



**Free Questions for TK0-201 by certscare**

**Shared by Sargent on 12-12-2023**

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## Question 1

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**Question Type:** MultipleChoice

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Responding to learner questions and asking learners to perform hands-on activities are examples of:

### Options:

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- A- classroom engagement.
- B- trainer performance.
- C- group dynamics.
- D- active listening.

### Answer:

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A

## Question 2

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**Question Type:** MultipleChoice

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A trainer has been teaching a course for a company for some time. Several classes have had students who appear to have needs that are different than the rest of the class. Answering their special questions adds to the course time. As the trainer checks the records, it becomes clear that those students are all from one department. The trainer talks to that department's manager. Which of the following would be BEST?

**Options:**

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- A-** Create a modified version of the course to be open only to students from that department.
- B-** Explain to the department managers why their students have to learn the materials the corporate way.
- C-** When students from that department are attending, give them a special handout during introductions.
- D-** Continue as always to meet corporate needs, and defer questions to the department manager.

**Answer:**

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A

## Question 3

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**Question Type:** MultipleChoice

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Which of the following is MOST important in the chat area of a virtual course?

**Options:**

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- A- The trainer should never speak while any students are chatting.
- B- Because some students are distracted by the chat area, they should never chat while the trainer is teaching.
- C- The students must know that the chat area is public.
- D- Spelling must be checked before sending anything in the chat area.

**Answer:**

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C

## Question 4

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**Question Type:** MultipleChoice

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When would a hypothetical question be MOST appropriate?

**Options:**

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- A- During the course evaluations
- B- During the course introductions
- C- During a lecture on facts and figures
- D- During a discussion about a procedure

**Answer:**

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D

## Question 5

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**Question Type:** MultipleChoice

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When would a hypothetical question be MOST appropriate?

**Options:**

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- A- During the course evaluations
- B- During the course introductions
- C- During a lecture on facts and figures

**D-** During a discussion about a procedure

**Answer:**

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D

## Question 6

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**Question Type:** MultipleChoice

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A trainer is leading a virtual computer lab class. Since all the actual equipment is remotely located from the learners, several of them have had issues receiving timely screen updates of their lab work. In which of the following ways should the trainer address this issue?

**Options:**

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- A-** Reschedule the lab to facilitate the learning environment for all participants
- B-** Explain the Internet can be problematic and refer the learner to the help desk
- C-** Advise the learner to refresh the screen to clear the problem
- D-** Have the affected learners skip the lab and await further lecture

**Answer:**

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B

## Question 7

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**Question Type:** MultipleChoice

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At the start of the second day of a two-day class, the BEST way to begin the session is to:

**Options:**

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- A- ask participants what they did the previous evening.
- B- move right into day two material since there is still a good deal to cover.
- C- ask participants to share a learning concept from the previous day.
- D- summarize the key points for today's presentation.

**Answer:**

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C

## Question 8

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**Question Type:** MultipleChoice

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At the beginning of a course, the trainer is aware that a nearby natural disaster may have personal impact on several learners. Which of the following should the trainer do to begin the class in a positive manner?

### Options:

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- A- Postpone the course until learners attention can be on the material.
- B- Acknowledge the event and accommodate learners.
- C- Open the course with a joke to alleviate any tension in the room.
- D- Begin the course and move directly into the material.

### Answer:

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B

## Question 9

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**Question Type:** MultipleChoice

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A trainer in a virtual class wants to ensure students can learn from the other learners in the class. Which of the following methods should the trainer use?

**Options:**

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- A- Post a discussion on a relevant topic.
- B- Open private chat windows during the lecture.
- C- Assign a paper about student experiences.
- D- Share student's personal email addresses.

**Answer:**

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A

## Question 10

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**Question Type:** MultipleChoice

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A trainer has just delivered a large lecture. Although most of the learners seem satisfied, it is obvious from facial expressions that some did not fully grasp the material. Which of the following would be the BEST action for the trainer to take?

**Options:**

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- A- Diagram the lecture material on the board.
- B- Directly ask those who are confused which parts did not make sense.
- C- Ask an overhead direct question of the entire class.
- D- Ask closed questions of the confused learners.

**Answer:**

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A

## Question 11

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**Question Type: MultipleChoice**

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A trainer arrives at a site only to find that the client has received an older version of the material to be covered. The older version had tremendous errors and does not map to the new edition which the trainer has brought along. There is insufficient time to replace the material. Which of the following represents the BEST course of action for the trainer to take?

**Options:**

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- A- Cancel the class and have the client reschedule.
- B- Use the older version, but correct errors as the material is covered.
- C- Use the older version and ignore the errors.
- D- Use the newer version and apologize to the learners as their material is now dated.

**Answer:**

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B

## Question 12

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**Question Type:** MultipleChoice

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A slide presentation is heavy in details for a hands-on, mechanical setup for the launch of a new product. The MOST effective support resource is:

**Options:**

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- A- instructions posted on a flip chart.
- B- links to the distributor's website.

**C-** instructor demonstration.

**D-** hard copies of the slide presentation.

**Answer:**

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D

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