



**Free Questions for C\_S4CSV\_2308 by dumpssheet**

**Shared by Rich on 12-12-2023**

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## Question 1

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**Question Type:** MultipleChoice

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What can you configure for credit memo requests in SAP S/4HANA Cloud -- Service?

### Options:

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- A- Discount threshold values
- B- Statuses
- C- Document types
- D- Approval reasons

### Answer:

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D

## Question 2

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**Question Type:** MultipleChoice

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What are some of the goals that scope item Service Monitoring and Analytics (43B) aims to achieve?

Note: There are 2 correct answers to this question.

**Options:**

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- A-** Helping to achieve on-time service delivery by monitoring service notifications for completeness
- B-** Checking the fulfillment rate of service contracts across different dimensions by checking the released quantities
- C-** Helping to achieve on-time service delivery by monitoring service orders for completeness
- D-** Comparing and analyzing service orders across different dimensions to be able to act when needed

**Answer:**

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D

## Question 3

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**Question Type:** MultipleChoice

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What are some responsibilities of a Customer Center of Expertise (CCOE)?

Note: There are 3 correct answers to this question.

### Options:

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- A- Serve as a central contact for SAP and manage interactions with the SAP Service Center.
- B- Conduct risk-based assessments to determine the value of activating new processes.
- C- Ensure the resources necessary for the project's success are available.
- D- Reduce the total cost of ownership for IT.
- E- Determine KPIs that will support a continuous improvement mindset.

### Answer:

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B, D, E

## Question 4

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**Question Type:** MultipleChoice

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Which of the following security measures is the customer responsible for?

**Options:**

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- A- Deactivation of SAP administrative users
- B- Change logging through audit trails
- C- API management
- D- Application-level user management

**Answer:**

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D

## Question 5

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**Question Type: MultipleChoice**

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What are prerequisites for the creation of a maintenance plan for a recurring service in SAP S/4HANA Cloud - Service?

Note: There are 2 correct answers to this question.

**Options:**

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- A- A service order template
- B- A service order
- C- A service contract
- D- A solution order

**Answer:**

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C

## Question 6

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**Question Type:** MultipleChoice

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Which tool do you use to run the SAP Cloud Integration Automation Service for SAP S/4HANA Cloud?

**Options:**

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- A- SAP Activate Roadmap
- B- SAP Maintenance Planner
- C- SAP Solution Manager

D- SAP Best Practices Explorer

**Answer:**

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B

## Question 7

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**Question Type: MultipleChoice**

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When are actual costs posted onto a service order?

Note: There are 2 correct answers to this question.

**Options:**

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- A- When an expense amount is entered during the confirmation step
- B- When the billing document for the service order is created
- C- As soon as the service order items are all released
- D- When time is posted onto a service order using a time sheet

**Answer:**

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A, C

## Question 8

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**Question Type: MultipleChoice**

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When a customer has a cloud-centric landscape, which technologies should you use to integrate SAP S/4HANA Cloud with another SAP Cloud solution?

Note: There are 2 correct answers to this question.

**Options:**

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- A- SAP Cloud Connector
- B- SAP Process Orchestration
- C- Predelivered APIs
- D- SAP Integration Suite

**Answer:**

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A, D

## Question 9

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**Question Type:** MultipleChoice

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In an in-house repair process, which categories of costs can be posted via a confirmation onto a repair order?

Note: There are 3 correct answers to this question.

### Options:

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- A- Overhead costs
- B- Costs based on goods issue postings
- C- Expenses
- D- Costs based on goods receipt postings
- E- Costs based on time sheet entries

### Answer:

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A, C, D

## Question 10

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**Question Type:** MultipleChoice

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Scope item Subscription Management with Sales Billing (57Z) has been activated.

How can subscriptions be created?

Note: There are 2 correct answers to this question.

### Options:

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- A- As part of a solution order in SAP Subscription Billing
- B- Automatically out of a service contract
- C- Via an API (Application Programming Interface)
- D- Manually using a dedicated SAP Fiori app

### Answer:

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A, C

## Question 11

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**Question Type: MultipleChoice**

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What test process types are available in the Manage Your Test Processes app?

Note: There are 3 correct answers to this question.

**Options:**

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- A- Integration
- B- Post-upgrade
- C- Standard
- D- Regression
- E- Custom

**Answer:**

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B, C, E

## Question 12

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**Question Type: MultipleChoice**

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The scope item Procurement for Service Management (3NI) has been activated.

A purchase requisition was created out of a service order line item.

Which apps can be used to create a purchase order for this requisition?

Note: There are 2 correct answers to this question.

**Options:**

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**A-** Manage Purchase Requisitions - Advanced

**B-** Create Purchase Order - Advanced

**C-** Schedule Purchasing Job - Advanced

**D-** Schedule MRP run

**Answer:**

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B, C

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