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# Question 1

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## Question Type: MultipleChoice

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A biometrics firm has a facial recognition program with multiple components and project managers. The project manager from the mobile device division escalates a vendor-related risk to the program manager. After assessing the risk, the program manager determines that this risk may impact other projects within the program. However, this risk has a low degree of impact and probability of occurring.

What should the program manager do first?

### Options:

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- A- Obtain a risk reserve from the executive sponsor, and execute a contingency plan.
- B- Communicate the risk to all project managers to manage at the component level.
- C- Add the risk details and analysis to the program risk register.
- D- Brainstorm with the project manager to develop an appropriate risk response.

### Answer:

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C

## Question 2

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**Question Type:** MultipleChoice

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A program manager takes over a global program from another program manager. Upon arriving on-site, the program manager immediately sees that stakeholders are upset, because of a lack of updates and communications about the program.

What should the program manager do first?

### Options:

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- A- Review the program governance plan and communication log.
- B- Review the program communications management plan and stakeholder register.
- C- Review the stakeholder engagement plan and stakeholder matrix.
- D- Notify the executive sponsor and update the program issue log.

### Answer:

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B

## Question 3

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**Question Type: MultipleChoice**

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A program is in its last year of execution. The program manager will receive a performance bonus if executive leadership and the program steering committee determine that the program is a success.

How can the program manager justify receiving a performance bonus upon program closure?

**Options:**

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- A-** Update the business case analysis document indicating how each goal was attained.
- B-** Prepare a financial framework to show effective financial management and alignment with profit metrics.
- C-** Provide a report using the benefits management plan to demonstrate overall benefits realization.
- D-** Conduct a customer satisfaction survey to show program success.

**Answer:**

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C

## Question 4

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**Question Type: MultipleChoice**

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A program manager needs to establish direction and identify the essential aspects of a program. In addition, they must ensure that the context and framework of the program are properly defined, assessed, and documented.

Which document will be created to support this activity?

**Options:**

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- A- Program resource management plan
- B- Program management plan
- C- Program master schedule
- D- Program scope statement

**Answer:**

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D

## Question 5

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**Question Type:** MultipleChoice

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To create market advantage, a program sponsor requests accelerating the implementation of a new manufacturing process that is based on a recently improved system component. The program manager is concerned that the delivery of some program goals could be jeopardized.

What should the program manager do?

**Options:**

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- A-** Document the concerns that program goals may be affected and present at the next program governance board review meeting for guidance and actions to be taken
- B-** Advise the program sponsor that the program will continue and follow the program management plan, unless the change control board (CCB) has approved changes to the plan
- C-** Work with the project managers of the affected components to implement fast tracking and update the resource management plan accordingly
- D-** Evaluate critical success factors and key performance indicators (KPIs) to monitor benefits throughout the program's life cycle

**Answer:**

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A

## Question 6

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**Question Type: MultipleChoice**

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The project managers for component projects A and B schedule the same resource to perform tasks during the same timeframe, resulting in an over-allocation. The program manager reviews the program resource management plan, determines that project A can wait until the resource becomes available, and assigns the resource to project B.

This is an example of which of the following?

**Options:**

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- A- Program resource management planning
- B- Program risk mitigation
- C- Resource interdependency management
- D- Project resource planning

**Answer:**

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A

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