

Free Questions for OmniStudio-Consultant by braindumpscollection

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Question 1

Question Type: MultipleChoice

A business wants to display customer 360 information in a console for their call center agents. The customer information will come from a variety of sources, and the information should be grouped together logically. The agents will need to take different actions depending on the context of each group of information.

Which tool should a consultant recommend to meet this requirement?

Options:

A- Omniscript

B- Lightning web components

C- Visualforce Page

D- FlexCards

Answer:

В

Question 2

Question Type: MultipleChoice

A company implements an integration procedure that is invoked from an OmniScript. The integration procedure includes a recommend to improve performance and address users concerns

Which feature should the consultant recommend to improve performance and address users concerns?

Options:			
A- Try Catch			
B- Batch jobs			
C- Chaining			
D- Conditions			
Answer:			

С

Question 3

Question Type: MultipleChoice

A business has a project that must be completed soon in order to meet important deadlines. However, the developer on the project has left the company, and the new team on the project has decided to use OmniStudio tools. The development work completed so far was done using APEX code. The new team must complete the project following these guidelines:

* Minimize implementation time

* Ensure end-user processes are as simple as possible

* Find a way to ensure optimal UX

In this scenario, what two actions should the consultant recommend to the project team'

Choose 2 answers

Options:

- A- Replace existing APEX using DataRaptors and HTTP Actions
- B- Create new LWC templates for branding and styling
- C- Implement FlexCards and OmniScripts for the front-end
- D- Use existing APEX classes as data sources

Answer:

Question 4

Question Type: MultipleChoice

Which of the following is a key difference between Integration Procedures and DataRaptors?

Options:

- A- DataRaptors can access data from external sources.
- B- DataRaptors can invoke multiple actions in a single server call.
- C- Integration Procedures can access data from external sources.
- D- Integration Procedures can retrieve data from multiple related objects.

Answer: C

Question 5

Question Type: MultipleChoice

When a customer calls to report a product issue, agents need to check all open cases related to that product to see if there are any solutions that can resolve the customer's issue. Products that have been purchased are stored as assets, and there is a lookup relationship from case to asset that allows cases to be linked to the products customers have purchased.

What type of DataRaptor can be used to retrieve a list of cases filtered by the customer's asset and the last service date of the asset?

Options:

- A- DataRaptor Turbo
- **B-** DataRaptor Extract
- C- DataRaptor Load
- **D-** DataRaptor Transform

Answer:

В

Question 6

Question Type: MultipleChoice

A company has designed a process that extracts a large amount of data from a Salesforce object. Due to the volume of data that will be retrieved, it is important that Governor limits are not exceeded.

What solution should the consultant recommend?

Options:

A- DataRaptor Extract with Chaining

- B- DataRaptor Turbo Extract
- C- Calculation Procedure and DataRaptor Turbo Extract
- D- Integration Procedure and DataRaptor Turbo Extract

Answer:

D

Question 7

Question Type: MultipleChoice

A business process needs to perform a multi-step calculation on each contact record in a list.

Options:

A- Loop Block

B- Batch Action

C- Conditional Block

D- DataRaptor Transform Action

Answer:

А

Question 8

Question Type: MultipleChoice

A company needs to create some boundaries for their sales teams regarding the minimum and maximum discounts that can be applied to their orders. The discount thresholds are set using adjustments such as 5%, 10%, 15%, 20%, 25%, and 30%. The minimum adjustment and the maximum adjustment are determined by their region and their customer lifetime score.

Which two OmniStudio tools should the consultant recommend to meet these requirements'

Choose 2 answers

Options:

A- OmniStudio Action

B- Calculation Procedure

C- Calculation Matrix

D- DataRaptor Transform

Answer:	
B, C	

Question 9

Question Type: MultipleChoice

A company needs an OmniScript to allow customers to order products and services from their website. After the order is submitted, the customer should be able to download a PDF summary of the order.

Options:

A- DataRaptor Load

B- DataRaptor Extract

C- DataRator Turbo Extract

D- DataRaptor Transform

Answer:

D

Question 10

Question Type: MultipleChoice

A consultant designs a FlexCard with five card states following best practices. Four of the card states have a condition.

At runtime, if two of the states' condition are true, which state will be displayed?

Options:

- A- The first state with the highest priority closest to the top of the canvas
- B- The state closest to the top of the canvas
- C- The first state with a true condition closest to the top of the canvas
- D- The state with a true condition that has the highest priority

Answer:			
A			

Question 11

Question Type: MultipleChoice

What business problem does DataRaptor solve?

Options:

A- It removes the need to code data mappings for data transformations.

- B- It allows developers to create complex API queries declaratively.
- C- It combines multiple steps and processes into a single server call.
- **D-** It guides humans through a complex business process.

Answer:

А

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