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Question 1

Question Type: MultipleChoice

Your company-managed kanban project has a total of six statuses in the workflows. Which statement about the kanban board is true?

Options:

- A- The board must have at least six columns.
- B- The board can include only statuses that are in even/ workflow.
- C- The board can have multiple in Progress statuses, from different workflows, mapped to the same column.
- D- The board must have the backlog and epic panel enabled.

Answer:

C

Explanation:

In a company-managed Kanban project, the board can have multiple In Progress statuses from different workflows mapped to the same column. This allows teams to visually group similar types of work even if the statuses come from different issue types or workflows. It provides flexibility without requiring one column per status.

Question 2

Question Type: MultipleChoice

You are the project administrator of two Scrum projects, MOBI and TIS.

Team members find it difficult to switch between both projects to work on separate sprints.

They need the ability to work on issues from both projects in a single sprint.

Identify two ways that you can satisfy this requirement. (Select two.)

Options:

- A- use the Filter Results dashboard gadget to show both MOBI and TIS issues
- B- add a quick filter to the board in MOBI to show issues from TIS
- C- create a new Scrum board that includes both MOBI and TIS issues
- D- base swimlanes on MOBI and TIS projects
- E- change the TIS project board filter to include issues from MOBI project

Answer:

C, E

Explanation:

Create a new Scrum board that includes both MOBI and TIS issues: This allows the teams to plan and manage sprints using a single board that pulls issues from both projects.

Change the TIS project board filter to include issues from MOBI project: Modifying the board filter to include issues from both projects enables the board to support a shared sprint across MOBI and TIS.

Question 3

Question Type: MultipleChoice

You need a gadget which meets these criteria:

It can be based on Project and not just Saved Filter.

It provides a graphical view of the distribution of statuses in your project.

Which gadget meets these needs?

Options:

- A- Activity Stream
- B- Filter Results
- C- Two Dimensional Filter Statistics
- D- Pie Chart
- E- Bubble Chart

Answer:

D

Explanation:

The Pie Chart gadget can be configured based on a Project (not only a saved filter) and provides a graphical representation of issue distribution, such as by Status, Priority, or Assignee - meeting both specified criteria.

Question 4

Question Type: MultipleChoice

Teams using Project A and B currently use their own respective Scrum boards.

They must now work together on the same products and issues and in the same sprints.

You created a new Scrum board based on this filter:

project in (A,B) ORDER BY Rank ASC

You must also check two settings to make sure the teams can access and use the new board.

Identify the two settings. (Select two.)

Options:

- A- application access of all team members
- B- global permissions of all team members
- C- availability of parallel sprints
- D- sharing on the board sub-filter
- E- sharing on the board filter
- F- project permissions

Answer:

E, F

Explanation:

Sharing on the board filter: The board filter must be shared with all users who need access to the board; otherwise, they won't be able to view or use it.

Project permissions: Users must have the necessary permissions (such as Browse Projects and

Manage Sprints) on both Project A and Project B to view issues and manage sprints on the new shared board.

Question 5

Question Type: MultipleChoice

The DEV project uses the permission scheme shown.

Permission	Users / Groups / Project Roles
Administer Projects	Project Role (Administrators)
Browse Projects	Project Role (Users)
Schedule Issues	Project Role (Managers)
Create Issues	Project Role (Viewers)
Edit Issues	Project Role (Developers)

Anu needs to create saved filters based on the Due Date field of DEV issues.

Which role does Anu need without receiving too much access?

Options:

- A- Project Role (Viewers)
- B- Project Role (Managers]
- C- Project Role (Administrators)
- D- Project Role (Developers]
- E- Project Role (Users)

Answer:

E

Explanation:

To create saved filters based on fields like Due Date, Anu needs the ability to view issues in the project. The Browse Projects permission, granted to the Users role, is sufficient for this purpose. It avoids unnecessary access while enabling her to search and filter issues.

Question 6

Question Type: MultipleChoice

Your team needs a way to track a customer's location in a team-managed project.

The location needs to match:

a specific list of countries

prohibit additional values

limit to one selection

Identify the field type that meets this requirement.

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Options:

- A- Checkbox
- B- Short text
- C- Paragraph
- D- Components
- E- Dropdown
- F- Labels

Answer:

E

Explanation:

Dropdown field allows selection from a predefined list of values (such as countries), restricts additional/custom entries, and supports single selection, making it ideal for capturing a customer's location under the given constraints.

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Question 7

Question Type: MultipleChoice

Service managers are tired of assigning issues manually.

Identify four ways that issue assignments can be done without manual effort (Select four.)

Options:

- A- bulk operations
- B- project default assignment
- C- project permissions
- D- component lead assignment
- E- workflow
- F- automation rules

Answer:

A, C, D, F

Explanation:

Bulk operations: Allow assigning multiple issues at once without manual assignment of each individual issue.

Project default assignment: Automatically assigns new issues to a default user (e.g., Project Lead).

Component lead assignment: Assigns issues based on the lead of the selected component.

Automation rules: Automatically assign issues based on conditions such as issue type, priority, or custom field values.

Question 8

Question Type: MultipleChoice

Your team uses a company-managed Software type project and needs a way to categorize their issues as follows:

group issues by the project phase in which work will be started

assign a fixed start date and end date to each phase

automatically add unresolved issues to the next phase at the end of the previous phase

Which two product features could be used to categorize the issues? (Choose two.)

Options:

- A- versions
- B- labels
- C- backlog
- D- components
- E- sprint

Answer:

A, E

Explanation:

Sprint: Sprints also have defined start and end dates, and unresolved issues can be automatically carried over to the next sprint, aligning with the requirement to move work between phases.

Question 9

Question Type: MultipleChoice

You need to write a JQL query showing:

issues where the Priority was High in the past and may or may not still be High

Identify two JQL statements that will return the correct results. (Select two.)

Options:

- A- priority was High OR priority = High OR priority != High
- B- priority was High AND priority = High AND priority != High
- C- priority changed to High before now()
- D- priority was High
- E- priority was High AND (priority = High OR priority != High)

Answer:

C, D

Explanation:

priority changed to High before now(): This returns issues where the priority was set to High at any point in the past, regardless of its current value.

priority was High: This returns issues that had High priority at some point, whether or not they still have it. Both satisfy the requirement to show issues where the priority was High in the past and may or may not still be.

Question 10

Question Type: MultipleChoice

You are the project administrator for a team based in the Middle East.

You need to change the Standard Working Days configuration on the board: from Sunday to Thursday instead of Monday to Friday.

What will be affected by this change?

Options:

- A- Velocity Chart
- B- sprint duration
- C- Average Age Report
- D- original estimates on issues
- E- Burndown Chart

Answer:

E

Explanation:

Changing the Standard Working Days affects the Burndown Chart, as this chart relies on working days to plot the ideal and actual burn of work during a sprint. Adjusting working days ensures the burndown chart accurately reflects the team's actual schedule.

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