

Free Questions for OmniStudio-Consultant by certscare

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Question 1

Question Type: MultipleChoice

which Action element redirects the user outside an LWC OmniScript?

Options:		
A- Response		
3- Done		
C- Post to Object		
D- Navigate		

Answer:

D

Question 2

Question Type: MultipleChoice

A consultant receives a requirement to display products installed at an account site in a customer's 360 FlexCard view. The business requires that the width of the fields displayed should change depending on the device used to view the FlexCard. For example, the Product Name and Model field elements should display at full width on mobile devices, but they should shrink to 60% on devices such as laptops and desktops.

How should the consultant design the FlexCard to meet this requirement?

Options:

- A- Enable the Responsive feature on the Product Name and Model field elements
- B- Enable the Mobile-First feature in FlexCard settings
- C- Create two states, one for mobile devices and another for non-mobile devices
- D- Create two FlexCards, one for mobile devices and another for non-mobile devices

Answer:

А

Question 3

Question Type: MultipleChoice

A company has an existing OmniScript that gathers customer information. User feedback suggests that the current process requires too much typing because all the data is entered into input text fields. The users also are concerned because there is no validation in the data that is entered, and users can sometimes enter data that contains errors. The required inputs are first name, last name, age, and email, users are also presented a brief questionnaire regarding customer satisfaction.

Which three input elements can the consultant recommend to improve usability and to provide validation?

Choose 3 answers

Options:	
A- Headline	
B- Radio Group	
C- Email	
D- Text Area	
E- Range	

Answer:			
B, C, D			

Question 4

Question Type: MultipleChoice

A consultant wants to proceed with a FlexCard canvas design that will display data from a legacy billing system. The legacy billing system is being extended to add a SOAP endpoint that will allow for the data to be retrieved in XML format. However, the endpoint is not ready yet.

Which data source should the team use to make progress on the design?

Options:

A- DataRaptor

B- Apex REST

C- Integration Procedures

D- Apex Remote

Answer:

С

Question 5

Question Type: MultipleChoice

A company needs to implement new verification processes for contacts in their org. This process relies on three Contact record types: Recruiter, Candidate, and Trainer. The verification process is different for each type of contact. For example, recruiters must pass a background check; trainers must complete mandatory training classes, and candidates must achieve certifications.

Which OmniStudio tools should the consultant recommend to meet these requirements?

Options:

- A- Specific FlexCards with Actions for each type of Contact
- B- Multiple OmniStudio Actions that invoke separate OmniScripts
- C- Single FlexCard with an Action to invoke an OmniScript
- D- Single OmniStudio Action that invokes separate Omniscripts

Answer:

В

Question 6

Question Type: MultipleChoice

Which three functions are performed by Action elements in OmniScript?

Choose 3 answers

Options:

- A- Display error messages to the user
- B- Get and update data through APIs
- C- Organize data into multiple pages
- D- Send DocuSign emails for signature
- E- Get and update data in Salesforce

Answer: B, D, E

Question 7

Question Type: MultipleChoice

Which element allows a user to retrieve data from a single field and display it in a dropdown list?

Options:

A- Calculation Action

B- DataRaptor Extract Action

C- Lookup

D- Select

Answer:

С

Question 8

Question Type: MultipleChoice

In an Integration Procedure, what group element will control whether an individual action executes?

Options:

- A- Conditional Block
- B- Cache Block
- C- Try-Catch Block
- D- Loop Block

Answer:

А

Question 9

Question Type: MultipleChoice

A company wants to create a new customer buying journey for their website. The buying journey should include the following functionality:

- * Allow the user to enter contact and address information
- * Require the user to enter age, gender, and optionally income bracket
- * Compute a discount percentage per product based on the customer data provided
- * Save the list of suggested products including discounts

Which three OmniStudio tools should the consultant use to design a solution that meets these requirements7

Choose 3 answers

Options:

A- OmniScript

B- Integration Procedures

- C- Calculation Procedures and Matrices
- D- FlexCard
- E- OmniStudio Action

Answer:

A, B, C

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