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Question 1

Question Type: MultipleChoice

Users can access an apartment hunting application from different devices with different screen sizes.

A screen displays the photos of available properties. By default, the photos are displayed in three columns. When the screen width is less than 800 pixels, the photos should be displayed in two columns. How do you implement the screen for this requirement?

Options:

- A- Use a dynamic layout with a responsive breakpoint at 800 pixels to change from inline-grid tripleto inline-grid double format.
- B- Use a column layout with a responsive breakpoint at 800 pixels to hide the left column.
- C- Circumstance the layout to display different number of columns at different screen sizes.
- D- Circumstance the section rule to display different number of columns at different screen sizes.

Answer:

A

Explanation:

To adapt the display of property photos to different screen sizes within an apartment hunting application, the best approach is:

A . Use a dynamic layout with a responsive breakpoint at 800 pixels to change from inline-grid triple to inline-grid double format. This option uses responsive design principles to adjust the number of columns based on screen size. When the screen width is below 800 pixels, the layout automatically changes from three columns (triple) to two columns (double), ensuring optimal display on smaller devices.

Question 2

Question Type: MultipleChoice

How do you propagate data to a new child case in Pega Express?

Options:

- A- Configure a data page to copy specified properties.
- B- Configure a case calculation to copy specified properties.
- C- Configure the Update Case shape to copy specified properties.
- D- Configure the Create Case shape to copy specified properties.

Answer:

D

Explanation:

In Pega Express, when creating a new child case, the 'Create Case' shape in the case designer is used to configure the propagation of data from a parent case to a child case. This shape can be configured to copy specified properties to the new child case, ensuring that necessary data is automatically carried forward. This configuration is essential for maintaining data consistency and relevance across related cases, facilitating seamless case management and data integrity.

Question 3

Question Type: MultipleChoice

Consider the following requirement:

The patient must be able to modify physician details at any time without impacting primary case processing. Which configuration satisfies this requirement?

Options:

- A- Add a case-wide optional action to the case life cycle.
- B- Add a primary stage with at least one process to the case life cycle.
- C- Add an alternate stage with at least one process to the case life cycle.
- D- Add an assignment to the case life cycle.

Answer:

C

Explanation:

The requirement specifies that modifying physician details should be possible at any time without impacting primary case processing. An alternate stage in Pega allows for actions that do not directly interfere with the main process flow of the case life cycle. This configuration enables asynchronous processing of secondary tasks such as updating details that are important but not critical to the main case progression. This approach keeps the primary case stages focused on their core objectives while providing flexibility for side tasks.

Question 4

Question Type: MultipleChoice

Which two scenarios require you to configure conditional processing within the case type?
(Choose Two.)

Options:

- A- A scholarship eligibility application requires students to enter standardized test scores, Students with qualifying test scores can schedule and interview. Students without qualifying test scores receives a rejection email.
- B- A catering booking application requires customers to enter information about the expected party size, event date, and event time. When customers submit the information the catering company sends a confirmation email.
- C- An application requires customer to select the type of request in a drop-down list. The system routes the request to the appropriate department work queue. A user with access to the work queue processes the case through fulfillment.
- D- A shopping application requires a guest to fill out payment information. A user who enters a membership number skips the payment information step.

Answer:

A, D

Explanation:

Conditional processing within a case type in Pega is used to determine the flow of cases based on specific criteria:

A . A scholarship eligibility application requires students to enter standardized test scores, Students with qualifying test scores can schedule an interview. Students without qualifying test scores receive a rejection email. This scenario clearly requires conditional processing to route

students based on their test scores, either towards scheduling an interview or receiving a rejection.

D . A shopping application requires a guest to fill out payment information. A user who enters a membership number skips the payment information step. This use case also demonstrates the need for conditional processing, where the presence of a membership number changes the steps a user must complete.

Question 5

Question Type: MultipleChoice

You are asked to create a custom status named Open-Review. This status is to be applied to assignments in one application.

How do you satisfy the request?

Options:

- A- Circumstance the existing Open field value record on the application name and update the status value to Open-Review.
- B- Add the Open-Review status to the Application record for the application.
- C- Create a field value record named Open-Review for .pyStatusWork with the Apply To class set to the class group.
- D- Create a field value record named Open-Review for .pyStatusWork and configure an Access When record to apply the status to the correct application

Answer:

C

Explanation:

To create a custom status named Open-Review in Pega, applicable to assignments in a specific application:

C . Create a field value record named Open-Review for .pyStatusWork with the Apply To class set to the class group. This solution involves creating a field value for the custom status within the context of the specific application's class group. This approach ensures that the custom status is recognized and used correctly within the application, maintaining consistency and clarity in status handling across the application.

Question 6

Question Type: MultipleChoice

Which use case describes the function of the Estimator tool?

Options:

- A- A tester needs to know how many versions of an application they test for MPL2.
- B- A business architect needs to know when to prioritize a specific customer Microjourney for development.
- C- A product owner needs to know how many user stories to create in Agile Workbench for MLP 1.
- D- A stakeholder needs to know how much time and effort is needed to build MLP2.

