

# Free Questions for TK0-201 by dumpshq

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# **Question 1**

**Question Type:** MultipleChoice

The BEST method for verifying that a learner is absorbing the information is by:

## **Options:**

- A- asking the student's supervisor how much the student learned at the completion of the course.
- B- using an evaluation at the end of the course.
- **C-** asking the student to evaluate what was learned.
- D- monitoring the student throughout the course and evaluating progress with an exam.

#### **Answer:**

D

# **Question 2**

**Question Type:** MultipleChoice

Learners with mechanical mastery are learning a new technology. Which of the following is the MOST effective method?

### **Options:**

- A- Hard copy notes from the auditorium presentation showing state-of-the-art technology in use.
- B- Instructor supervised lab while learners have work benches and stools to use if desired.
- C- Detailed instructions of navigating the source website for future resources.
- D- Verbal and visual lecture while learners have comfortable desks for note taking.

#### **Answer:**

В

# **Question 3**

#### **Question Type:** MultipleChoice

A slide presentation is heavy in details for a hands-on, mechanical setup for the launch of a new product. The MOST effective support resource is:

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- A- instructions posted on a flip chart.
- B- links to the distributor's website.
- **C-** instructor demonstration.
- D- hard copies of the slide presentation.

D

# **Question 4**

**Question Type:** MultipleChoice

A trainer is contracted to deliver a course. The client requires strict adherence to the course material as written. The trainer finds multiple areas of information to be missing. Which of the following should the trainer do? (Select TWO).

### **Options:**

A- Discuss the missing material with the client

- B- Teach the material as-is per the contract
- C- Add additional material into the class as needed
- D- Create an end-of-class handout with additional information
- E- Purchase additional content from another vendor

A, B

# **Question 5**

### **Question Type:** MultipleChoice

A trainer begins every new class with a short humorous anecdote and introductions, and then immediately begins teaching the material. Which of the following should be added to the beginning of the course to set a more effective tone for the course?

### **Options:**

- A- A discussion of the manager's reasons for providing the course
- B- An explanation of the learning objectives for the class

- C- An opportunity for students to ask questions about the course content
- D- Instructions for the students to not eat in the classroom during the course

В

# **Question 6**

### **Question Type:** MultipleChoice

A trainer needs to explain to a group of learners the need for pre-course and post-course assessments. Which of the following represents the BEST explanation?

#### **Options:**

- A- A tool to measure participant's knowledge level before a training session compared to after a training session has been completed
- B- A tool that measures the engagement level of individual participants in the class and is sent to management for documentation
- C- A tool that determines if the course should continue to be offered to a particular group based on the before and after results
- D- A tool whose results are used to target the types of participants that should attend a particular training course in the future

Α

# **Question 7**

### **Question Type:** MultipleChoice

Participants have just completed an intensive sales conversation class where a specific sales model has been taught. There are six steps in the model, and each step has several sub-steps. The trainer wants to ensure that participants remember and practice the model. The BEST way to help the transfer of training is to:

### **Options:**

- A- send each participant an email quiz on the steps of the model two weeks after class.
- B- provide each participant with a laminated job aid which outlines all the steps of the model.
- C- ask that the participants call the instructor within one week to inform the instructor how they are using the model.
- D- ask that each participant's manager discusses the class content with their employee.

#### **Answer:**

В

# **Question 8**

### **Question Type:** MultipleChoice

At the start of the second day of a two-day class, the BEST way to begin the session is to:

## **Options:**

- A- ask participants what they did the previous evening.
- B- move right into day two material since there is still a good deal to cover.
- C- ask participants to share a learning concept from the previous day.
- **D-** summarize the key points for today's presentation.

#### **Answer:**

С

# **Question 9**

### **Question Type:** MultipleChoice

A trainer is leading a virtual computer lab class. Since all the actual equipment is remotely located from the learners, several of them have had issues receiving timely screen updates of their lab work. In which of the following ways should the trainer address this issue?

### **Options:**

- A- Reschedule the lab to facilitate the learning environment for all participants
- B- Explain the Internet can be problematic and refer the learner to the help desk
- C- Advise the learner to refresh the screen to clear the problem
- D- Have the affected learners skip the lab and await further lecture

#### **Answer:**

В

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