



Free Questions for *SSM* by *certsinside*

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Question 1

Question Type: MultipleChoice

Three members of Team C created a new workflow to speed up the testing process. They spent an entire Iteration designing the process but discovered, just before implementation, that the system could not support the workflow. The rest of the team was excited to hear what was learned from the failed experiment. Which of the following characteristics of a high-performing Agile Team is Team C demonstrating?

Options:

- A- Accountability to each other and the organization for reliably completing quality work
- B- Mutual trust that allows for both healthy conflict and reliance on others
- C- A safe environment for taking risks without fear of embarrassment or criticism
- D- Enjoying the work and working together

Answer:

C

Explanation:

A safe environment for taking risks without fear of embarrassment or criticism is one of the characteristics of a high-performing Agile Team. A high-performing Agile Team is a cross-functional group of people that have everything, and everyone, necessary to produce a working, tested increment of product. They are empowered, collaborative, aligned, and committed to delivering value to the customers and the organization. One of the factors that enable a high-performing Agile Team is a safe environment where team members can experiment, learn, and grow without fear of failure, blame, or judgment. A safe environment fosters a culture of innovation, creativity, and continuous improvement, as well as a sense of psychological safety, trust, and belonging among team members. Team C is demonstrating this characteristic by creating a new workflow to speed up the testing process, even though it did not work out as expected. The rest of the team was excited to hear what was learned from the failed experiment, rather than being disappointed or critical. This shows that the team values learning over perfection, and supports each other in taking risks and trying new things. (Must be taken from SAFe 6 Scrum Master resources)

[Agile Teams - Scaled Agile Framework](#)

[High-Performing Teams - Scaled Agile Framework](#)

[How to Create a Safe Environment for Agile Teams | AgileConnection](#)

[Psychological Safety - Scaled Agile Framework](#)

Question 2

Question Type: MultipleChoice

What is one benefit of having an IP Iteration every PI?

Options:

- A- It creates an estimating buffer for meeting PI objectives
- B- It creates a timeboxed opportunity for team growth
- C- It creates a chance for teams to manage quality
- D- It creates a guardrail for teams working too hard

Answer:

A

Explanation:

One benefit of having an IP Iteration every PI is that it creates an estimating buffer for meeting PI objectives. PI objectives are a set of SMART goals that align the teams and stakeholders to a common vision and mission for the upcoming Program Increment (PI). They are derived from the business context, priorities, and dependencies, and are agreed upon and committed by the teams during PI Planning. However, since PI objectives are based on estimates and assumptions, there is always a degree of uncertainty and variability in the delivery process. To account for this, SAFe recommends that teams reserve 10% of their capacity for each PI as an estimating buffer. This buffer is used during the IP Iteration, which is a unique, dedicated iteration that occurs every PI and provides dedicated time for innovation, continuing education, PI Planning, and Inspect and Adapt events. By having an IP Iteration as an estimating buffer, the

teams can improve the predictability and flow of value delivery, as well as reduce the stress and pressure of meeting the PI objectives²³(Must be taken from SAFe 6 Scrum Master resources)

PI Objectives - Scaled Agile Framework

Innovation and Planning Iteration - Scaled Agile Framework

SAFe Scrum Master Course Outline

Question 3

Question Type: MultipleChoice

What is one way uncommitted objectives help Agile Teams make a plan for the PI?

Options:

- A- They ensure the team has additional development options
- B- They generate additional ways to measure team progress
- C- They create an opportunity for teams to take on harder work

D- They maintain the predictability of achieving the objectives

Answer:

D

Explanation:

One way uncommitted objectives help Agile Teams make a plan for the PI is that they maintain the predictability of achieving the objectives. Uncommitted objectives are PI objectives that are not included in the team's commitment or counted against teams in the ART predictability measure. They are used to identify work that can be variable within the scope of a PI, such as stretch goals, spikes, innovation, or exploration. Uncommitted objectives help improve the predictability of delivering business value since they allow the team to adjust their scope based on the actual progress and feedback during the PI. They also provide the team with some flexibility and capacity to respond to changing needs and expectations, as well as to pursue learning and improvement opportunities. (Must be taken from SAFe 6 Scrum Master resources)

PI Objectives - Scaled Agile Framework

PI Planning - Scaled Agile Framework

Question 4

Question Type: MultipleChoice

According to SAFe, what is one output of a successful Iteration Retrospective?

