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Question 1

Question Type: MultipleChoice

Which stop in a conversational project timeline should be performed first?

Options:

A- Build Back-end integration.

B- Build the NLP model.

C- Build conversation flows.

D- Run a conversation design workshop.

Answer:

D

Question 2

Question Type: MultipleChoice

What do you use end flow action events for?

Options:

A- To end the conversation with the current skill

B- To end the current digital assistant session

C- To branch a flow to another skill

D- To navigate from one flow to another based on the outcome of the current flow

Answer:

C

Question 3

Question Type: **MultipleChoice**

Imagine you are using Digital Assistant's native language support for a skill where the Primary language is English and the secondary languages are French and Spanish. What is the recommended approach for creating training data for your intents?

Options:

A- Create a full set of training data in each language, where the utterances for each language are provided by native speakers of that language.

B- Create a full set of training data in English, test the model in all three languages, and then incrementally add unique training data in the other skills until you get the quality or intent resolution that you are aiming for.

C- Create a full set of training data in English and then have that training data translated into the other two languages and add it to the skill as well.

D- Create a full set of training data in English without adding any training data in the other languages.

Answer:

A

Question 4

Question Type: **MultipleChoice**

Which two features of Oracle Digital Assistant must you use to allow a skill to specifically classify message "What's my balance in savings" and identify the type of bank account?

Options:

A- A resource bundle populated with phrases such as 'check balance,' 'What ls my cur-rent balance?' and ' How much money do I have'

B- Dialog flows with an Answer Question, component to read user input

C- An intent that has been trained with utterances such as 'check balance,' 'What Is my current balance?' and 'How much money do I have'

D- An input form rendered by a webview that Is hosted within a digital assistant

E- An entity that defines account types with values such as 'checking' or 'savings'

Answer:

C, D

Question 5

Question Type: **MultipleChoice**

Which statement correctly describes conversational AI?

Options:

A- It refers to machines that mimic human Intelligence to perform tasks and iteratively Improve themselves based on the Information they collect.

B- It is a subset of artificial intelligence that focuses on a conversational interaction with a human.

C- It is the trademarked name of the APIs behind ChatGPT.

D- It is a multipurpose Chabot that can converse with users on a variety of topics.

Answer:

A

Question 6

Question Type: **MultipleChoice**

Which is NOT a reason to use resource bundles in skills and digital assistants

Options:

A- To organize your messages to simplify the work of the digital assistant's copy writers.

B- To enable you to tailor skill messages to each channel

C- To support multilingual skills.

D- To store and manage user messages in conversation logs.

Answer:

D

Question 7

Question Type: MultipleChoice

Which is a recommended practice when developing custom components?

Options:

A- Perform any document and image handling directly in the custom component.

B- If an error occurs, print the error message in the conversation so that the user can re-port It.

C- Pass Information to and from the custom component using global variables in the dialog flow.

D- Build custom components to be reusable where possible.

Answer:

D

Question 8

Question Type: MultipleChoice

Which statement is FALSE about the persona of a digital assistant?

Options:

A- The persona helps determine how the digital assistant deals with various facets of a conversation, including failures misunderstandings, escalations, and returning users.

B- The persona should reflect your brand's identity.

C- It is important to create a digital assistant with a flashy persona so that it is memorable for users.

D- If you do not define and take control of the persona, users will project their own.

Answer:

C

Question 9

Question Type: MultipleChoice

What is the ultimate goal of a well-designed dialog flow?

Options:

A- To provide an incomplete resolution to the conversation

B- To ensure the user never deviates from the main path of the conversation

C- To handle deviations from the main path and ensure a seamless and Intuitive conversation

D- To restrict the user's interactions and responses

Answer:

C

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