



**Free Questions for CTAL-TM\_Syll2012 by certscare**

**Shared by Shannon on 12-12-2023**

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# Question 1

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## Question Type: MultipleChoice

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After a selection process you have selected a test management tool that is going to be introduced in your organization and used by your test team in a pilot project.

You have already identified the member of your test team who will be the administrator of the tool, since he/she has a significant experience with the administration of test management tools and so he/she is able to make effective and efficient up-front decisions about "how" the tool will be used.

You have also developed a training plan for the other members of your test team.

In collaboration with the administrator of the tool you have also devised standard ways of managing, storing and maintaining the tool and its assets including backup/restore procedures.

You have also analyzed standard formats supported by the tool (CSV, XLS, XML, etc.) to export, import and archive all the information managed by the tool itself (requirements, test case specifications, test plans etc.) for compliance with the most important test management tools, in order to minimize the impacts of migrating this information to a new tool that could replace the existing one in the future.

Which of the following phases in the lifecycle of the new tool has NOT been adequately considered in this description?

K2 1 credit

### Options:

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- A- Acquisition
- B- Support and maintenance
- C- Evolution
- D- Retirement

### Answer:

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C

## Question 2

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### Question Type: MultipleChoice

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In your organization the following tools of the same vendor are currently in use. a requirements management tool, a test management tool and a bug tracking tool.

You are the Test Manager.

You are currently evaluating a test automation tool of the same vendor (to complete the vendor's tool suite) against an interesting open-source test automation tool under the GNU GPL (General Public License).

There are no initial costs associated to that open-source tool.

Which of the following statements associated to the selection of the open-source tool is correct in this scenario?

K2 1 credit

**Options:**

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- A-** The open-source tool can be modified but only if the community of developers of that tool gives you the formal permission to modify it
- B-** There are no initial costs for the open-source tool but you should carefully consider the costs associated to the integration with the existing tools and also evaluate the recurring costs
- C-** There are no initial costs for the open-source tool because open-source tools are usually lowquality, while vendor tools have always a better quality than the corresponding open-source tools
- D-** The open-source tool can be modified but it can't be distributed further in any way

**Answer:**

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B

## Question 3

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**Question Type:** MultipleChoice

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Which of the following statements about the TMMi test process improvement model is true? K2 1 credit

**Options:**

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- A-** In TMMi all the process areas at lower levels must be 75% complete by achieving specific and generic goals in order to claim the higher level
- B-** TMMi provides an approach for test process improvement such as the IDEAL (Initiating, Diagnosing, Establishing, Acting and Learning) model
- C-** TMMi has a staged architecture for process improvement with seven maturity levels
- D-** At TMMi level 1 testing is chaotic without a defined process, and it is often seen as the same as debugging

**Answer:**

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D

## Question 4

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**Question Type: MultipleChoice**

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Consider the following statements describing the importance of improving the test process:

1. Test process improvement is important because being focused only on the test process it can provide recommendations to improve the test process itself, but it can't indicate or suggest improvement to areas of the development process
2. Test process improvement is important because it is much more effective than software process improvement to improve the quality of a software system
3. Test process improvement is important because several process improvement models (STEP, TPI Next, TMMi) have been developed over the years
4. Test process improvement is important because every organization, regardless of the context, should always achieve the maximum level of maturity of testing described in the test improvement models such as TMMi

Which of the following answers is correct?

K2 1 credit

**Options:**

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- A-** I. and IV. are true; II. and III. are false
- B-** I., II., III. and IV are false
- C-** I., II. and III are true; IV. is false
- D-** I., II. and III. are false; IV. is true

**Answer:**

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B

## Question 5

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**Question Type:** MultipleChoice

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Consider a defect report and assume that a part of its lifecycle includes the following states: New:

Is the initial state Working. Means that the developers are addressing the defect in order to produce a fix for the defect Clarification:

Means that the developers need more information from the tester to address the defect and produce a fix for the defect and the tester is working to provide this information to the developers Verification:

Means that a fix for the defect has been produced and the tester is running the adequate tests to verify whether the fix solves the defect Closed. is the final state Which of the following answers represents an invalid sequence of states that can't lead the bug report to the "Closed" state?

K2 1 credit

### Options:

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**A-** New, Working, Verification, Working, Clarification, Working, Verification, Closed

**B-** New, Working, Clarification, Working, Verification, Closed

**C-** New, Working, Verification, Working, Clarification, Working, Closed

**D-** New, Working, Verification, Closed

**Answer:**

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C

## Question 6

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**Question Type: MultipleChoice**

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During the system testing phase a tester from your test team observes a failure in the system under test and he/she decides to create an incident report. The incident report is currently in a "new" state, indicating it needs to be investigated.

Which THREE of the following information items can't yet be present in the incident report? K3 2 credits (2 credits out of 3 credits correct, 1 credit point)

**Options:**

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**A-** The type of defect that caused the failure

**B-** The actual and the expected result highlighting the failure



**C-** The lifecycle phase in which the defect has been introduced

**D-** What really caused the failure (actual cause)

**E-** Steps to reproduce the failure, including screenshots, database dumps and logs where applicable

**Answer:**

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A, C, D

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