Options:

- A- Updated ART metrics
- B- Iteration Goals
- C- Improvement Stories
- D- Updated dependencies between Stories

Answer:

C

Explanation:

According to SAFe, one output of a successful Iteration Retrospective is the creation of a few improvement Stories that enter the Team Backlog for the next iteration. These stories reflect the team's agreement on what they can do better in terms of their process, practices, and performance. The improvement stories are visible and prioritized along with the other stories in the backlog. They help the team implement the concept of relentless improvement, which is one of the core values of SAFe.

Question 5

Question Type: MultipleChoice

According to SAFe, what is one Iteration Retrospective anti-pattern?

Options:

- A- The team only shares issues that are too small to result in real improvement
- B- The team only shares issues that are too big to be solved
- C- The team only shares issues that cannot be measured
- D- The team only brings up issues that are outside of their control to address

Answer:

D

Explanation:

One Iteration Retrospective anti-pattern is when the team only brings up issues that are outside of their control to address, such as organizational policies, external dependencies, or stakeholder expectations. This can lead to frustration, helplessness, and cynicism

among the team members, as well as a loss of focus on their own improvement opportunities¹²(Must be taken from SAFe 6 Scrum Master resources)

Iteration Retrospective - Scaled Agile Framework

21 Sprint Retrospective Anti-Patterns | Scrum.org

Question 6

Question Type: MultipleChoice

Which of the following events aligns teams on a train?

Options:

A- Architect Sync

B- Iteration Planning

C- PI Planning

D- Coach Sync

Answer:

C

Explanation:

PI Planning is one of the events that aligns teams on a train. PI Planning is a cadence-based event for the entire Agile Release Train (ART) that aligns teams and stakeholders to a shared mission and vision. PI Planning provides an opportunity for the ART to review the business context and priorities, identify and resolve dependencies and risks, and commit to a realistic and achievable plan for the next Program Increment (PI). PI Planning is essential to SAFe: If you are not doing it, you are not doing SAFe1 (Must be taken from SAFe 6 Scrum Master resources)

[PI Planning - Scaled Agile Framework](#)

[Planning Interval \(PI\) - Scaled Agile Framework](#)

[Preparing for PI Planning | Checklist for Scrum Masters and Product ...](#)

[Scrum Master - Scaled Agile Framework](#)

[SAFe 6.0 Scrum Master Certification \(SSM\) Course - Vinsys](#)

Question 7

Question Type: MultipleChoice

What is one method a Scrum Master/Team Coach can use to help teams overcome a fear of conflict?

Options:

- A- Enforcing work-in-process limits
- B- Giving every team member the opportunity to contribute
- C- Scheduling regular Team Syncs
- D- Aligning to shared commitments

Answer:

B

Explanation:

One method a Scrum Master/Team Coach can use to help teams overcome a fear of conflict is to give every team member the opportunity to contribute. Fear of conflict is one of the common dysfunctions of a team, which can result in artificial harmony, lack of trust, and avoidance of issues¹To overcome this fear, the Scrum Master/Team Coach can facilitate a safe and respectful environment where team members can express their opinions, ideas, and concerns without being judged, ignored, or attacked²³Giving every team member the opportunity to contribute can help them feel valued, respected, and heard, as well as foster a culture of collaboration, feedback, and learning⁴⁵The Scrum Master/Team Coach can use various techniques to ensure equal participation, such as round-robin, fist of five, dot voting, silent brainstorming, and liberating structures⁴⁵By encouraging healthy and constructive conflict, the Scrum Master/Team Coach

can help the team improve their performance, creativity, and innovation23

Question 8

Question Type: MultipleChoice

What is one practice Scrum Masters/Team Coaches can use to facilitate conflict management?

