Free Questions for MB-240 by certscare

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Question 1

You work for a recycling company that provides customers with large compactor units to collect their recyclable materials. The compactor units are comprised of two separate components: a container to collect the recyclable materials and a separate component that compacts the recyclable materials to make them easier to transport.

These containers are expensive, and the components tend to break down frequently, requiring ongoing maintenance and repairs.

You need to easily track the containers that your company has at each client location and maintain a service history for each of the sub-components.

Options:

A- Configure the customer asset records hierarchically, and maintain service history at the sub-component level.

B- Configure the customer inventory records individually, in order to maintain the service history at the parent component level.

C- Configure the customer inventory records in a hierarchy, and maintain service history at the subcomponent level.

D- Configure the customer asset records hierarchically, and maintain service history at the service account level.

Answer:

A

Question 2

You are a Dynamics 365 for Field Service Administrator.

You need to add two compressor sub-components to one of the refrigerator customer assets, in the environment and set up the sub-components for the customer asset.

What must you do to properly set up the assets?

Options:

A- Add the compressor sub-components as sub-assets on the refrigerator customer asset record.

B- Click View Hierarchy on the refrigerator customer asset record.

C- Set the Master Asset on the sub-components to the refrigerator Customer Asset record.

D- Add the compressor sub-components as customer asset records.

Answer:

A

Question 3

You are a Dynamics 365 for Field Service Billing Administrator. Your customer wants to purchase a series of quarterly preventative maintenance visits as well as bi-weekly site visits.

The customer wants to be billed for the preventative maintenance quarterly but billed for the site visits monthly.

What are two ways that this can be completed against a single Agreement? Each correct answer presents a complete solution.

Options:

A- Create Invoice Setup for preventative maintenance, with Invoice Products tied to Quarterly Price List.

B- Create Invoice Setup for preventative maintenance with Invoice Recurrence of every three months.

C- Create Invoice Setup for site visits, with Invoice Recurrence of each month.

D- Create Invoice Setup for site visits, with Invoice Products tied to Monthly Price List.

Answer:

B, C

Question 4

You are onsite, working on a customer's factory floor. You need to return tomorrow and replace a belt on the conveyor. You look at the inventory in Warehouse 1, and there are 10 in stock. You pull the belt from stock and create an inventory transfer record.

What are the two correct steps to complete the transfer? Each correct answer presents part of the solution.

Options:

A- Select the source warehouse, then select the destination warehouse.

B- Enter the quantity to transfer, then click transfer.

C- Enter the part number from the drop down, then click to transfer.

D- Select the From warehouse location, then select the To warehouse location.

Answer:

A, B

Question 5

You are in charge of setting up the new Dynamics 365 CE Field Services environment for your company.

As the field Service Administrator, you need to configure the field service settings for work orders for your environment.

Which three work order settings can be configured by the Field Service Administrator? Each correct answer presents a complete solution.

Options:

A- Default work order type

B- Auto generate resource requirement for work order

C- Work order invoice creation

D- Default work order completed status

E- Auto generate work order for agreement booking

Answer:

A, B, D

Question 6

You are a Dynamics 365 for Field Service Mobile Administrator (FSM).When technicians log into FSM, they receive the following message:

"Your organization has not configured Field Service Mobile."

You log into FSM and cannot reproduce the issue with your login.

What must you do to fix the issue?

Options:

A- Update the Security Roles for the FSM project within Woodford.

B- Update the Priority for the FSM project within Woodford.

C- Update the Security Roles for all Bookable Resources within Dynamics 365.

D- Set Enabled for Field Service Mobile to Yes for all Bookable Resources.

Answer:

D

Question 7

You are a Dynamics 365 for Field Service Mobile (FSM) customizer.

Technicians report that they are not seeing their Bookings in the FSM app.

You need to investigate why they cannot see their bookings.

What are three actions you must take to perform your investigation? Each correct answer presents a complete solution.

Options:

A- Check Drip Scheduling setting on the Bookable Resource.

B- Check sync filter on Bookable Resource Booking View.

C- Check if sync filter on Bookable Resource entity is too restrictive for offline mode.

D- Check that FSM app is synching to server.

E- Check if sync filter on Bookable Resource Booking entity is too restrictive for offline mode.c

Answer:

A, C, E

Question 8

You are a Dynamics 365 for Field Service Administrator.

You have a requirement to make a custom attribute "Contract Status" required and to not allow invalid data to be entered in the attribute.

What are three ways that you can make an attribute required on a form within the Dynamics 365 for Field Service Mobile App and ensure invalid data cannot be entered? Each correct answer presents a complete solution.

Options:

A- Create an OnSave rule, and display a message to the user if the specific field does not meet the required conditions.

B- Create an OnChange rule, and set a simple validation for a field to check whether the field contains data.

C- Create an Option Set with all possible options for the attribute.

D- Create an OnChange rule to highlight a field when it does not contain correct field data.

E- Create an OnSave rule to check any field's data, but without highlighting the field when the condition is not met.

Answer:

A, C, E

Question 9

Question Type: **MultipleChoice**

You are a Field Service resource manager for Contoso, Ltd. and are setting up characteristics for field

technicians who are responsible for repairs on rental equipment.

Work performed on certain types of backhones, trenchers, and excavating equipment requires different attributes to be identified for proper work order assignment and scheduling.

Which two characteristics are valid? Each correct answer presents a complete solution.

Options:

A- Certification

B- Approval Status

C- Skill

D- Rating Value

Answer:

A, C

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