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# Question 1

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## Question Type: MultipleChoice

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You work as a Microsoft 365 Administrator for your company. All users have Microsoft 365 licenses.

Users frequently collaborate by using private chats in Microsoft Teams.

You need to ensure that a single user is unable to permanently delete private chats.

Which of the following should you configure?

### Options:

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- A- The user's Microsoft 365 license options in the Microsoft 365 Admin Center.
- B- A meeting policy in Microsoft Teams.
- C- A litigation hold on the user's mailbox.
- D- A Sensitivity Label in the Security & Compliance Admin Center.

### Answer:

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C

## **Explanation:**

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To preserve electronically stored information (ESI), you can put selected users or all users on legal hold to make sure that all message interchange are discoverable by the organization's compliance manager or teams admins. This has to be done in the Microsoft 365 Compliance center, creating a case to set the legal hold.

## **Question 2**

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### **Question Type: MultipleChoice**

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You have a Microsoft 365 E5 subscription that has Phone System enabled for all Microsoft Teams users.

You need to configure the Phone System to meet the following requirements:

Provide a virtual receptionist that connects callers to either a specific user or the help desk.

Route calls to the help desk on a First in, First out (FIFO) order.

Which two resources should you create? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

### Options:

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- A- a call park policy
- B- a call queue
- C- a voice routing policy
- D- a group call pickup
- E- an auto attendant
- F- a calling policy

### Answer:

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B, E

### Explanation:

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<https://docs.microsoft.com/en-us/microsoftteams/create-a-phone-system-call-queue>

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

## Question 3

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**Question Type: MultipleChoice**

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You have a Microsoft 365 subscription that uses Microsoft Teams and contains the groups shown in the following table.

Name	Type	Number of members
Group1	Distribution	11,500
Group2	Security	4,500
Group3	Distribution	2,500

You create a new team named Project1.

Which groups can be added to Project1?

**Options:**

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- A- Group1 only
- B- Group2 only
- C- Group3 only
- D- Group1 and Group3 only
- E- Group1. Group2. and Group3

**Answer:**

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C

**Explanation:**

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Maximum size of distribution list, security group or Office 365 group that can be imported in to a team: 3,500.

<https://docs.microsoft.com/en-us/microsoftteams/limits-specifications-teams>

## Question 4

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**Question Type: MultipleChoice**

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You have a Microsoft 365 subscription that uses Microsoft Teams.

You need to ensure that only the following apps are available in the Microsoft Teams app store:

Lists

Project

Bulletins

OneNote

PowerApps

The solution must minimize administrative effort.

What should you do?

**Options:**

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- A- Configure the Org-wide app settings
- B- From the Manage apps page, block unapproved apps
- C- Configure the global (Org-wide default) app permission policy
- D- Configure the global (Org-wide default) app setup policy

**Answer:**

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C

**Explanation:**

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<https://docs.microsoft.com/en-us/microsoftteams/teams-app-permission-policies>

## Question 5

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**Question Type:** MultipleChoice

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You have a Microsoft Office 365 subscription that contains a user named User1.

You need to ensure that User1 can view Analytics & reports in the Microsoft Teams admin center. The solution must use the principle of least privilege.

Which role should you assign to User1?

### Options:

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- A- Teams Communication support specialist
- B- Skype for Business administrator
- C- Global reader
- D- Global administrator

### Answer:

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B



## Explanation:

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<https://docs.microsoft.com/en-us/microsoftteams/get-started-with-teams-monitor-usage-and-feedback>

## Question 6

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### Question Type: MultipleChoice

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You have a Microsoft 365 subscription that uses Microsoft Teams.

A user reports an error when he attempts to share his screen during meetings by using the Microsoft Teams Windows Desktop client.

You need to collect the Microsoft Teams client log files from the user's device.

What should you do?

### Options:

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**A-** From the Microsoft Teams client settings, select Disable GPU hardware acceleration.

