



Free Questions for 7495X by certscare

Shared by Chaney on 12-12-2023

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Question 1

Question Type: MultipleChoice

Which three are multimedia capabilities of an Avaya Oceana solution? (Choose three.)

Options:

- A- Scanned Documents
- B- Social Media
- C- Co-browse
- D- PSTM Voice Calls

Answer:

A, B, C

Question 2

Question Type: MultipleChoice

Which component exposed the APIs that allow other Avaya Oceana components to obtain notifications about all the Avaya Oceana agents and work states in the system?

Options:

- A- Unified Agent Controller (UAC)
- B- Unified Collaboration Administration (UCA)
- C- Call Server Connector (CSC)
- D- Unified Collaboration Model (UCM)

Answer:

A

Question 3

Question Type: MultipleChoice

Which component is the underlying application platform that hosts all of the deployed snap-ins In a Avaya Oceana solution?

Options:

- A- Avaya Breeze"
- B- Avaya System Manager
- C- Avaya Session Manager
- D- Avaya Experience Portal

Answer:

A

Question 4

Question Type: MultipleChoice

Which component is responsible, for integrating Oceana Workspaces with Oceana Core components?

Options:

- A- Unified Collaboration Administration

- B-** Call Server Connector (CSC)
- C-** Unified Agent Controller (UAC)
- D-** Unified Collaboration Model (UCM)

Answer:

B

Question 5

Question Type: MultipleChoice

Which two components are required for an Avaya Oceana Contact Center Administration for multimedia only deployment? (Choose two.)

Options:

- A-** Avaya Aura Session Manager (SM)
- B-** Avaya Aura Application Enablement Services (AES)
- C-** Avaya Aura Communication Manager (CM)
- D-** Avaya Control Manager (ACM)

E- Avaya Aura System Manager (SMGR)

Answer:

D, E

Question 6

Question Type: MultipleChoice

Avaya Oceana routed calls require two Communication Manager (CM) variables:

Routing Vector requires a variable used to collect Agent ID.

Avaya Oceana solution vectors require a Persistent variable.

Which two purposes do these variables serve in CM? (Choose two.)

Options:

A- To hold Agent ID from Adjunct Route response message

B- To distinguish between RONA and Adjunct Routed Elite Anchored calls

- C-** To hold the customer ANI to perform Adjunct Route
- D-** To distinguish between Adjunct Routed Elite and WebRTC Voice/AAMS anchored calls
- E-** To hold UUID information to be shared with Avaya Oceana

Answer:

C, D

Question 7

Question Type: MultipleChoice

On which component In Avaya Oceana 3.5 is the Omnichannel Administration utility hosted?

Options:

- A-** OC Database server
- B-** Avaya Control Manager
- C-** Avaya Aura System Manager
- D-** Avaya Communication Manager

Answer:

A

Question 8

Question Type: MultipleChoice

Which two Engagement Designer (ED) configuration settings are required in Avaya Oceana 3.5 after deploying the workflow for Voice /Elite? (Choose two.)

Options:

- A- Configure attributes under provisioning cluster for the deployed voice workflow
- B- Configure Routing Rule for Self-Service
- C- Configure Rule Group for Voice assisted and Self-Service flows
- D- Configure attributes for Voice assisted and Self-Service flows from ED Admin Console
- E- Configure attributes for Voice-assisted and Self-Service from ED Admin Design

Answer:

B, C

Question 9

Question Type: MultipleChoice

After adding the Oceana UCA and CM to the same location in the Control Manager, which two configurations are required for this newly added location? (Choose two.)

Options:

- A- Assign a location to Web Server.
- B- Assign a location to Application Server.
- C- Assign a location to Provisioning Server.
- D- Assign a location to Monitor Server.
- E- Assign a location to Database Server.

Answer:

D, E

Question 10

Question Type: MultipleChoice

While Installing Trust Certificates from the 1 DAP Server on System Manager, which two details are required for Installing the Trust Certificate? (Choose two.)

Options:

- A- IP Address of Cluster 1
- B- IP Address of SMGR Server
- C- LOAP Port : 636
- D- IP Address of LDAP Server
- E- LDAP Port : 36S

Answer:

A, B

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