Free Questions for MB-240 by certsinside

Shared by Hayes on 29-01-2024

For More Free Questions and Preparation Resources

Check the Links on Last Page

Question 1

You need to use the Agreement function in Microsoft Dynamics 365 Field Service to automatically generate work orders and invoices. This configuration will be used for preventative and maintenance work.

You need to determine the configurations that are available for you to use in the Agreements setup.

Which three configurations are available? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

Options:

A- Booking Recurrence specification

B- Generate Work Order Days in Advance

C- Auto Generate Work Order

D- Resource Priority

E- Auto Generate Booking Dates in 24 hours

Answer:

A, B, C

Question 2

Question Type: **MultipleChoice**

Your customer recently implemented Return Merchandise Authorization (RMA).

Your customer wants to streamline the return process. When items are returned to the warehouse, the returned item should be scanned with a mobile device when it is received. This is the only function to be performed by the RMA Receipts user.

What is your recommendation for the most efficient solution?

Options:

A- Suggest a Warehouse Management System (WMS) for this customer.

B- Enable RMA Receipts on the Dynamics 365 Field Service mobile app.

C- Build a Power App to streamline the RMA Receipt process to run either on a phone or on a device such as a tablet.

D- Use the web client on a device similar to Windows Surface or Apple MacBook, and attach a scanner using a USB cable.

Answer:

Question 3

You are implementing a Microsoft Dynamics 365 Field Service solution for a client. The client is overwhelmed with all the options available in the original site map, but may want to revert back to the original site map in the future.

The client wants one group called "My Work" with work orders, schedule board, accounts, contacts, and assets included. What should you do before saving and publishing the model-driven app?

Options:

A- 1. Create a new model-driven app.

2. Select the site map designer.

3. Add sub-area work orders, schedule board, accounts, contacts, and assets to 'My Work.'

4. Remove all other groups and areas.

B- 1. Navigate to the app designer.

2. Select Use existing solution to create the app

3. Remove all groups and areas other than 'My Work.

C- 1. Create a new model-driven app.

2. Select Use existing solution to create the app

3. Select the Field Service site map.

D- 1. Navigate to the app designer.

2. Select the site map designer.

3. Remove all areas other than 'My Work.'

4. Add work orders, schedule board, accounts, contacts, and assets.

Answer:

A

Question 4

Question Type: MultipleChoice

You are configuring forms in model-driven apps.

You need to show a set of fields from a related table and ensure the fields are read-only.

Which form should you use?

Options:

A- Quick View

B- Interactive

C- Card

D- Main

Answer:

A

Question 5

Question Type: OrderList

You are configuring Microsoft Dynamics 365 for a hotel chain.

The hotel managers want to make traveler reservations by first checking for specific date range availability, and then assigning the traveler to a specific room when they arrive. Furthermore, hotel managers want to overbook the hotel to account for expected cancellations.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Order
Create a bookable resource with type pool and pool type as "Facility" and add pool members (rooms).	
Reassign reservations to specific rooms within the Facility.	
Create and book the resource requirement for the Facility.	
Create a bookable resource with type "Facility" and add pool members (rooms).	
Manually add additional capacity.	
Create and book the resource requirement for the Resource Pool.	
Reassign reservations to specific rooms within the hotel pool.	

Answer:

Reassign reservations to specific rooms within the Facility Resource Pool.

Question 6

Your company hires a consultant to help them determine the best way to efficiently dispatch the best technicians to customer sites.

The consultant suggests that for phase one, your company should use a proficiency model that includes four ratings:

In Training, rating 1 Familiar, rating 3 Proficient, rating 5 Expert, rating 7

You need to evaluate this proficient model.

Which three statements apply to this proficiency model? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

Options:

A- There are multiple proficiency models available 'out of the box' and you must choose one of them.

B- This proficiency model can be created even though the ratings numbers have gaps.

C- This proficiency model would need to be created.

D- This information above is all that is needed to create a proficiency model.

E- This proficiency model cannot be created because the ratings numbers have gaps.

Answer:

B, C, D