**B-** Select Ctrl + Alt + Shift + 1.

**C-** Select the Windows logo key + Alt + Shift +1

**D-** From the Microsoft Teams client settings, select Enable logging for meeting diagnostics.

**Answer:**

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B

**Explanation:**

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<https://docs.microsoft.com/en-us/microsoftteams/log-files>

## Question 7

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**Question Type: MultipleChoice**

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You have a Microsoft 365 E5 subscription.

You need to generate a report that provides the following information:

How many users post and reply to channel messages

The number of ad hoc meetings organized by a user

The number of meetings a user has participated in

The total video time of a user

Which report should you run?

**Options:**

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**A-** Teams user activity

**B-** Teams usage

**C-** Teams live event usage

**D-** Teams app usage

**Answer:**

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A

**Explanation:**

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<https://docs.microsoft.com/en-us/microsoftteams/teams-analytics-and-reports/teams-usage-report>

## Question 8

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**Question Type:** MultipleChoice

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You have a Microsoft 365 subscription that uses Microsoft Teams. The subscription contains 1,000 users in the groups shown in the following table.

Name	Requirement
Group1	Full access to chat, calling, apps, and meetings in Microsoft Teams must be provided.
Group2	Access to external participants must be prevented. Video conferencing and screen sharing must be disabled. Private meetings must be disabled. Specific apps must be installed automatically.

You need to configure Microsoft Teams to meet the requirements. The solution must minimize administrative effort.

What should you use?

### Options:

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- A- policy packages
- B- app setup policies
- C- Microsoft Teams policies

D- Meetings policies

**Answer:**

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A

**Explanation:**

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<https://docs.microsoft.com/en-us/microsoftteams/assign-policies>

## Question 9

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**Question Type: MultipleChoice**

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You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to implement Microsoft Teams Rooms. The solution must meet the following requirements:

Support Microsoft Teams Rooms, Microsoft Surface Hub, and collaboration bars for Microsoft Teams.

Ensure that Microsoft manages firmware and application updates for room systems and peripherals.

Ensure that Microsoft monitors and troubleshoots room system and peripherals

Which license should you purchase?

**Options:**

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- A- Advanced Communications
- B- Microsoft Teams Rooms Premium
- C- Microsoft Teams Rooms Standard
- D- Microsoft 365 Business Voice

**Answer:**

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B

**Explanation:**

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<https://docs.microsoft.com/en-us/microsoftteams/rooms/rooms-licensing>

<https://docs.microsoft.com/en-us/microsoftteams/rooms/microsoft-teams-rooms-premium>

## Question 10

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**Question Type:** MultipleChoice

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You have a Microsoft 365 subscription that uses Microsoft Teams and contains a user named User.

You need to ensure that User1 can investigate call-quality issues and identify the following types of information:

Caller and recipient names

Device names and IP addresses

The number and names of all meeting participants

The solution must use the principle of least privilege.

Which role should you assign to User1?

### Options:

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**A-** Teams Device Administrator

**B-** Teams communication support engineer

**C-** Teams Administrator

**D-** Teams communication admin

**Answer:**

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B

**Explanation:**

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<https://docs.microsoft.com/en-us/MicrosoftTeams/use-call-analytics-to-troubleshoot-poor-call-quality#what-does-each-teams-support-role-do>

## Question 11

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**Question Type: MultipleChoice**

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You have a Microsoft 365 subscription that uses Microsoft Teams.

You plan to deploy Microsoft Teams voice.

Which two settings require a resource account? Each correct answer presents part of the solution.

NOTE: Each correct selection worth one point.



**Options:**

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- A- Call park policies
- B- Auto attendant
- C- Call queues
- D- Emergency polices
- E- Guest access

**Answer:**

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B, C

**Explanation:**

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<https://docs.microsoft.com/en-us/microsoftteams/manage-resource-accounts>

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