



**Free Questions for L3M5 by certsdeals**

**Shared by Aguirre on 15-04-2024**

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# Question 1

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**Question Type:** MultipleChoice

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'XXX YYY is the process of returning goods from customers. Perhaps because the wrong items were delivered, or because the customer does not want them.' Choose one of the following to re-place XXX YYY.

## Options:

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- A- Reverse psychology
- B- Reverse distribution
- C- Reverse gear
- D- Reverse logistics

## Answer:

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D

## Explanation:

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Reverse logistics.

The 'returns' sector represents an industry in itself, and creates large volumes of traffic on the roads.

In a LinkedIn post some time ago, I suggested that 'last mile' distribution and returns could be undertaken more efficiently and in a more environmentally-friendly manner by a single state-run enterprise, perhaps with red vehicles and red collection boxes. This was a 'witty' idea, as historically in the UK we had Post Office / Royal Mail doing exactly that, prior to privatisation of the market and the very significant growth of companies like DHL, TNT, etc - the 'success' of this competitive market has resulted in vast numbers of 'white vans' crowding the roads and pavements, resulting in noise, air pollution, and I'm sure an increased number of road accidents. A PhD awaits someone who wishes to monitor the change in injuries and deaths as delivery / reverse logistics vehicle numbers have increased in the UK.

(L3M6)

## Question 2

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**Question Type:** MultipleChoice

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Which of the following would logically and normally be factors in selecting the location of a new warehouse?

**Options:**

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- A- Access to rail / road networks
- B- Interest rates
- C- Local wage rates
- D- Proximity to customers / suppliers

**Answer:**

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A, C, D

**Explanation:**

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Rail / road access, customer / supplier proximity, local wage rates would all be factors in the decision regarding location of a new storage facility / distribution centre. Interest rates would be set at a national level, at least, so would be unlikely to feature as an important decision-making criterion.

(L3M6)

## Question 3

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**Question Type:** MultipleChoice

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In 2014, the Intergovernmental Panel on Climate Change warned that sea levels might rise to what extent by the year 2099?

**Options:**

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- A- Half a metre
- B- Three metres
- C- One metre
- D- Two metres

**Answer:**

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C

**Explanation:**

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The correct answer is one metre.

It is predicted that this increase will be devastating not just for low-lying areas, but for many population centres.

## Question 4

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**Question Type: MultipleChoice**

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Select all of the methods shown which would contribute to improved on-road environmental efficiency of commercial vehicles.

**Options:**

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- A-** Battery power instead of internal combustion engine use.
- B-** Improved vehicles routing using, for example, better GPS technology, vehicle routing systems, enhanced levels of information technology across supply chains
- C-** Increased use of out-of hours transportation and deliveries, when roads are quieter, and therefore pose fewer delays
- D-** Greater use of local and environmentally-friendly suppliers.
- E-** Improved driving quality, using electronic measurement and feedback technology for drivers.

**Answer:**

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A, B, D, E

**Explanation:**

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All of these ideas shown would work, except buying from local and environmentally-friendly suppliers - that would reduce the environmental footprint overall, but the QUESTION NO : was specifically about on-road efficiency of commercial vehicles.

(L3M6)

## Question 5

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**Question Type:** MultipleChoice

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'In principle, CIPS is against the use of XXX labour and believes its long-term elimination is ultimately in the best interests of XXX. However, the elimination XXX labour must always be taken in a manner consistent with the best interests of the XXX concerned'. Which word(s) is / are missing here?

### Options:

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- A- Prisoner / prisoners
- B- Low-paid (workers)
- C- Slave / slaves
- D- Child / children

### Answer:

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D

## Explanation:

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The best fit is child / children.

Although some other answers are close fits, they don't really fit well. For example, if you substitute 'slave / slaves', it would read as though people remaining as modern slaves is acceptable, which it is not.

## Question 6

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### Question Type: MultipleChoice

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Some sources of XXX are a vanishing resource, some pollute the environment or produce toxic waste. The challenge of producing sufficient 'clean' XXX has led in recent years to developing re-newable XXX sources.'

## Options:

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- A- Emissions
- B- Species
- C- Energy

D- Food

**Answer:**

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C

**Explanation:**

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Energy - renewables are sources such as solar, tidal, wind power.

Non-renewables are sources such as coal and oil.

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