



Free Questions for CIS-HAM by certsinside

Shared by Kerr on 12-12-2023

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Question 1

Question Type: MultipleChoice

What is the primary goal of the Inventory tab of the Hardware Asset Management dashboard?

Options:

- A- Help the asset manager generate reports
- B- Show the value from maintaining inventory
- C- Help the stock manager process transfer orders
- D- Show the value from bulk purchasing
- E- Help the asset manager process purchase orders

Answer:

A

Question 2

Question Type: MultipleChoice

Which of the following are components of the asset request structure? (Choose three.)

Options:

- A- Procurement orders
- B- Transfer orders
- C- Stock order tasks
- D- Purchase orders
- E- Catalog tasks

Answer:

A, D, E

Question 3

Question Type: MultipleChoice

What are the three types of catalogs in ServiceNow? (Choose three.)

Options:

- A- Product Catalog
- B- Consumable Catalog
- C- Asset Catalog
- D- Vendor Catalog
- E- Service Catalog

Answer:

A, C, D

Question 4

Question Type: MultipleChoice

Which catalogs support the request and procurement process? (Choose three.)

Options:

- A- Product Catalog
- B- Vendor Catalog
- C- Asset Catalog
- D- Service Catalog
- E- Procurement Catalog

Answer:

B, C, D

Question 5

Question Type: MultipleChoice

You may adjust a contract when it is in which of the following states? (Choose two.)

Options:

- A- Active
- B- Extended

C- Canceled

D- Expired

E- Renewed

Answer:

C, D

Question 6

Question Type: MultipleChoice

When disposing of an IT asset through a vendor, what documentation should be attached to the retired asset's record as proof of adherence to environmental, regulatory, and legal requirements?

Options:

A- Certificate of discharge

B- Certificate of decommission

C- Certificate of destruction

- D- Certificate of disposal
- E- Certificate of retirement

Answer:

A

Question 7

Question Type: MultipleChoice

When transferring non-consumable assets between stockrooms, how must they be transferred?

Options:

- A- In sets of two items
- B- No more than 10% of the source stockroom's inventory
- C- As a single entity with a quantity of one
- D- In groups of ten items

Answer:

C

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