Question 1

Text analytics is also known as.

Options:

A- Email- and text-extraction services.

B- Visualization and networking,

C- Hardware and software services.

D- Text mining and information extraction.

Answer:

D

Question 2

What are the core challenges faced by business leaders today to establish an Information Workplace? (Choose 2)

Options:

A- Accurate and timely information is not available to support quick response and decision-making.

B- The technology available is not enough to integrate various sources of structured and unstructured information.

C- There are multiple data repositories without governance.

D- An information management strategy or infrastructure is in place.

Answer:

A, C

Question 3

Question Type: MultipleChoice

Tasks that protect electronic records from alteration include.

Options:

A- Maintaining custody of the electronic record with the business originator.

B- Locating the electronic record storage repository in close proximity for efficient access to the information.

C- Assigning security that precludes accidental or intentional corruption by enabling only user read functionality.

D- Frequent auditing of check-in and check-out logs.

Answer:

C

Question 4

Question Type: MultipleChoice

What is public key infrastructure (PKI)?

Options:

A- A framework that is established to issue, maintain, and revoke electronic signature certificates

B- The combination of rules and policies that control access to remote Internet sites

C- A type of data security software used to define roles and grant access rights to remote users

D- A form of two-factor authentication that combines PINs and passwords to decrease the probability of spoofing attacks

Answer:
A

Question 5

Question Type: **MultipleChoice**

A website privacy policy should provide which of the following options?

Options:
A- Users are able to obtain information from the site without providing personal data.

B- Users can elect not to receive future emails or share their information with third parties.

C- Users are of the age of majority in their jurisdiction.

D- Users can create a user name and password without providing personal data.

Answer:

B

Question 6

Question Type: MultipleChoice

Key components of a successful email management program include which of the following? (Choose 2)

Options:

A- Utilizing technology as the main program driver

B- Developing policies and procedures

C- Taking into consideration business processes

D- Managing email in distributed environment

Answer:

B, C