Free Questions for MOFF.EN

Shared by Ramirez on 12-12-2023

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Question 1

Question Type: MultipleChoice

Which Service Management Function has maintaining security according to agreed policies across the services and systems as its main goal?

Options:

A- Availability Management
B- Security Administration
C- Security Management
D- System Administration

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Answer:

B

Question 2

Question Type: MultipleChoice

What ITIL process maps to the Changing Quadrant?

Options:

A- Configuration Management
B- Incident Management
C- Security Administration
D- Service Level Management

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Answer:

A

Question 3

Question Type: MultipleChoice

Which of the following is a correct combination of a Service Management Function (SMF) and a

key element?

Options:

A- Availability Management - Modeling
B- IT Service Continuity Management - Plans for Failover and Restoration
C- Security Administration - Events
D- Workforce Management - Resource Capacity Management

Answer:

B

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Question 4

Question Type: MultipleChoice

Which of the following is a key requirement for planning service solutions?

Options:

A- a managed IT environment
B- a milestone-driven implementation process
C- take the perspective of end-to-end services
D- understanding of the business and the operational requirements

Answer:

D

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Question 5

Question Type: MultipleChoice

Which of the following is a key element of both Capacity Management and Network Administration?

Options:

A- Application Sizing
B- Fault Management
C- Network Security
D- Performance Management

Answer:

D

Question 6

Question Type: MultipleChoice

How is the MOF guidance meant to be applied?

Options:

A- across service solutions
B- per function team
C- per platform
D- per service component

Answer:

A

Question 7

Question Type: MultipleChoice

Which of the following is one of the four possible Risk Management situations that should be considered in risk status reports?

Options:

A- Control
B- Close
C- Plan
D- Variance

Answer:

D

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