

# Free Questions for ADX-271 by dumpshq

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# **Question 1**

#### **Question Type:** MultipleChoice

Ursa Major Solar would like to expose the custom object SolarPanels to its customer portal. This particular object contains 150 fields, and a majority of the fields are technical codes and internal information.

How should the administrator limit the fields available in the customer portal?

### **Options:**

- A- Utilize CSS overrides to hide unwanted fields.
- B- Create a page variation for the customer portal to hide unwanted fields.
- C- Use Field-Level Security to remove access to the unwanted fields.
- D- Utilize the Developer Console with coding to hide unwanted fields.

#### **Answer:**

С

## **Explanation:**

To limit the fields available in the customer portal, the administrator should use Field-Level Security to remove access to the unwanted fields. Field-Level Security is a feature that allows the administrator to control the visibility and editability of fields for different profiles and permission sets. The administrator can use Field-Level Security to hide or make read-only the technical codes and internal information fields for the customer portal profile or permission set.

# **Question 2**

#### **Question Type:** MultipleChoice

The system administrator at Dreamhouse Realty (DR) is giving Experience Builder access to two colleagues who will be responsible for creating and managing new microsites. One contributor needs to create and customize the site, but not publish it. The other colleague is tasked with adding contributors and publishing the final site.

Which Experience Builder roles should the system administrator grant?

### **Options:**

- A- Builder and Experience Admin
- **B-** Experience Admin and Publisher

- C- Viewer and Publisher
- D- Publisher and Builder

#### **Answer:**

D

### **Explanation:**

To grant Experience Builder access to two colleagues who will be responsible for creating and managing new microsites, the system administrator should grant Publisher and Builder roles. Publisher and Builder are two Experience Builder roles that define what users can do on the site. Publisher is a role that allows users to add contributors, publish changes, and activate or deactivate sites. Builder is a role that allows users to create and customize sites, but not publish them.

# **Question 3**

#### **Question Type:** MultipleChoice

The Universal Containers Experience Cloud admin needs to move a site from one production org to another production org that it is not directly connected to.

What is the recommended choice for moving the site from one org to the other?

### **Options:**

- A- Deployment via Metadata API
- **B-** Publication via Experience Builder
- **C-** Deployment via Change Set
- **D-** Lightning Bolt Export and Installation

#### **Answer:**

D

### **Explanation:**

To move a site from one production org to another production org that is not directly connected, UC should use Lightning Bolt Export and Installation. Lightning Bolt is a feature that allows UC to export a site as a package that contains the site template, theme, pages, components, and content. UC can then install the package in another org using the AppExchange or a URL link.

# **Question 4**

**Question Type:** MultipleChoice

Ursa Major Solar (UM5) works with local installation companies. The installers need to collaborate with their co-workers as well as with UMS staff.

Which user visibility setting needs to be enabled at a minimum?

### **Options:**

- A- Portal User Visibility
- **B-** Site User Visibility
- **C-** Guest User Visibility
- **D-** Community User Visibility

#### **Answer:**

Α

### **Explanation:**

To enable the installers to collaborate with their co-workers and UMS staff, UMS needs to enable Portal User Visibility. This is a user visibility setting that allows portal users to see other portal users who have the same role or a role below them in the role hierarchy. This also allows portal users to see internal users who are above them in the role hierarchy. Portal User Visibility can be enabled in the Sharing Settings page in Setup.

# **Question 5**

<b>Question Type:</b> MultipleChoi	ice
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Which component can be embedded into an Experience Cloud site to start conversations with customers using the channels they prefer?

### **Options:**

- A- Channel Menu
- B- Chat
- C- Service Your Way
- **D-** Service Console

### **Answer:**

C

# **Explanation:**

Service Your Way is a component that allows customers to choose how they want to interact with a service agent or a chatbot from a list of available channels, such as phone, chat, SMS, WhatsApp, or Facebook Messenger. Service Your Way can be added to any page in Experience Builder and configured to show different channels based on user attributes or device type.

# **Question 6**

#### **Question Type:** MultipleChoice

Cloud Kicks (CK) is launching a new public marketing site. The company expects a large volume of traffic and wants to ensure its site performs well. CK also wants repeat visitors to have the fastest browsing experience possible.

What should CK do to get the best performing site?

#### **Options:**

- **A-** Schedule Apex jobs to push content to users' browser caches.
- B- Use Next Best Action to predict what content to serve to the user's browser.
- C- Disable Visualforce to make all pages switch to Lightning.
- D- Enable and configure the Content Delivery Network so that public content is cached.

#### **Answer:**

D

### **Explanation:**

The Content Delivery Network (CDN) is a feature that improves the performance of public sites by caching static content, such as images, CSS files, and JavaScript files, on servers that are closer to the site visitors. This reduces the load on the Salesforce servers and speeds up the page loading time. CK can enable and configure the CDN from Experience Builder settings.

# **Question 7**

**Question Type:** MultipleChoice

DreamHouse Realty (DR) is designing a digital experience for its global real estate team. The realtors will need access to Knowledge, reports and dashboards, and Leads coming in from the website. Leads are converted to Opportunities by an internal DR deal desk.

Which license type meets this requirement?

### **Options:**

- A- Customer Community Plus
- **B-** Customer Community
- **C-** Partner Community
- **D-** Channel Account

#### **Answer:**

С

### **Explanation:**

This license type allows the realtors to access Knowledge articles, reports and dashboards, and Leads in the digital experience. Partner Community users can also access standard and custom objects, such as accounts, contacts, cases, and opportunities. Partner Community users can also register deals and collaborate with UMS on sales opportunities.

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