Question 1

Refer to the Scenario:

Bittersweet Coffee Company (BCC).

Scenario: Bittersweet Coffee Company (BCC)

The Bittersweet Coffee Company (BCC) gourmet coffee company buys coffee beans from several countries throughout South America, Africa, and Southeast Asia. They then process the coffee beans and sell both whole and ground beans to retail coffee shops throughout the world. They have recently expanded to offer other coffee related products and have begun opening their own retail shops in select locations in Europe and Asia.

To accommodate the recent growth, BCC has determined that their aging NEC communications system and Cisco data networking solutions may no longer be sufficient to meet their needs. Consequently they have released an RFP asking for bids on a new telephony or data system.

The telephony RFP requests for a solution that will provide the following:

1. Endpoints:
    a. 420 IP telephone sets
    b. 60 softphone clients
    c. 50 mobile clients
2. 18 Contact Center agents and 2 supervisors
3. 5 Receptionist consoles
4. Distributed SIP trunking
5. Centralized voicemail
6. Redundant call processing with local survivability

Your initial bid response has been designed to meet only the customer's stated needs from the RFP.

Which feature brings added value to your solution without incurring any additional cost to the customer?

Options:

A- On demand call recording and reporting for any user

B- HTML based call accounting reports

C- Meet-me audio conferencing

D- Centralized management of wired network switches
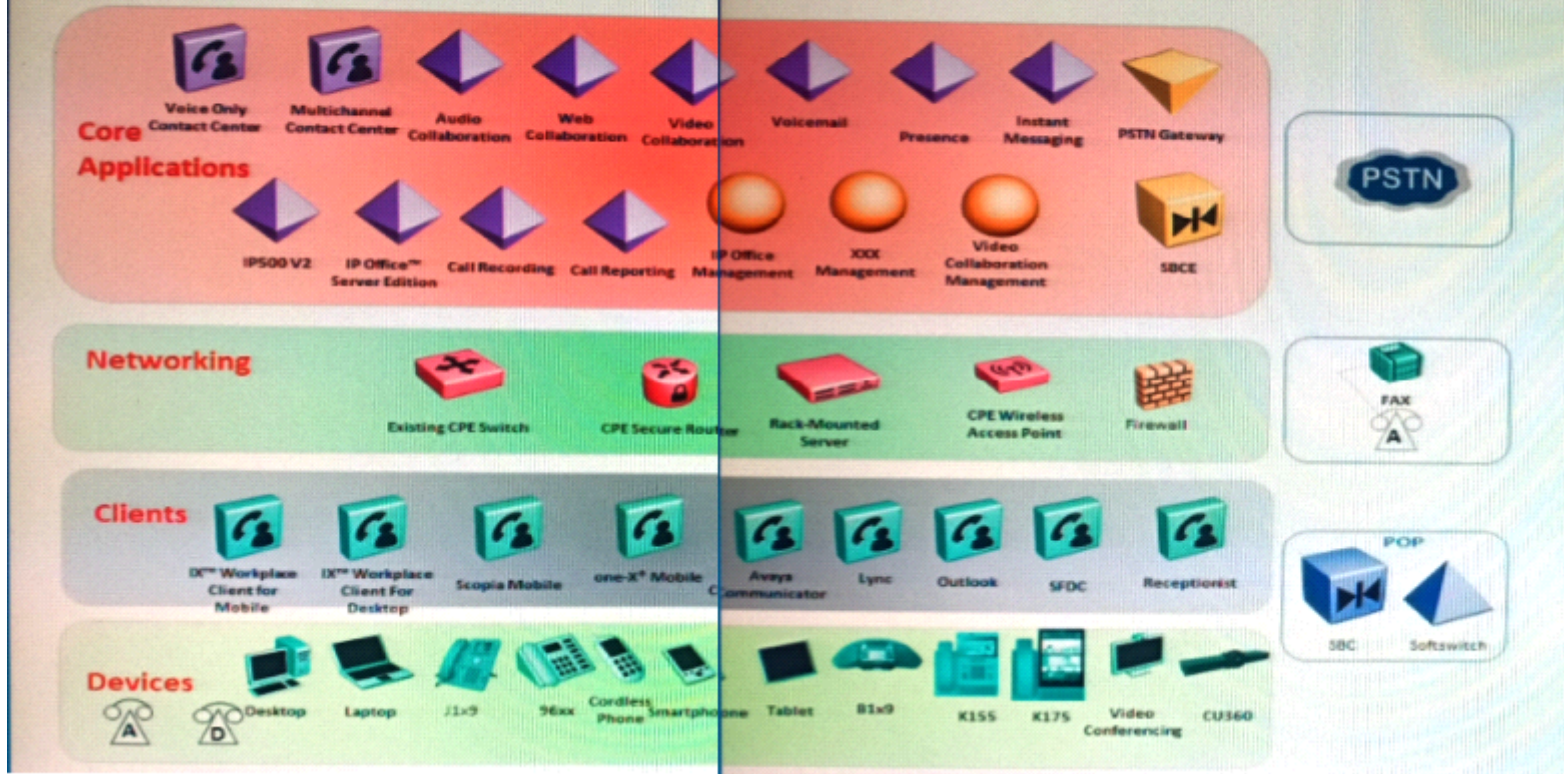
Answer:

