



CIMAPRA19-E01-1 Mock Exam

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Question 1

Question Type: MultipleChoice

Company V has made the decision to operate using Six Sigma in order to manage the supply chain within the production process. What process below is the method used to continually monitor and chart a process while it is operating?

Options:

- A- Statistical process control
- B- Material requirements planning
- C- Lean thinking
- D- Reverse logistics

Answer:

A

Question 2

Question Type: MultipleChoice

One of the key corporate governance factors within an organisation is that of responsible planning and management of resources. This is often referred to as stewardship. Whilst this is the responsibility of all directors, financial resources are overseen by the financial director. The finance department, under the direction of the financial director, issues weekly staff performance reports to line managers and department heads, annual statistical information to local government departments and quarterly high level results statements to shareholders. Why is stewardship such an important responsibility of company directors and the finance function?

Options:

- A- It is the interest of all stakeholders
- B- It is the interest of all shareholders
- C- It is the interest of the government
- D- It is the interest of the employees

Answer:

A

Question 3

Question Type: MultipleChoice

Which TWO of the following are examples of a knowledge work system?

Options:

- A- Computer Aided Design (CAD)
- B- Transaction Processing System (TPS)
- C- Computer Aided Manufacturing (CAM)
- D- Materials Resource Planning (MRP)

Answer:

A, C

Question 4

Question Type: MultipleChoice

Which of the following is a disadvantage of using the internet, (E-marketing), to sell products?

Options:

- A- Set-up and maintenance costs
- B- Enables close customer relationships
- C- The organisational size is irrelevant
- D- It provides sophisticated segmentation opportunities

Answer:

A

Question 5

Question Type: MultipleChoice

Vladimir is the managing director of a IT repair business called Screenhax. The company has

been operating for 10 years and has around 60 members of staff.

Donald, one of Vladimir employees, committed the act of 'skimming'.

What did Donald do?

Options:

- A- Donald repaired a customer's broken computer but did not register the job through the computer system. He then pocketed the cash.
- B- Donald was responsible for paying all employees at Screenhax. He took advantage of this responsibility by creating a fictitious person and directing money to their account.
- C- Donald stole IT equipment from the shop.
- D- Donald borrowed the Screenhax repair van and used it for his own personal commitments without the consent from Vladimir.
- E- Donald's wife had a problem with her computer, so he stole one of the shop's refurbished computers and gave it to her to use.

Answer:

A

Question 6

Question Type: MultipleChoice

AB Company operates a capital intensive production process and cannot quickly add capacity. Which of the following best describes this production strategy?

Options:

- A- Maintaining a level capacity plan
- B- Matching production capacity to demand
- C- Influencing demand to match production capacity
- D- Forecasting demand and matching this to production capacity

Answer:

A

Question 7

Question Type: MultipleChoice

Which of the following is a primary objective of a not-for-profit organisation?

Options:

- A- Maximise benefit to beneficiaries
- B- Economy - controlling costs
- C- Maximise owner wealth
- D- Effectiveness in achieving objectives

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Answer:

A

Question 8

Question Type: MultipleChoice

S is employed within the accounting function of a small company. Due to the size of the company, there are not enough resources for separate accounting functions so S is responsible for both management and financial accounting tasks. As the company is so small there is no requirement for audit. However it does make use of the services of an external certified accountant for statutory accounting and taxation services. Based on Mintzberg, in which part of the organisation does the external accountant belong?

Options:

- A- Strategic apex
- B- Support staff
- C- Technostructure
- D- Operating core

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Answer:

B

Question 9

Question Type: MultipleChoice

Which of the following does NOT help to bring about operational improvement in the manufacturing process of an organisation?

Options:

- A- Kaizen
- B- Six Sigma
- C- Just-in-Time
- D- Market research



Answer:

D

Question 10

Question Type: MultipleChoice

A company manufactures electrical goods and has several product lines, all at different stages in the product life-cycle. As each item works through the life-cycle, the emphasis on marketing and price focus changes. Item X currently has an increased emphasis on investment in the product quality and design, with consideration also being given to reducing the sale price. Item X is in which stage of the product life-cycle?

Options:

- A- Maturity
- B- Introduction
- C- Decline
- D- Growth



Answer:

A

Question 11

Question Type: MultipleChoice

L is employed within a startup organisation that has limited funds. The organisation is a firm of lawyers specialising in all legal fields, such as family law, property law, commercial law and litigation. Due to the relative infancy of the organisation, and restrictions on funds, they have to be prudent with their choice of information systems. They have all the IT they need for staff but the agreed best way to build the business has been to focus on building their client and prospective client base. Which of the followingshould the organisation invest in to help achieve this aim?



Options:

- A- Intranet
- B- Enterprise Resource Planning software
- C- Customer Relationship Management software
- D- Purchase cloud backup capabilities

Answer:

C

Question 12

Question Type: MultipleChoice

Clear career promotion and progression ladders are most obviousunder which type of organisational structure?



Options:

- A- Horizontal
- B- Vertical
- C- Networked
- D- Virtual

Answer:

B

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