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Question 1

Following the rollout of an enterprise IT software solution that hosts sensitive data it was discovered that the application's role-based access control was not functioning as specified Which of the following is the BEST way to prevent reoccurrence in the future?

Options:

A- Ensure supplier contracts include penalties if solutions do not meet functional requirements

B- Ensure the evaluation process requires independent assessment of solutions prior to implementation

C- Ensure supplier contracts include a provision for the right to audit on an annual basis

D- Ensure procurement processes require the identification of alternate vendors to ensure business continuity.

Answer:

B

Question 2

An enterprise is considering outsourcing non-core IT processes Which of the following should be the FIRST step?

Options:

A- Update resource allocation policies

B- Conduct a cost-benefit analysis for outsourcing.

C- Issue a formal request for proposal to outsourcing vendors.

D- Establish service level metrics for outsourced activities

Answer:

B

Question 3

Question Type: **MultipleChoice**

The board of directors of an enterprise has questioned whether the business is focused on optimizing value. The IT strategy committees BEST action to address the board's concern is to:

A- initiate reporting and review of key IT performance metrics.

B- conduct a portfolio review to assess the benefits realization of IT investments.

C- conduct a benchmark to assess IT value relative to competitors.

D- form a technology council to monitor the efficiency of project implementation.

Answer:

A

Question 4

Question Type: **MultipleChoice**

Which of the following activities MUST be completed before developing an IT strategic plan?

Options:

A- Review the enterprise business plan

B- Align the enterprise vision statement with business processes

C- Develop an enterprise architecture (EA) framework

D- Review the enterprise risk tolerance level

Answer:

A

Question 5

Question Type: MultipleChoice

Which of the following is the BEST indication that information security requirements are taken into consideration when developing IT processes?

Options:

A- The database is deployed in a distributed processing platform

B- The information architecture incorporates data classification

C- Customer profiles are stored with a domestic service provider

D- The integrity of sensitive information is periodically reviewed

Answer:

B

Question 6

Question Type: MultipleChoice

To minimize the potential mishandling of customer personal information in a system located in a country with strict privacy regulations which of the following is the BEST action to take?

Options:

A- Update the information architecture

B- Revise the IT strategic plan

C- Implement data loss prevention (DLP)

D- Establish new IT key risk indicators (KRIs)

Answer:

A

Question 7

Question Type: MultipleChoice

The IT department has determined that problems with a business report are due to quality issues within a set of data To whom should IT refer the matter for resolution?

Options:

A- Internal audit

B- Data architect

C- Business analyst

D- Data steward

Answer:

D

Question 8

Which of the following is the MOST important consideration when developing a new IT service'?

Options:

A- Return on investment (ROI)

B- Resource requirements.

C- Service level agreements (SLAs)

D- Economies of scale

Answer:

A

Question 9

Which of the following BEST facilitates the standardization of IT vendor selection?

Options:

A- Cost-benefit analysis

B- Contract management office

C- Service level agreements (SLAs)

D- Procurement framework

Answer:

D

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