D

Question 2

Question Type: MultipleChoice

Refer to the exhibit.

Midsize Solution: Generic Functional Architecture

You have just finished your discovery conversation with a multi-location, midsize customer.

What would you do to use the generic functional UC&C architecture shown in the exhibit?

Options:

A- Create a version of this diagram for each location.

B- Add the specific product names for components in your solution.

C- Cross out functionality not requested by the customer.

D- Add In quantities for each of the components in your solution.

Answer:

C

Question 3

Question Type: **MultipleChoice**

With Avaya Equinox Meetings Online, what is the maximum number of live broadcast viewers for a Pro VMR version?

Options:

A- 500 viewers

B- 50 viewers

C- 25 viewers

D- 100 viewers

Answer:

A

Question 4

Question Type: **MultipleChoice**

For an Avaya Spaces Basic level account, which statement Is true about the email address for Basic users?

Options:

A- Any email address will work for Basic level users.

B- The email domain name must match the company domain name.

C- An email address is not required for Basic level users.

D- The email address for Basic level users does not need to be unique.

Answer:

B

Question 5

Question Type: **MultipleChoice**

To support cradle-to-grave reports for any call, what is the minimum IP Office configuration?

Options:

A- Preferred Edition with VMPro

B- Essential Edition with an external PC to run Avaya Call Reporting

C- Essential Edition with an external PC to run Avaya Call Reporting and an IP Office CTI license

D- Preferred Edition with VMPro and an IP Office CTI license

Answer:

C

Question 6

You have just completed a series of discovery conversations with a customer.

To summarize the results of your conversations, what would you create to show each of the customer contacts you met with?

Options:

A- A design diagram for each person

B- An architectural diagram for each person

C- A single architectural diagram

D- A single design diagram

Answer:

B

Question 7

Your customer has standardized on Chrome as their browser, and they want to use WebRTC to access their IP Office'".

Which two soft clients would you recommend? (Choose two.)

Options:

A- Avaya IX Workplace Web Client

B- IP Office Web Client

C- Avaya Communicator for Web

D- Avaya one-X Mobile Preferred

Answer:

C, D

Question 8

Question Type: **MultipleChoice**

You have completed your design for a customer who needs two analog lines for fax, reusing 50 digital telephones from their old system, 425 IP telephones (200 from their old system and 225 new), and 50 new SIP mobile users.

Based on this configuration of endpoints and users, which ports are required?

Options:

A- Two analog ports and 50 digital ports In a IP Office 500 V2 gateway and an IP Office server, 225 customer provided PoE ports In a Layer 2 switch

B- Two analog ports and 50 digital ports in a IP Office 500 V2, 475 customer provided PoE ports In a Layer 2 switch

C- Two analog ports and 50 digital ports In a IP Office 500 V2 gateway and an IP Office server, 425 customer provided PoE ports in a Layer 2 switch

D- Four analog ports and 50 digital ports In a IP Office 500 V2, 425 customer provided PoE ports In a Layer 2 switch

Answer:

A

Question 9

Question Type: MultipleChoice

With the Avaya IX Workplace Client, what is the minimum Avaya Spaces account that Is required send and receive Instant messages?

A- Basic

B- Plus

C- Business

D- Platinum

Answer:

A

Question 10

Question Type: **MultipleChoice**

For Avaya Equinox Meetings Online, In addition to capacity differences, which feature Is only offered in the Pro VMR?

Options:

A- Video room systems as participants

B- Web browser connectivity

C- Live broadcast for 750 viewers

D- Recording and playback

Answer:

A

To Get Premium Files for 37820X Visit

https://www.p2pexams.com/products/37820x

For More Free Questions Visit

https://www.p2pexams.com/avaya/pdf/37820x

20% DISCOUNT