Answer:

D

Explanation:

The Estimator tool is primarily used for project management and planning in Pega, particularly for determining the scope and scale of development efforts:

D . A stakeholder needs to know how much time and effort is needed to build MLP2. This use case describes the fundamental function of the Estimator tool, which is to provide stakeholders with detailed estimates of time, effort, and resources required to build a specified part of an application, such as MLP2.

Question 7

Question Type: MultipleChoice

An application allows consultants to enter hours worked on a project on a weekly basis. Consultant hours need approval by the manager and the project supervisor. The approvals can occur in any order

Which approval configuration meets this requirement?

Options:

- A- Configure a parallel process for each of the required approvals
- B- Add the manager approval to an alternate stage in the case life cycle
- C- Add an optional action for each approval in the appropriate stage
- D- Configure a single cascading approval based on an authority matrix

Answer:

A

Explanation:

In scenarios where consultant hours need approval by both a manager and a project supervisor without a strict order, facilitating simultaneous or independent approvals is key to maintaining workflow efficiency.

A . Configure a parallel process for each of the required approvals: This approach allows both approvals to proceed independently of each other, accommodating the requirement that they can occur in any order. Parallel processes enable both the manager and the project supervisor to review and approve the hours concurrently, streamlining the approval phase of the case.

Adding the manager approval to an alternate stage (B) might segregate the approval process unnecessarily, complicating the case design. Optional actions for each approval (C) provide flexibility but may not adequately enforce the requirement for both approvals to be obtained. A single cascading approval based on an authority matrix (D) typically implies a sequential order, which does not align with the specified requirement for approvals to occur in any order.

Question 8

Question Type: MultipleChoice

In a purchase request case type, you have the following requirement: Purchase requests should automatically go to a manager of an employee.

To meet this requirement, you design a case with a _____

Options:

- A- step that routes to the manager
- B- change stage step to allow the employee to route to the manager
- C- stage to route requests to the manager

D- process that routes to the manager

Answer:

A

Explanation:

For a purchase request case type where requests should automatically go to a manager of an employee, the most straightforward configuration is to design a step within the case lifecycle that specifically routes the case to the manager. This routing logic ensures that once an employee submits a purchase request, it is automatically forwarded to their manager for approval, streamlining the workflow and enforcing organizational approval hierarchies.

Question 9

Question Type: MultipleChoice

In a Credit Card Payment case type, you want to set the payment amount to the minimum amount due when a user creates a case. How do you set the payment amount?

Options:

- A- Configure the pySetFieldDefaults data transform to set the default value.
- B- Configure a field validation on the payment amount.
- C- Configure the payment amount field to reference the minimum amount due.
- D- Configure the payment amount as a calculated field.

Answer:

A

Explanation:

In a Credit Card Payment case type, configuring the pySetFieldDefaults data transform to set the default value of the payment amount to the minimum amount due is the most straightforward approach. This data transform is used to initialize default values for properties when a case is created. It ensures that whenever a new case is started, the payment amount field is automatically populated with the minimum amount due, simplifying the user's task and reducing the likelihood of errors.

Question 10

Question Type: MultipleChoice

Which requirement can be implemented through circumstancing?

Options:

- A- An application establishes a goal of four hours to adjust claims for platinum customers. For other customers, the application establishes a goal of one business day.
- B- An application sets the default shipping option for orders that exceed USD100 to two-day delivery. Otherwise, the default option is five-day delivery.
- C- An application audits insurance claims that an insurance adjuster values at USD10000 or greater. Otherwise, the claim is approved.
- D- An application routes upgrade requests for US customers to one work queue, and requests for European customers to a different work queue.

Answer:

A, D

Explanation:

Circumstancing in Pega allows for variations in process handling based on specific conditions or contexts:

A . An application establishes a goal of four hours to adjust claims for platinum customers. For other customers, the application establishes a goal of one business day. This requirement is ideal for circumstancing because it involves applying different service levels based on a specific customer attribute (customer type). Circumstancing enables the creation of a specialized rule that automatically adjusts processing times based on the customer type identified.

Question 11

Question Type: MultipleChoice

When processing an auto accident claim, the system requires three approvals: Approval from the adjuster who inspected the car, approval from the medical administrator who provided medical care to the insured, and approval from the insurance agent who verified the claim. How do you

implement the requirements so each approver can work independently?

Options:

- A- Create three parallel processes with approval assignments.
- B- Route to a workbasket where all three roles have access.
- C- Create business logic to route to the different approvers.
- D- Create an approval step with cascading approval.

Answer:

A



Explanation:

To meet the requirement of independent approvals by different roles in an auto accident claim processing, the most effective configuration is:

A . Create three parallel processes with approval assignments. This approach allows each approver to perform their review independently and simultaneously. By setting up parallel processes, the system can manage each approval as a separate stream of work, ensuring that the process for one approver does not wait for or interfere with another. This configuration is optimal for workflows where multiple independent decisions are required to complete a case.



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