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Question 1

Question Type: MultipleChoice

Customer A has 120.000 employees and a meeting booking system that is 20 years old. It provides a personalized service that arranges all aspects of video conference meeting. This service includes 21 staff people globally. Customer A has invested in a video conferencing solution. Their desired outcome is to create a cost-savings, self-serve approach to achieve business innovation through face-to-face communications. Which two main barriers to adoption does the customer face? (Choose two.)

Options:

- A) technical barrier
- B) cultural barrier
- C) process barrier
- D) product barrier
- E) cost barrier

Answer:

C, D

Question 2

Question Type: MultipleChoice

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