3

D- 1

Answer:

C

Question 6

Question Type: MultipleChoice

The assessor organization can issue the DSCI certification to the assessee organization if it is satisfied with the assessment outcome.

Options:

A- True

B- False

Answer:

A

Question 7

Question Type: MultipleChoice

The entire assessment process, from commencement to submission of final report to DSCI must be completed within 2 weeks.

Options:

A- True

B- False

Answer:

B

Question 8

Question Type: MultipleChoice

Classify the following scenario as major or minor non-conformity.

"The organization has a very mature information security policy. Lately, the organization has realized the need to focus on protection of PI. A formal PI identification exercise was done for this purpose and a mapping of PI and security controls was done. The organization has also put in place data masking technology in certain functions where the SPI was accessed by employees of a third party. However, the organization is yet to include PI specifically in its risk assessment exercise, incident management, testing, data classification and security architecture programs."

Options:

- A- Major
- B- Minor
- C- Both Major & Minor
- D- None of the above

Answer:

C

Question 9

Question Type: MultipleChoice

Categorize the following statements as: Visibility/ Capability /Enforcement /Demonstration Problems

"The network is unable to restrict unwanted external connections carrying sensitive information."

Options:

A- Visibility

B- Capability

C- Enforcement

D- Demonstration

Answer:

B

Question 10

Question Type: MultipleChoice

As a newly appointed Data Protection officer of an IT company gearing up for DSCI's privacy certification, you are trying to understand what data elements are involved in each of the business process, function and if these data elements can be classified as sensitive

personal information. What is being accomplished with this effort?

Options:

- A- Organization to get "Visibility" over its exposure to sensitive personal information
- B- It is a part of the annual exercise per the organization's privacy policy / processes
- C- Information security controls for confidential information being reviewed
- D- Gathering inputs to restructure privacy function

Answer:

A

Question 11

Question Type: MultipleChoice

Which of the following is not an objective of VPI?

Options:

- A- To enable identification of processes, functions and relationships handling personal information
- B- Assess the current state of data spread and transactions of the organization to map this against its privacy objectives
- C- Enable an organization to map its data operations and categorization of PI
- D- None of the above

Answer:

D

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