



Free Questions for Platform-App-Builder

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Question 1

Question Type: MultipleChoice

DreamHouse Realty requires that field value changes for certain fields such as Asking_Price__c and Real_Estate_Agentc on their House__c custom object show up prominently on Chatter.

What Chatter feature should the app builder utilize?

Options:

- A- Thanks
- B- Publisher Actions
- C- Topics
- D- Feed Tracking

Answer:

D

Explanation:

Feed Tracking is the Chatter feature that allows field value changes for certain fields to show up on Chatter. Thanks, Publisher Actions, and Topics are other Chatter features, but they do not relate to field value changes.

Question 2

Question Type: MultipleChoice

Universal Containers asked the app builder to ensure when an account type changes to 'Past-Customer' the contacts directly related to that account get an updated status of 'Re-Market'.

Which automation should the app builder use to accomplish this task?

Options:

- A- Screen flow
- B- Lightning component
- C- Validation rule

D- Record triggered flow

Answer:

D

Explanation:

For automatically updating contact statuses when an account type changes:

D . Record triggered flow. This type of automation can monitor changes in account types and accordingly update related records, such as contacts.

Steps to implement:

Navigate to Setup Flows.

Create a new Flow and choose the record-triggered flow type.

Configure the flow to trigger when the Account record is updated to 'Past-Customer'.

Add an Update Records element to modify all related contacts, setting their status to 'Re-Market'.

Activate the flow.

This automation ensures that contact statuses are updated in real-time when their related account's type changes, maintaining data consistency and relevancy.

[For more on record-triggered flows, check out Salesforce's Record-Triggered Flows documentation.](#)

Question 3

Question Type: MultipleChoice

Which two features can be used to allow users to access Flows?

Choose 2 answers

Options:

A- Quick Action

B- Approval Process

C- Flow Launcher

D- Apex

Answer:

A, C

Explanation:

To allow users access to Flows, Salesforce offers multiple integration points:

A . Quick Action: Flows can be initiated from record pages, the app utility bar, or global actions using Quick Actions. This allows users to execute flows relevant to specific records or global processes.

C . Flow Launcher: A component available in Lightning App Builder that enables users to start flows directly from a Lightning page.

Steps to set up these features:

For Quick Actions, navigate to Setup Object Manager select object Buttons, Links, and Actions New Action Action Type (Flow).

For Flow Launcher, navigate to Lightning App Builder select the page drag the Flow component to the desired section of the page configure it to launch the specific flow.

[For more information on integrating Flows, check the Salesforce documentation on Flow Distribution.](#)

Question 4

Question Type: MultipleChoice

Ursa Major Solar (UMS) is looking to hire some new employees. UMS wants to allow the same applicant to apply for multiple open positions using a single application.

What should an app builder recommend to meet these requirements?

Options:

A- Create a master-detail relationship on Open_Position__c to Application__c

B- Create a master-detail relationship held on Applicant__c to Application__c

C- Create a master-detailrelationship field on Application__c to Open.Position__c

D- Create a master-detail relationship field on Applicant__c to Apphcabon_c

Answer:

D

Explanation:

Create a master-detail relationship field on Applicant__c to Application__c is what the app builder should recommend to meet the requirements of allowing the same applicant to apply for multiple open positions using a single application. This will create a many-to-many relationship between Applicant__c and Open_Position__c using Application__c as a junction object. Create a master-detail relationship on Open_Position__c to Application__c, create a master-detail relationship field on Application__c to Open_Position__c, and create a lookup relationship field on Applicant__c to Application__c are not valid or correct ways to create a many-to-many relationship.

Question 5

Question Type: MultipleChoice

At Universal containers, all US Sales reps should be able to view the US Team dashboard, however, only the US sales directors should be able to see the data in the component and view its source report. How can an app builder ensure the proper access is granted?

Options:

- A- Make the US Sales Director the running user and share the dashboard folder with the role US Sales Rep
- B- Make the dashboard dynamic and give US Sales Reps the view my teams dashboard permission
- C- Share the dashboard folder with roles and subordinates of the US Sales Director and share the report folder with the role of US Sales Director
- D- Share the dashboard with the public group US Sales Reps and share the dashboard source reports folder with the US Sales Director profile

Answer:

C

Explanation:

Sharing the dashboard folder with roles and subordinates of the US Sales Director and sharing the report folder with the role of US Sales Director will ensure that only the US sales directors can see the data in the component and view its source report, while all US sales reps can view the US Team dashboard. Making the US Sales Director the running user will show only his or her data in the component, not the whole team's data. Making the dashboard dynamic will show different data depending on who is viewing it, not based on their role. Sharing the dashboard with the public group US Sales Reps and sharing the dashboard source reports folder with the US Sales Director profile will not prevent other profiles from accessing the reports if they have access to the report folder.

