

# Free Questions for Salesforce- Communications-Cloud

Shared by Lindsey on 24-05-2024

For More Free Questions and Preparation Resources

[Check the Links on Last Page](#)

## Question 1

---

Question Type: MultipleChoice

---

ABC telecom offer advanced B2B connectivity products to companies with multiple service quotes in different regions based quotes and 1000 line items per quote.

Which application suits supports this scnerio?

Options:

---

- A- Enterprise sales management
- B- Subscriber lifecycle management
- C- Advertising sales management
- D- Multiple subscription management

Answer:

---

A

## Question 2

---

Question Type: MultipleChoice

---

UC rolling out new offer, which must be fulfilled using industries order management. Orchestration must integrate with the provisioning system, which accepts a different payload for activating the service

What is the recommendation approach for designing the orchestration while minimizing unnecessary configurations?

Options:

---

- A- Create two orchestration plan, one having the activation Orchestration item and other with the deactivation. Configure one scenario to map activation to Add action and deactivation to disconnect action
- B- Create two orchestration plan, one having the activation Orchestration item and other with the deactivation. Configure scenario to map activation to add action and deactivate
- C- Create one orchestration plan definition with two orchestration definition having mutually exclusive condition. Configure the scenario to include both Add and disconnect actions.
- D- Create two orchestration plans, one having the activation orchestration item and other with deactivation item. Configure the orchestration items based on the products

Answer:

---

A

## Question 3

---

Question Type: MultipleChoice

---

A Company wants to improve their quote to order journey experience, the journey contains manufacturing products and services, and integration with inventory system for device reservation. They want to have smooth omni channel experience. What approach should a consultant take during planning to ensure optimal development and time to market?

Options:

---

- A- Plan for three user stories running in parallel: UX design, Device reservation, API and inventory system integration
- B- Plan for three user stories running subsequently: UX design first, Device Reservation API second, and inventory management system at last
- C- UX experience is the most important. Fully design and validate the UX before designing the integration step
- D- Exact data in integration is an input to the ux design. Detailed Design of the integration... can start

Answer:

---

A

## Question 4

---

Question Type: MultipleChoice

---

ABC communication is using communication cloud for managing its product catalog. The inventory maintains SKUs and enter data related to SKUs. A consultant is analyzing options to sync the SKU data with communication cloud EPC products in the product catalog.

Which communication cloud feature should consultant recommend for this use case to minimize the customer issue

### Options:

---

- A- Integrate communication cloud with inventory management system using enterprise product catalog REST APIs. The inventory will expose the EPC API to create the product and product related records in the product catalog.
- B- Create a custom trigger to insert product and related records in the product catalog, Export data related attribute from inventory management system in .csv format and related records in the product catalog.
- C- Export the SKU data as product and attribute from the inventory management system in .csv format, create a custom object to .....trigger on custom object to insert product and related records in the product catalog.
- D- Integrate communication cloud with the inventory management system using CPQ API getCartProducts. The inventory management system expose EPC API to create product and create records in the product Catalog.

### Answer:

---

A

## Question 5

---

Question Type: MultipleChoice

---

Universal Connect (UC) sells several mobile devices to its customer. UC has several attribute like color, storage and screen size that are common across mobile devices. UC is looking for recommendation around efficiency them using SFI product catalog. How should consultant model the product catalog for UC?

### Options:

---

- A- Create 'Mobile Offer Spec Type' object with common attribute and set the parent object type as 'Base offer Spec Type'. Then associate mobile device offers with 'Mobile Offer Spec Type' Object Type.
- B- Create 'Mobile offer Spec Type' with base attribute as parent object type and associate mobile device offers with object type and add additional attributes
- C- Create 'base offer Spec Type' object type with all attribute and associate mobile device offer with this object type
- D- Create 'Mobile Offer Spec Type' object with common attribute and set the parent object type as 'Base offer Spec Type'. Then associate mobile device offers with 'Base Offer Spec Type' Object Type.

Answer:

---

B

Explanation:

---

Base offer Spec Type should not have object sub type as best practice

## Question 6

---

Question Type: MultipleChoice

---

A developer has modified the EPC price amount of one mobile device using the product designer from communication cloud. After the price have been changed the developer wants to check the previous EPC price amount to track pricing matrices and get some forecast matrices. How can developer check the previous price amount on the mobile device?

Options:

---

- A- Creating a new customer field on price list Entry and populating it with the trigger that was created before changing the price
- B- Use the versioning feature and comparing the prices for the version product after having enabled the feature
- C- Use EPC project feature checking the changes done for the defaulted project after having enable the feature
- D- Use price list history checking the changes done after having enabled the track field history on the Price list entry object

Answer:

---

C

To Get Premium Files for Salesforce-  
Communications-Cloud Visit

<https://www.p2pexams.com/products/salesforce-communications-cloud>

For More Free Questions Visit

<https://www.p2pexams.com/salesforce/pdf/salesforce-communications-cloud>

