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Question 1

Question Type: MultipleChoice

Which options are offered by HP Engage Express across the world? (Select three.)

Options:

- A- Integrated printer
- B- Screen sizes
- C- Countertop or pedestal
- D- 6.6-inch display with Ingenico Moby 5500M

Answer:

A, B, C

Explanation:

The HP Engage Express offers several options to cater to different customer needs across the world:

1. Integrated printer: An integrated printer option helps streamline the point-of-sale process by providing printing capabilities directly within the kiosk.
2. Screen sizes: The kiosk is available in various screen sizes, allowing businesses to choose the size that best fits their operational needs and customer interaction requirements.
3. Countertop or pedestal: The flexibility of having countertop or pedestal installation options allows businesses to deploy the kiosks in various environments and spaces, enhancing their versatility

Question 2

Question Type: MultipleChoice

Which platform does HP Engage Express leverage?

Options:

- A- HP Engage One
- B- HP Engage One Pro
- C- HP Engage Go
- D- HP Engage Flex Pro

Answer:

A

Explanation:

The HP Engage Express leverages the HP Engage One platform. The HP Engage One is known for its sleek design, reliability, and comprehensive feature set, making it an ideal foundation for the Engage Express solution. This platform is designed to enhance the customer experience with its robust performance, security features, and versatility. Reference for this information can be found in the product documentation and marketing materials for the HP Engage Express and HP Engage One.

Question 3

Question Type: MultipleChoice

Which operating system is available on HP Engage One Pro?

Options:

- A- Windows
- B- Android
- C- Windows or Android
- D- Windows or Android or Chrome

Answer:

C

Explanation:

The HP Engage One Pro system offers a variety of operating system options to cater to different business needs. The available operating systems for the HP Engage One Pro are:

- * Windows 11 Pro 64-bit
- * Windows 10 Pro 64-bit
- * Windows 10 IoT Enterprise 2019 LTSC 64
- * Windows 10 IoT Enterprise 2021 LTSC 64
- * FreeDOS 2.0
- * SUSE Linux Enterprise Server 15
- * Android 11 AOSP / Android 11 GMS

This information indicates that both Windows and Android operating systems are available for the HP Engage One Pro, making option C the correct answer¹. It's important to note that while Chrome is an operating system used in some devices, it is not listed as an available option for the HP Engage One Pro according to the provided search results¹.

Question 4

Question Type: MultipleChoice

A customer is looking for a lightweight and compact mobile clientelling solution. Why would the HP Engage Go 10" be the best fit for this customer? (Select three.)

Options:

- A- Enough power for a retail day with 9-hour battery life
- B- Peace of mind with the optional rugged case in case the device is dropped
- C- Carried with comfort with only 767 grams
- D- Ideal convertible option from fixed to mobile device

Answer:

A, B, C

Explanation:

The HP Engage Go 10' is an excellent fit for a lightweight and compact mobile clientelling solution due to several key features:

1. 9-hour battery life: Provides sufficient power for a full retail day, ensuring continuous operation

without frequent recharging.

2. Optional rugged case: Offers protection against drops, providing peace of mind in busy retail environments where accidents are more likely.

3. Lightweight design: Weighing only 767 grams, it is easy to carry and handle, making it convenient for mobile use

Question 5

Question Type: MultipleChoice

Where would you find technical specifications, datasheets, or customer presentation for HP Engage One Pro?

Options:

- A- HP Asset Hub
- B- HP Partner Products
- C- HP Product Catalog
- D- HP Sales Hub

Answer:

A

Explanation:

The HP Engage One Pro's technical specifications, datasheets, and customer presentations can be found on the HP Asset Hub. This is a centralized location where HP provides detailed product information and marketing resources for its products. The HP Asset Hub typically contains a wealth of information including product specifications, high-quality images, datasheets, and customer presentations that are essential for sales enablement and customer decision-making¹.

For the HP Engage One Pro, you can find the full product specifications and compatibility information, which would include details such as the operating system options, chipset, memory slots, internal drive bays, and graphics specifications. Additionally, support documents like manuals and troubleshooting guides are also available through the HP Asset Hub¹.

Question 6

Question Type: MultipleChoice

In which of these use cases would you chose a HP Engage device? (Select two.)

Options:

- A- Operating system choice
- B- Conferencing options
- C- Single user
- D- Hardened design

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Answer:

A, D

Explanation:

HP Engage devices are designed with specific use cases in mind. They offer flexibility in the choice of operating systems, allowing businesses to choose the OS that best fits their needs, such as Windows or Android. This makes them versatile for various applications and user preferences. Additionally, HP Engage devices are built with a hardened design to withstand the rigorous environments often encountered in retail and hospitality settings. This includes robust construction to endure frequent use, exposure to different environmental conditions, and potential physical impacts. These features make them ideal for use in demanding environments where durability and customization are crucial. Reference for these capabilities can be found in the HP Engage product datasheets and technical specifications documents provided by HP.

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Question 7

Question Type: MultipleChoice

Which screen sizes are available for the HP Engage One Pro? (Select three.)

Options:

- A- 14 inches
- B- 15.6 inches

- C- 19.5 inches
- D- 23.8 inches

Answer:

B, C, D

Explanation:

The HP Engage One Pro is available in three screen sizes:

- * 15.6 inches
- * 19.5 inches
- * 23.8 inches



These options allow businesses to choose the display size that best fits their specific operational needs and space requirements

Question 8

Question Type: MultipleChoice

For which use cases could you recommend HP Engage Express to your customer? (Choose three.)

Options:

- A- Self-checkout in retail
- B- Contactless patient admission
- C- Video surveillance
- D- Self-service ticketing in airports



Answer:

A, B, D

Explanation:

The HP Engage Express Kiosk is designed for various self-service applications across different industries. It is particularly suited for:

1. Self-checkout in retail: The kiosk enables customers to scan and pay for their items independently, reducing wait times and improving the shopping experience.
2. Contactless patient admission: In healthcare settings, the kiosk can streamline the check-in process for patients, reducing the need for direct interaction and enhancing safety and efficiency.
3. Self-service ticketing in airports: The kiosk can be used for printing boarding passes, checking flight information, and other self-service needs in airports, thereby improving passenger flow and convenience.

These use cases leverage the kiosk's robust design and versatile functionality to meet the demands of high-traffic environments

<https://support.hp.com/gb-en/document/c06994660>



Question 9

Question Type: MultipleChoice

Which products use the HP Engage Go Dock? (Choose two.)

Options:

- A- HP Engage Go 10
- B- HP Engage Go 13.5
- C- HP Engage Flex Pro
- D- HP Engage Flex Pro C

Answer:

A, B



Explanation:

The HP Engage Go Dock is designed to be compatible with the following products:

1. HP Engage Go 10: A versatile POS system with a 10-inch display.
2. HP Engage Go 13.5: A larger variant with a 13.5-inch display, providing more screen real estate for enhanced user interaction.

These devices can be docked to provide additional connectivity options and functionality, making them suitable for various retail and hospitality environments



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