



**Free Questions for Slack-Certified-Admin by
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Question 1

Question Type: MultipleChoice

Clint is a Workspace Owner on the Sales Workspace, and his organization is on Slack's Enterprise Grid plan.

Clint cannot find the option to make the #announcement-sales multi-workspace channel available to all Workspaces in the Org.

Who can give Clint multi-workspace channel permissions?

Options:

- A-** Org Owners and Org Admins decide who can manage multi-workspace channels in this situation.
- B-** Only Org Owners can manage multi-workspace channels.
- C-** The Sales Workspace Primary Owner can give multi-workspace channel permissions to Clint.
- D-** A Workspace Owner, who already has multi-workspace channel permissions, can give them to Clint.

Answer:

A

Question 2

Question Type: MultipleChoice

Oleg is a Workspace Owner, and his company is on the Plus plan.

Oleg's company requires all messages to be saved for the history of the workspace. He has already ensured that only Owners and Admins can delete messages.

Which additional settings should be selected to maintain the message history of the workspace?

Options:

- A-** Message Retention & Deletion set to 'Keep all messages but don't track revisions' for public channels, private channels, DMs, and allowing overrides
- B-** Message Retention & Deletion set to 'Keep everything' for public channels, private channels, DMs, and allowing overrides
- C-** Message Retention & Deletion set to 'Keep everything' for public channels, private channels, DMs, and not allowing overrides
- D-** Message Retention & Deletion set to 'Keep all messages but don't track revisions' for public channels, private channels, DMs, and not allowing overrides

Answer:

B

Question 3

Question Type: MultipleChoice

Anastasia is an Org Owner on the Enterprise plan. In the Sales Workspace, Anastasia has noticed a large drop in the percentage of views in public channels.

What should Anastasia do next?

Options:

- A- Ask the Sales team to react with :eyes: when they have read a message.
- B- Identify the most active members and ask them to post more in public channels.
- C- Provide additional learning and host a Slack day.
- D- Instruct Sales managers to use more @channel's and @here's in their announcements.

Answer:

C

Question 4

Question Type: MultipleChoice

Mayim, the Chief Human Resources Officer at Large Inc, is concerned that her team communicates mostly via direct messages rather than channels. She wants to know if the HR workspace is lagging behind the rest of the organization.

What information should the Workspace Admin provide to help Mayim?

Options:

- A-** The percentage of messages sent via direct message in the HR workspace to the organization's overall percent of direct messages
- B-** The statistic that HR is typically a more confidential function than other teams and should expect to have more information in direct message
- C-** Instructions on how to conduct a poll in channel asking members if they've been using channels or direct messages, using emoji for responses
- D-** The number of messages posted in the #help-hr triage channel over the past 30 days

Answer:

A

Question 5

Question Type: MultipleChoice

A project team in charge of implementing Slack plans to check in with their executive team three months after the launch. The goal of this check-in meeting is to define the success of Slack at the organization.

What should the team do to prepare for this milestone most effectively?

Options:

- A-** Show the progress that has been made on configuring single sign-on (SSO) and training the IT help desk team on Slack's admin capabilities.
- B-** Meet with key business units to identify and measure opportunities to improve productivity using Slack.
- C-** Prepare to show the executive team the admin console so they understand the depth of settings and policies available in Slack.
- D-** Display the number of weekly active members in Slack, trending from the beginning of the launch to the three-month mark.

Answer:

C

Question 6

Question Type: MultipleChoice

Which TWO statements are true about workflows? (Choose two.)

Options:

- A-** It is not possible to create a custom workflow for your team in fewer than five clicks.
- B-** Workspace Owners and Admins can view all published workflows created by members of their workspaces.
- C-** To see all workflows in a workspace, you need to be an Owner or Admin of that workspace.
- D-** It is currently possible for Org Owners and Admins to view all workflows created in an Enterprise Grid org.

Answer:

B, C

Explanation:

permissions

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