Free Questions for Field-Service-Consultant by certscare

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Question 1

Question Type: MultipleChoice

An enterprise customer that has more than 10 Million customers has the following systems and conditions in their landscape:

Options:

A- Enterprise Billing System (EBS) - All customer's monthly billing is generated by this system.

B- Enterprise Document Management System (DMS) Bills mailed to customers are maintained in the Document Management system.

C- Salesforce CRM (CRM)- Customer information, Sales and Support information is maintained in CRM.

Answer:

B, C

Question 2

Question Type: MultipleChoice

A subscription-based media company's system landscape forces many subscribers to

maintain multiple accounts and to login more than once. An Identity and Access Management (IAM) system, which supports SAML and OpenId, was recently implemented to improve their subscriber experience through self-registration and Single Sign-On (SSO).

The IAM system must integrate with Salesforce to give new self-service customers instant access to Salesforce Community Cloud.

Which two requirements should the Salesforce Community Cloud support for self-registration and SSO?

Choose 2 answers

Options:

A- SAML SSO and Registration Handler

B- OpenId Connect Authentication Provider and Registration Handler

C- SAML SSO and just-in-time provisioning

D- OpenId Connect Authentication Provider and just-in-time provisioning

Answer:

B, C

Question 3

Question Type: **MultipleChoice**

Universal Containers (UC) currently owns a middleware tool and they have developed an API-led integration architecture with three API tiers. The first tier interfaces directly with the systems of engagement, the second tier implements business logic and aggregates data, while the third tier interfaces directly with systems of record. Some of the systems of engagement will be a mobile application, a web application, and Salesforce.

UC has a business requirement to return data to the systems of engagement in different formats while also enforcing different security protocols.

What should an Integration Architect recommend to meet these requirements?

Options:

A- Enforce separate security protocols and return formats at the first tier of the API-led architecture.

B- Implement an API gateway that all systems of engagement must interface with first.

C- Enforce separate security protocols and return formats at the second tier of the API-led architecture.

D- Leverage an Identity Provider solution that communicates with the API tiers via SAML

Answer:

B

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