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# Question 1

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**Question Type:** MultipleChoice

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A technician is attempting to reboot a remote physical Linux server. However, attempts to command a shutdown -----now result in the loss of the SSH connection. The server still responds to pings. Which of the following should the technician use to command a remote shutdown?

A virtual serial console

**Options:**

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- B)** A KVM
- C)** An IDRAC
- D)** A crash cart

**Answer:**

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C

**Explanation:**

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An IDRAC (Integrated Dell Remote Access Controller) is a tool that can be used to command a remote shutdown of a physical Linux server. An IDRAC is a hardware device that provides out-of-band management for Dell servers. It allows the technician to access the server's console, power cycle, reboot, or shut down the server remotely using a web interface or a command-line interface. An IDRAC does not depend on the operating system or network connectivity of the server. A virtual serial console is a tool that can be used to access a remote virtual machine's console using a serial port connection. A KVM (Keyboard, Video, Mouse) switch is a device that allows the technician to switch between different computer sources using the same keyboard, monitor, and mouse. A crash cart is a mobile unit that contains a keyboard, monitor, mouse, and other tools that can be connected to a physical server for troubleshooting purposes. Reference: <https://www.dell.com/support/kbdoc/en-us/000131486/understanding-the-idrac>  
<https://www.howtogeek.com/799968/what-is-a-kvm-switch/> <https://www.techopedia.com/definition/1032/business-impact-analysis-bia>

## Question 2

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**Question Type:** MultipleChoice

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Which of the following BEST describes a warm site?

The site has all infrastructure and live data.

**Options:**

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- B) The site has all infrastructure and some data
- C) The site has partially redundant infrastructure and no network connectivity
- D) The site has partial infrastructure and some data.

**Answer:**

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D

**Explanation:**

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A warm site is a type of disaster recovery site that has some pre-installed hardware, software, and network connections, but not as much as a hot site. A warm site also has some backup data, but not as current as a hot site. A warm site requires some time and effort to become fully operational in the event of a disaster. A hot site is a disaster recovery site that has all infrastructure and live data, and can take over the primary site's operations immediately. A cold site is a disaster recovery site that has no infrastructure or data, and requires significant time and resources to set up. Reference:

<https://www.enterprisestorageforum.com/management/disaster-recovery-site/>

<https://www.techopedia.com/definition/3780/warm-site>

## Question 3

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**Question Type: MultipleChoice**

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Users report they are unable to access an application after a recent third-party patch update. The physical server that is hosting the application keeps crashing on reboot. Although the update was installed directly from the manufacturer's support website as recommended it has now been recalled and removed from the website as the update unintentionally installed unauthorized software after a reboot. Which of the following steps should the administrator perform to restore access to the application while minimizing downtime? (Select TWO)

a. Uninstall recent updates.

**Options:**

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- B)** Reimage the server with a different OS.
- C)** Run a port scan to verify open ports.
- D)** Enable a GPO to uninstall the update.
- E)** Scan and remove any malware.
- F)** Reformat the server and restore the image from the latest backup.

**Answer:**

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E, F

## Explanation:

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The most likely cause of the server crashing and the application being inaccessible is that the unauthorized software installed by the update is malware that corrupted the system files or compromised the security of the server. To restore access to the application while minimizing downtime, the administrator should scan and remove any malware from the server, and then reformat the server and restore the image from the latest back-up. This will ensure that the server is clean and has a working configuration of the application. Verified Reference: [How to Remove Malware from a Server]

## Question 4

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### Question Type: MultipleChoice

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A server administrator is exporting Windows system files before patching and saving them to the following location:

Which of the following is a storage protocol that the administrator is MOST likely using to save this data?

### Options:

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A) eSATA

B) FCoE

C) CIFS

D) SAS

**Answer:**

---

C

## Question 5

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**Question Type:** MultipleChoice

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A virtual serial console

**Options:**

---

B) A KVM

C) An IDRAC

D) A crash cart

**Answer:**

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C

**Explanation:**

---

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<https://www.howtogeek.com/799968/what-is-a-kvm-switch/> <https://www.techopedia.com/definition/1032/business-impact-analysis-bia>

## Question 6

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**Question Type:** MultipleChoice

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A server technician has been asked to upload a few files from the internal web server to the internal FTP server. The technician logs in to the web server using PuTTY, but the connection to the FTP server fails. However, the FTP connection from the technician's workstation is successful. To troubleshoot the issue, the technician executes the following command on both the web server and the workstation:

The IP address in the command output is different on each machine. Which of the following is the MOST likely reason for the connection failure?

**Options:**

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- A) A misconfigured firewall
- B) A misconfigured hosts.deny file
- C) A misconfigured hosts file
- D) A misconfigured hosts.allow file

**Answer:**

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D

## Question 7

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**Question Type:** MultipleChoice

---

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a. Uninstall recent updates.

### Options:

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- B)** Reimage the server with a different OS.
- C)** Run a port scan to verify open ports.
- D)** Enable a GPO to uninstall the update.
- E)** Scan and remove any malware.
- F)** Reformat the server and restore the image from the latest backup.

### Answer:

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E, F

### Explanation:

---

The most likely cause of the server crashing and the application being inaccessible is that the unauthorized software installed by the update is malware that corrupted the system files or compromised the security of the server. To restore access to the application while minimizing downtime, the administrator should scan and remove any malware from the server, and then reformat the server and restore the image from the latest back-up. This will ensure that the server is clean and has a working configuration of the application. Verified Reference: [How to Remove Malware from a Server]

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