Question 6

Question Type: MultipleChoice

Northern Trail Outfitters has two custom objects that are part of a master-detail relationship.

What determines the ownership and sharing access of the detail record?

Options:

- A- The default owner is set in the parent object's settings.
- B- The Owner field on the Detail record.
- C- The Owner field on the Master record.
- D- The owner is set independently on the detail object's settings.

Answer:

C

Explanation:

The Owner field on the Master record determines the ownership and sharing access of the detail record in a master-detail relationship. According to the Salesforce documentation, "The detail record inherits the sharing and security settings of its master record." The default owner is not set in the parent object's settings, the Owner field on the Detail record does not exist, and the owner is not set independently on the detail object's settings.

Question 7

Question Type: MultipleChoice

The Recruiting team at AW Computing captures the job acceptance and date of hire of a candidate on the Job Application custom object. Once the candidate accepts the recruiter's job offer, the date of hire should be entered and not be changed on subsequent record edit.

Which validation formula should the app builder use?

Options:

- A- NOT(ISBLANK(Job_Accepted__c)) && ISCHANGED(Hire_Date__c)
- B- (ISBLANK(Job_Accepted__c) || NOT(ISCHANGED(Hire_Date__c)))
- C- NOT{ISBLANK(Job_Accepted__c)} || ISCHANGED(Hire_Date__c)
- D- (ISBLANK(Job_Accepted__c) && NOT(ISCHANGED(Hire_Date__c)))

Answer:

A

Explanation:

NOT(ISBLANK(Job_Accepted__c)) && ISCHANGED(Hire_Date__c) is the validation formula that the app builder should use to meet the requirement of preventing changes to Hire Date after Job Accepted is entered. This formula will return TRUE if Job Accepted is not blank and Hire Date is changed, which will display an error message and prevent saving the record. The other formulas are not correct or valid.

Question 8

Question Type: MultipleChoice

Universal Containers needs the 18-digit record ID from Opportunity records when exporting data to Excel in order to ensure each record is treated uniquely.

What formula should an app builder use to create this new field?

Options:

- A- ISNUMBER(Id)
- B- CASESAFEID(Id)
- C- TEXT(Id)
- D- VALUE(Id)

Answer:

B

Explanation:

The app builder should use the CASESAFEID(Id) formula to create this new field. The CASESAFEID function returns the 18-digit case-insensitive version of the record ID, which is unique for each record in Salesforce. The 18-digit record ID is useful for exporting data to external systems that require case-sensitive IDs. Option A, C, and D are not formulas that can return the 18-digit record ID.

Question 9

Question Type: MultipleChoice

The app builder at AW Computing has been asked to track the number of times a case has been reopened.

Which solution should the app builder utilize to help with this request?

Options:

- A- Scheduled Triggered flow
- B- Screw flow
- C- Process Builder
- D- Apex Trigger

Answer:

A

Explanation:

A Scheduled Triggered flow can be used to increment a custom field on the Case object each

time the case is reopened, effectively tracking the number of reopenings. References:

Salesforce Help - Scheduled Flows

Question 10

Question Type: MultipleChoice

A new field has been added to the Applicant object that is part of an unmanaged package. A recruiter ran the Position with or without Applicants report and noticed that the new field was missing as an option to add as a column.

How should an app builder troubleshoot this issue?

Options:

- A- Adjust the field level security to include in the report type.
- B- Check Allow Reports for the position and applicant objects.
- C- Add the field to the custom report type field layout.
- D- Update the profile with the Manage Public Reports permission.

Answer:

C

Explanation:

The app builder should add the field to the custom report type field layout to troubleshoot this issue. A custom report type is a type of report that defines which objects and fields are available for reporting. The app builder can customize which fields are included in each custom report type by editing its field layout. If a new field is added to an object that is part of an unmanaged package, it will not be automatically added to the custom report type field layout. The app builder needs to manually add it to make it available as an option to add as a column in reports based on that custom report type. Option A, B, and D are not steps that can troubleshoot this issue.

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