



CompTIA Project+ PK0-005 Practice Questions

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Question 1

Question Type: MultipleChoice

A project scheduler updates the project status with the following information: SPI = 1.25 and CPI = 0.85. Which of the following can the project manager infer about the current project status?

Options:

- A- The project is ahead of schedule and under budget.
- B- The project is behind schedule and over budget
- C- The project is ahead of schedule and over budget.
- D- The project is behind schedule and under budget

Answer:

C

Question 2

Question Type: MultipleChoice

Two developers are discussing the design solution for a particular feature. The meeting is taking longer than expected, and the parties have been unable to reach an agreement. The project manager decides to take a break and continue the meeting on another day. Which option best techniques is the project manager using?

Options:

- A- Avoiding
- B- Smoothing
- C- Forcing
- D- Compromising

Answer:

A

Explanation:

Avoiding is a conflict resolution technique that involves postponing or withdrawing from a conflict situation. The project manager is using this technique by taking a break and continuing the meeting on another day, hoping that the conflict will resolve itself or become less important over time. This technique may be appropriate when the conflict is trivial, the potential damage is greater than the benefits, or more information is needed before making a decision. References=CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 10: Executing and Closing Projects, page 287; [CompTIA Project+ Certification Exam Objectives], Domain 3: Project Execution, Objective 3.2: Given a scenario, apply appropriate conflict resolution techniques.

Question 3

Question Type: MultipleChoice

A project manager is managing a virtual team across the country. As reported in the retrospective, the team morale has decreased due to additional production issues. Which option best meeting tools is the best option to record results in the retrospective?

Options:

- A- Presentation
- B- Wiki
- C- Chat
- D- Polling

Answer:

B

Explanation:

A wiki is the best tool to record retrospective results for a distributed/virtual team because it provides a shared, persistent, easily editable knowledge base where outcomes can be documented and revisited. Retrospectives produce actionable items such as what went well, what didn't, root causes/themes (e.g., production issues), and improvement experiments with owners and due dates. A wiki supports this by enabling structured pages, version history, links to incident records, and ongoing updates---helping the team track whether morale and operational stability improve over time. CompTIA Project+ includes meeting management and documentation practices (agendas, notes, action items) and recognizes collaboration tools used to capture and share project knowledge.

A presentation is typically one-way and not ideal for ongoing collaborative updates. Chat is transient and hard to curate as a long-term record; key decisions and actions get buried. Polling

is useful for quick sentiment checks (which can help measure morale), but it doesn't serve as the primary system to document discussion, decisions, and actions from the retrospective.

Therefore, to record retrospective results clearly and durably for a virtual team, the PM should use a wiki.

Question 4

Question Type: MultipleChoice

A project team is defining operational training, discussing a go-live date, and describing the operational handoff. Which option best describes what the team is developing?

Options:

- A- The project closeout report
- B- A handover to operations
- C- Phase-gate review documentation
- D- A transition plan

Answer:

D

Explanation:

A transition plan is a document that outlines how the project deliverables will be transferred to the operations team or the end users, and how the project team will disengage from the project. It typically includes details such as operational training, go-live date, support arrangements, roles and responsibilities, and acceptance criteria. A transition plan is different from a project closeout report, which summarizes the project performance, lessons learned, and final status. A handover to operations is a process of transferring the project deliverables to the operations team, but it is not a document. A phase-gate review documentation is a set of documents that are used to evaluate the project progress and readiness to move to the next phase, but it is not related to the operational handoff. References=CompTIA Project+ PK0-005 Certification Study Guide, Chapter 14: Closing the Project, p. 409-410; [CompTIA Project+ Certification Exam Objectives], Domain 4: Project Closure, Objective 4.1: Compare and contrast various project closure activities.

Question 5

Question Type: MultipleChoice

A PM learns about some communication issues with different stakeholders and team members. Which option best should the PM do NEXT?

Options:

- A- Escalate the communication issues.
- B- Implement a communication platform.
- C- Review the communication plan.
- D- Talk with the head of the PMO.

Answer:

C

Explanation:

The project manager should review the communication plan after learning about some communication issues with different stakeholders and team members. A communication plan is a document that defines and documents the communication goals, strategies, methods, channels, frequency, roles, and responsibilities for a project. A communication plan can help to facilitate effective and timely communication among all stakeholders involved in a project and avoid confusion, misunderstanding, or conflicts.

