Question 1

A service is offered to consumers from 9

Options:

A) M. to 5 P.M., Monday through Friday. The service experiences downtime from 3 P.M. to 5 P.M. on Wednesday of a given week. What is the service availability for that week?

A) 95.00%

B) 95.88%

C) 96.42%

D) 98.33%

Answer:

A, A

Question 2

To implement a new service desk management tool the capacity of the servers has to be extended. Who is responsible for managing the request for additional capacity?

Options:

A) Change Manager

B) Financial Manager

C) Capacity Manager

D) Service Level Manager

Answer:

A

Question 3

Question Type: **MultipleChoice**

A cloud service provider is concerned about the security risks due to velocity-of-attack.

What can the cloud service provider deploy to mitigate the impact of this attack?

Options:

A) Shredding data-at-rest

B) Role-based access control

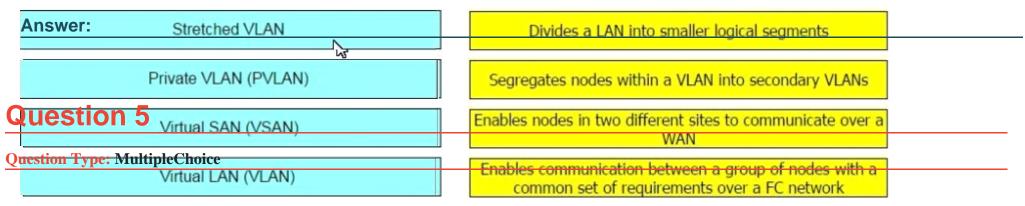**C)** Multi-factor authentication

D) Containment mechanisms

Answer:

D

Question 4

Question Type: DragDrop

Match each virtual network type with its characteristics.

Network Type	Characteristics
Answer: Stretched VLAN	Divides a LAN into smaller logical segments
Private VLAN (PVLAN)	Segregates nodes within a VLAN into secondary VLANs
Virtual SAN (VSAN)	Enables nodes in two different sites to communicate over a WAN
Virtual LAN (VLAN)	Enables communication between a group of nodes with a common set of requirements over a FC network

Question 5

Question Type: MultipleChoice

A service is offered to consumers from 9AM to 5 P.M., Monday through Friday. The service experiences downtime from 3 P.M. to 5 P.M. on Wednesday of a given week. What is the service availability for that week?

Options:

A) 95.00%

B) 95.88 %

C) 96.42 %

D) 98 33%

Answer:

A

Question 6

An organization needs to deploy remote replication between two sites that are 100 km (62 miles) apart. The organization requires a near zero recovery point objective. Which solution would you recommend1?

Options:

A) Hypervisor-based asynchronous replication

B) Synchronous replication

C) Snapshot replication

D) Asynchronous replication

Answer:

B

Question 7

Which can an IT department do to better meet IT challenges and support digital businesses?

Options:

A) Become more technology centric

B) Focus on delivery and management of digital assets

C) Become more service centric within cost constraints

D) Focus on providing services without being distracted by costs

Answer:

A