Options:

- A- Implement a formal complaints system
- B- Encourage team members to resolve conflicts on their own
- C- Enforce working agreements
- D- Escalate conflicts to the Release Train Engineer

Answer:

C

Explanation:

One practice Scrum Masters/Team Coaches can use to facilitate conflict management is to enforce working agreements. Working agreements are a set of guidelines that define how a team wants to work together, communicate, and collaborate. They are created by the team members themselves and reflect their shared values, norms, and expectations. Working agreements can help prevent or reduce conflicts by establishing clear boundaries, roles, and responsibilities, as well as by promoting respect, trust, and transparency among team members. Working agreements can also help resolve conflicts by providing a common reference point and a framework for constructive feedback and dialogue. Scrum Masters/Team Coaches can support the team in creating, reviewing, and updating their working agreements, as well as in holding each other accountable for following them. (Must be taken from SAFe 6 Scrum Master resources)

[Scrum Master/Team Coach - Scaled Agile Framework](#)

[How does a Scrum Master manage conflict within a scrum team? - Agile Centre](#)

[Conflict Management as a Scrum Master | Agile Velocity](#)

Question 9

Question Type: MultipleChoice

What is one benefit of holding regular system demos?

Options:

- A- Problems can be escalated to ART leadership
- B- Execution can be measured across the whole ART
- C- Bottlenecks can be identified early by the teams
- D- Deliverables are reviewed with stakeholders

Answer:

B

Explanation:

One benefit of holding regular system demos is that execution can be measured across the whole ART. A system demo is a significant event that provides an integrated view of new Features for the most recent Iteration delivered by all the teams in the Agile Release Train (ART). Each demo gives ART stakeholders an objective measure of progress during a Program Increment (PI). The system demo offers the ART a fact-based measure of current, system-level progress within the PI. It's the true measure of ART velocity and progress. Achieving this requires implementing the scalable engineering practices necessary to support Continuous Integration across the ART. By holding regular system demos, the ART can evaluate the quality, functionality, and usability of the solution, as well as identify and resolve any issues, risks, or dependencies. The system demo also provides an opportunity for feedback and learning from the customers, Business Owners, and other stakeholders, which can help the ART to align with the vision and goals, and to adapt to changing needs and expectations. (Must be taken from SAFe 6 Scrum Master resources)

Question 10

Question Type: MultipleChoice

What is one benefit of PI Planning?

Options:

- A- It maximizes team capacity
- B- It aligns the ART to established DevOps practices
- C- It fosters cross-team dependencies
- D- Allows for faster decision-making

Answer:

D

Explanation:

One benefit of PI Planning is that it allows for faster decision-making by bringing together all the members of the Agile Release Train (ART) and the relevant stakeholders in a face-to-face (or virtual) event. PI Planning provides an opportunity for the ART to align on a common vision and mission, review the business context and priorities, identify and resolve dependencies and risks, and commit to a realistic and achievable plan for the next Program Increment (PI). By having everyone involved in the planning process, the ART can leverage the collective knowledge and expertise of the participants, reduce ambiguity and uncertainty, and make informed and timely decisions that support the delivery of value to the customers. (Must be taken from SAFe 6 Scrum Master resources)

[PI Planning - Scaled Agile Framework](#)

[Planning Interval \(PI\) - Scaled Agile Framework](#)

[Preparing for PI Planning | Checklist for Scrum Masters and Product ...](#)

[Scrum Master - Scaled Agile Framework](#)

[Scrum Master role in PI Planning - ValueGlide](#)

Question 11

Question Type: MultipleChoice

What is one way a Scrum Master/Team Coach can support productive team Backlog Refinement sessions?

Options:

- A- Ensure subject matter experts are invited
- B- Create a reusable agenda for the team ahead of time
- C- Generate ideas for Stories with the team before refinement
- D- Assure teammates that they will be heard

Answer:

A

Explanation:

One way a Scrum Master/Team Coach can support productive team Backlog Refinement sessions is to ensure subject matter experts are invited. Subject matter experts (SMEs) are people who have specialized knowledge or skills related to the domain or technical aspects of the product or solution. They can provide valuable input and feedback to the team during Backlog Refinement, such as clarifying requirements, validating assumptions, identifying dependencies, and suggesting solutions. SMEs can also help the team to split, estimate, and prioritize the backlog items more effectively and accurately. By inviting SMEs to the Backlog Refinement sessions, the Scrum Master/Team Coach can facilitate better collaboration, communication, and alignment among the team and the stakeholders. (Must be taken from SAFe 6 Scrum Master resources)

[Team Backlog - Scaled Agile Framework](#)

[Exam Study Guide: SSM \(6.0\) - SAFe Scrum Master - scaledagile.com](#)

[What is backlog refinement? | Miro](#)

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