Question 6

Question Type: MultipleChoice

A project sponsor tells the project manager that new regulatory environment changes are coming in the next month. Which option best should the project manager do next?

Options:

- A- Register the issue in the issue log.
- B- Provide the change to the CCB.
- C- Implement a work-around.
- D- Add risk into the risk register.

Answer:

D

Explanation:

Because the regulatory change is anticipated ("coming in the next month") and has not yet impacted the project, it should be treated as a risk (a potential future event) rather than an issue (a current problem). The correct next step is to add the risk to the risk register so it can be assessed for probability/impact, assigned an owner, and have response actions planned (avoid/mitigate/transfer/accept and contingency plans). This aligns with CompTIA Project+ risk management expectations: using the risk register to capture and manage upcoming threats that could affect scope, schedule, cost, or compliance obligations.

The other options don't fit "next." An issue log is for something that is already occurring and needs resolution now. A CCB is used when a specific change request is ready to be evaluated/approved, but at this point the PM needs to first understand the regulatory impact and options (which begins with risk capture and analysis). A work-around is a temporary fix for an active problem, which does not apply to an upcoming regulatory change. The PM should document the risk, analyze impact, and then---if needed---raise change requests once requirements and compliance impacts are clear.

Question 7

Question Type: MultipleChoice

Government projects require that personnel submit to background screenings for certain clearance requirements. Which option best describes this process?

Options:

- A- Data security
- B- Operational security
- C- Physical security
- D- Digital security

Answer:

B

Explanation:

Operational security is the process of identifying, protecting, and controlling sensitive information and activities from unauthorized access or disclosure. Operational security includes background screenings for personnel who need to access classified or restricted information or resources, as well as implementing policies and procedures to prevent leaks, breaches, or espionage. Operational security is essential for government projects that involve national security, defense, intelligence, or law enforcement.

Operational security is different from data security, which is the process of safeguarding data from unauthorized access, use, modification, or destruction. Data security includes encryption, authentication, authorization, backup, and recovery of data. Operational security is also different from physical security, which is the process of securing physical assets, such as equipment, data, or personnel, from unauthorized access or damage. Physical security includes locks, alarms, cameras, guards, and fences. Operational security is also different from digital security, which is the process of protecting digital devices, networks, and systems from cyberattacks, malware, or hacking. Digital security includes firewalls, antivirus, VPN, and passwords. References = CompTIA Project+ Study Guide: Exam PK0-005, 3rd Edition, Chapter 9: Security Management1; CompTIA Project+ Certification Study Guide, 3rd Edition, Chapter 9: Security Management2; What is Operational Security (OPSEC)?3

Question 8

Question Type: MultipleChoice

Which of the following statements best describes Kanban?

Options:

- A- A workflow management method to maximize efficiency and enable continuous improvement.
- B- A board representing the different stages of a software solution.
- C- A dashboard used to facilitate scope alignment with the project team.
- D- A spreadsheet representing development tasks and how they relate to the business process being improved.

Answer:

A

Explanation:

Kanban is a visual workflow management method that aims to maximize efficiency and promote

continuous improvement by visualizing work, limiting work in progress, and enhancing flow.

The CompTIA Project+ PK0-005 exam objectives, under Domain 1.1: Explain the basic characteristics of a project and various methodologies and frameworks used in IT projects, include Kanban as a methodology:

'Methodologies and frameworks: Kanban.'

CompTIA Project+ PK0-005 Exam Objectives

Kanban helps teams manage work by visualizing tasks and optimizing the flow from start to finish, aligning with the principles of efficiency and continuous improvement.



Question 9

Question Type: MultipleChoice

A project manager must determine how ideas from the organization and results from the review committee should move through the enterprise for a new project. Which of the following does the project manager need to do?

Options:

- A- Establish communication channels
- B- Plan a kickoff meeting
- C- Develop a responsibility assignment matrix
- D- Identify the stakeholders

Answer:

A



Explanation:

The correct step is to establish communication channels that ensure proper flow of information from idea origination through review and approval. Kickoff meetings occur later, while RACI matrices and stakeholder identification are planning tools --- not communication flow structures.

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