



**Free Questions for [GEO-806](#) by [certsdeals](#)**

**Shared by [Hoffman](#) on [15-04-2024](#)**

**For More Free Questions and Preparation Resources**

**[Check the Links on Last Page](#)**

## Question 1

---

**Question Type:** MultipleChoice

---

Breaks and \_\_\_\_\_ are created together?

### Options:

---

- A- Activities
- B- Contracts
- C- Shifts
- D- Site/Team

### Answer:

---

C

## Question 2

---

**Question Type:** MultipleChoice

---

Is it possible to configure breaks as mandatory elements of a shift?

**Options:**

---

- A- Yes, for any break
- B- Yes, for paid breaks only
- C- No
- D- This depends on other configuration constraints

**Answer:**

---

C

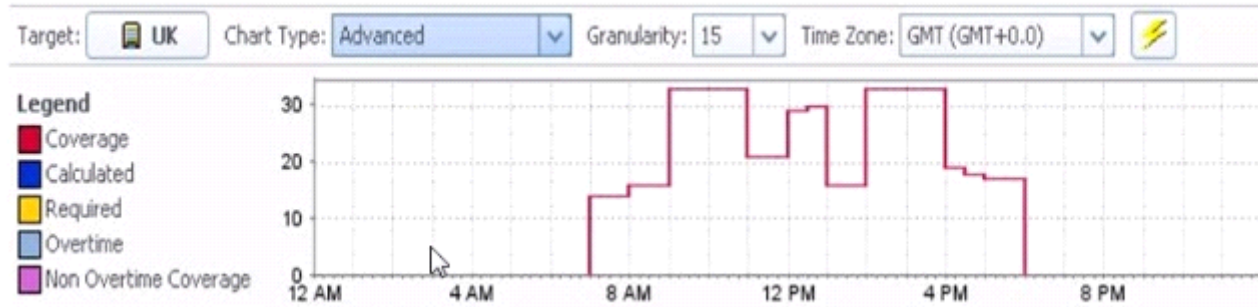
## Question 3

---

**Question Type: MultipleChoice**

---

Refer to the image shown: When opening the WFM Schedule Intra-Day view it looks like the image, what conclusion can you draw from this?



### Options:

---

- A- There is a problem with coverage before 7AM and 6PM
- B- There is a 'dip' in coverage at 2PM - 3PM
- C- Coverage is sufficient
- D- There is no Master Forecast for that day

### Answer:

---

C

## Question 4

---

Question Type: MultipleChoice

---

When does WFM web place a trade "in review"?

**Options:**

---

- A- The agent schedules have different trade rules
- B- The agent schedules have the same trade rules
- C- Either agent is trading days off for working days
- D- Either agent has a scheduled exception with the delete rule enabled

**Answer:**

---

A

**Explanation:**

---

<http://docs.genesys.com/Documentation/WM/latest/Admin/EmailNotif>

## Question 5

---

**Question Type: MultipleChoice**

---

Complete the sentence:

Task Sequence is configured on\_\_\_\_\_.

**Options:**

---

**A-** An Activity

**B-** A Contract

**C-** A Shift

**D-** A Rotating Pattern

**Answer:**

---

C

**Explanation:**

---

<http://docs.genesys.com/Documentation/WM/8.1.3/Admin/TaskSeqs>

## Question 6

---

**Question Type: MultipleChoice**

---

Is there a limit on the number of Activities configurable in Genesys WFM for a site?

**Options:**

---

- A- Yes, up Co 10 Activities
- B- Yes, up to 100 Activities
- C- Yes, up to 500 Activities
- D- No, there is no limit

**Answer:**

---

D

## Question 7

---

**Question Type: MultipleChoice**

---

Refer to the image shown: what would you expect to see as the Minimum working Days per week with the configuration displayed?

Working Hours	Daily	Weekly	Monthly
Standard Paid Hours:	08:00	40:00	00:00
Minimum Paid Hours:	04:00	20:00	00:00
Maximum Paid Hours:	08:00	40:00	00:00

**Options:**

---

- A- 5 days
- B- 7 days
- C- 2 days
- D- 4 days

**Answer:**

---

B

## Question 8

---

**Question Type:** MultipleChoice

---

Which of the following contains all the four exceptions rules regarding trade conditions?



**Options:**

---

- A- Remove, Do not trade. Keep with Agent, Keep with Schedule
- B- Delete, Do not trade, Keep with Agent, Keep with Schedule
- C- Delete, Do not trade, Keep with Agent, Keep with Activity
- D- Remove, Do not trade, Keep with Agent, Keep with Team

**Answer:**

---

C

## Question 9

---

**Question Type:** MultipleChoice

---

At what point can an Agent see his own schedule through WFM web Agent?

**Options:**

---

- A- Once the schedule is published
- B- Once the configuration, policy and Calendar are configured
- C- Once the forecast is published and the Agent runs the Scheduler
- D- Once the Supervisor runs the scheduler

**Answer:**

---

A

**Explanation:**

---

[http://www.genesys.com/resources/training/certification/Exam\\_Study\\_Guide\\_GCP8\\_CWFM.pdf](http://www.genesys.com/resources/training/certification/Exam_Study_Guide_GCP8_CWFM.pdf)

**To Get Premium Files for GE0-806 Visit**

**<https://www.p2pexams.com/products/ge0-806>**

**For More Free Questions Visit**

**<https://www.p2pexams.com/genesys/pdf/ge0-806>**

